The people of Gregg County are optimistic about the community’s ability to help those in need, based on a data set of 1,610 respondents completing on-line and paper surveys. The resulting data and data analysis comprise the 2007 Greater Longview United Way Needs Assessment.

The following contextual viewpoints and identified needs of the respondents are heard loud and clear:

- Gregg County is a **good place for senior citizens to live, for people to raise children, and for people to work together to get things done**;

- People are **not** overwhelmingly satisfied with community services and programs as they are;

- People believe that **by working together they can make a positive difference** in the community services and programs of Gregg County;

- When asked about concerns for the **community at large**, people are especially worried about **illegal drug use, alcohol abuse** and **underage drinking**, and **services and programs for young people**;

- When asked about their **personal needs**, people are struggling with **health and medical** issues like finding affordable medicine, services, treatment, and insurance, and **financial constraints in making ends meet**; and

- Needs across ethnic cultures remain generally consistent, with Hispanic and Latino respondents needing help with **English literacy and communication skills** and basic **school services**.

A majority of respondents ranked the following additional pre-identified community issues as high: **teen pregnancies**, **child abuse/neglect**, **unsafe neighborhoods**, and **domestic abuse**. Results indicated that the **lack of employment opportunities**, **race relations**, and **housing/homelessness issues** ranked lower among community needs than anticipated in pre-survey dialogue with the Community Needs Team.

In terms of getting help, people are struggling with many personal issues, including finding resources already in place that might help them. A large percentage of respondents had never heard of the **2-1-1** dial-in telephone number for persons needing non-emergency health and human services and disaster response assistance. Promotional expansion of the **2-1-1** and **United Way INFOline** is recommended as a way to meet peoples’ needs quickly and efficiently by directing them to readily-available and appropriate local services.

In terms of moving forward, additional examination of the data may be warranted to further assess and segment community needs. Overall these expressed needs and concerns may well define the Greater Longview United Way’s allocation of resources and funding over the next two to three years.
To its credit, Gregg County is blessed with numerous community service agencies and organizations, some of which were included in a specific question as a part of the 2007 Community Needs Assessment survey. Many respondents indicated varying degrees of knowledge of these agencies while expressing needs that these agencies could have met. As such, community assistance organizations should reassess their ongoing outreach efforts in terms of conveying their missions and contact information to targeted service populations. In the end, the needs of the people of Gregg County will be met more efficiently and effectively if people know exactly where to turn for help.
<table>
<thead>
<tr>
<th>page</th>
<th>Section</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Executive Summary</td>
</tr>
<tr>
<td>5</td>
<td>Introduction</td>
</tr>
<tr>
<td>6</td>
<td>Survey</td>
</tr>
<tr>
<td>6</td>
<td>Project Timeline</td>
</tr>
<tr>
<td>6</td>
<td>Design</td>
</tr>
<tr>
<td>7</td>
<td>Distribution</td>
</tr>
<tr>
<td>9</td>
<td>Analysis</td>
</tr>
<tr>
<td>9</td>
<td>Overall</td>
</tr>
<tr>
<td>10</td>
<td>Attitudes</td>
</tr>
<tr>
<td>12</td>
<td>Community Needs</td>
</tr>
<tr>
<td>14</td>
<td>Personal Needs</td>
</tr>
<tr>
<td>17</td>
<td>Agency Awareness</td>
</tr>
<tr>
<td>18</td>
<td>Demographics</td>
</tr>
<tr>
<td>19</td>
<td>Implications and Recommendations</td>
</tr>
<tr>
<td>20</td>
<td>Consultants’ Comments</td>
</tr>
<tr>
<td>21</td>
<td>The Survey</td>
</tr>
<tr>
<td>22</td>
<td>Paper Edition, English</td>
</tr>
<tr>
<td>26</td>
<td>Paper Edition, Spanish</td>
</tr>
<tr>
<td>30</td>
<td>Survey Results, Summary</td>
</tr>
</tbody>
</table>
Introduction

The goal of the Greater Longview United Way, Inc. (GLUW) is to become a force for positive change in Gregg County. The vision of the Greater Longview United Way is to unite the caring power of our community. This goal of building bridges between needs and resources is in keeping with anthropologist Margaret Mead’s well-known commentary: Never doubt that a small group of thoughtful, committed citizens can change the world. Indeed, it is the only thing that ever has.\(^1\)

A committed group of thoughtful citizens responded to the call for input from the Greater Longview United Way that created the 2007 Community Needs Assessment Final Report. The Needs Assessment is designed to assist the community at large and the GLUW organization in particular in pursuing and developing a strong community impact strategy based on current identified needs.

The community assessment survey process conducted by GLUW began in 2000. The community was surveyed again in 2004. In the spring of 2007, GLUW indicated a need to complete a new assessment of community needs and programs. The resulting 2007 Community Needs Assessment creates an updated and more thorough snapshot of what the people of Longview indicate are their own personal needs and the needs of the community as a whole. The Needs Assessment is not considered a statistically-verifiable report of all of Gregg County.

In March of 2007 GLUW hired Chatelle and Associates, a seasoned communication and public affairs strategy firm located in Austin, Texas, to undertake the 2007 Community Needs Assessment and in particular to create the survey instrument, develop and advise on communication strategies, coordinate survey responsiveness, and analyze and report the results to the leadership of GLUW and community leaders of Longview and Gregg County. Chatelle and Associates (www.chatelleandassociates.com) is an officially identified Historically Underutilized Business (HUB) providing communication, research, leadership development, public relations, public affairs, and business development consulting strategies to a wide variety of clients from the non-profit, business, academia, corporate, individual, and organizational sectors. Chatelle and Associates is a sole-proprietor company owned and operated by Dr. Melody Chatelle, a long-time public affairs consultant who is intimately familiar with the United Way organization, having worked for United Ways of Texas and numerous other local United Way affiliate organizations in addition to GLUW. Work on the 2007 Community Needs Assessment began immediately upon hire. Joining Dr. Chatelle in a sub-contracting capacity was Ms. Kandace Kennedy Tornquist, MBA, owner and operator of Tornquist Strategies (www.tornquiststrategies.com) located in Austin, Texas, who developed the actual survey instrument in response to input from the contributing partners.

Sponsors for the 2007 Community Needs Assessment survey document along with GLUW included the City of Longview (www.ci.longview.tx.us); Good Shepherd Medical Center (www.gsmc.org); the Longview Regional Medical Center (www.longviewregional.com); and Gregg County (www.co.gregg.tx.us).

The overarching mission in conducting the survey was to:
- learn more about the community needs of Gregg County;
- create a vehicle for obtaining a more honest and objective description of needs than people might say publicly;
- become aware of possible needs not seen before as particularly important or perhaps not seen at all;
- document community needs, as is required in many applications for funding, and as is almost always helpful in advocating causes;
- maximize alignment between GLUW-supported initiatives and expressed community needs;
- support other organizations that are intersected or aligned with GLUW; and
- help GLUW make more-informed decisions on program development and fund allocation in their ongoing mission of being good resource stewards.

\(^1\) Quote used with permission of the Institute for Intercultural Studies, New York, NY.
Survey

Project Timeline

Survey Development: March 7 to June 12, 2007  
Survey Response Period: June 13 to July 27, 2007  
Analysis: August 1 to 15, 2007  
Needs Assessment Review: August 16 to 22, 2007  
Needs Assessment Completed: August 24, 2007  
Report to the Community: September 13, 2007

Design

On April 18, 2007, facilitators met with a Needs Assessment Team convened by the leadership of the GLUW.

2007 Community Needs Assessment Team

- Steve Hull  The Arc of Gregg County  
- David Guerra  Boy Scouts, East Texas Area Council  
- Holly Fuller  City of Longview  
- Ken Chute  Eastman Chemical  
- David Zanitsch  Good Shepherd Health System  
- LaDelle Kay  Greater Longview United Way  
- Phyllis Collins  Greater Longview United Way  
- Linda Bailey  Gregg County  
- Peggy Rochford  Holt Cat  
- Ingrid Johnson  Longview Habitat for Humanity  
- Jennifer Scott  Longview ISD  
- Stella Barrow  Longview Regional Medical Center  
- Darlene von Allmen  Spring Hill ISD  
- Shannon Trest  Women’s Center of East Texas

At this meeting, the team

- reviewed the results of the previous Needs Assessment which was completed in 2004;  
- expressed a need for differently-formatted results which would better facilitate the United Way’s resource decision-making;  
- identified key topics and issues to be addressed in the 2007 assessment; and  
- discussed issues, concerns, and successes in the Longview/Gregg County area characterizing community needs that should be included in the assessment as well as may be reflected in the survey responses.

Key requests of the Needs Assessment Team for this assessment included:

- increased participation across ethnic groups  
- more user-friendly survey design
less repetitive question design; and
analysis expressed in more explicit language and strategies for agency resource decision-making.

The survey was designed to generate a snapshot of Greater Longview area residents, through formatted response and open-ended response questions. As stated previously, the survey is not considered a statistically-verifiable report.

Five sections were developed:
- **Attitudes**: to generate a snapshot of general feelings toward the community, and current and future community services. Both formatted and open-ended response questions were included.
- **Community Needs**: to allow all respondents to provide viewpoints toward issues that affect Greater Longview area-wide. Both formatted and open-ended response questions were included.
- **Personal Needs**: to allow respondents to identify personal needs across six categories, as well as whether or not those needs were being met.
  1. Basic Needs: utilities, groceries, legal help, transportation, and independent living
  2. Housing: affordable housing, repairs, disaster recovery
  3. Health and Medical: medicine, treatment, services, and insurance
  4. Work and Education: job location, job skills, education, literacy
  5. Children: parenting, child care, activities, mentors, and education
  6. Safety: abuse, neglect, and safe neighborhoods
  Both formatted and open-ended response questions were included.
- **Agency Awareness**: 1) to provide a measure of participation with current United Way agencies that might indicate bias in the way needs were assessed; and 2) to indicate the level of awareness of respondents to current services, especially in light of any needs that are not being met.
- **Demographics**: At the request of the Needs Assessment Team, the selected questions mirrored the demographic questions of the 2004 Needs Assessment.

### Distribution

The survey was available to any and all interested individuals in the Greater Longview area. It was not distributed as a scientific, random sampling. The United Way staff made extensive efforts to build awareness (see press release and newspaper article in the appendix) as well as provide computer access and in-person opportunities to complete the survey.

**Online**

Online distribution activated through SurveyMonkey.com, an online survey development and assessment tool. A Weblink was established on the GLUW Webpage, and the Weblink widely communicated via several channels:
- [www.longviewunitedway.com/needs](http://www.longviewunitedway.com/needs)
- [www.news-journal.com](http://www.news-journal.com)
- [www.kilgore.edu](http://www.kilgore.edu)
- [www.kilgorechamber.com](http://www.kilgorechamber.com)
- [www.ci.longview.tx.us](http://www.ci.longview.tx.us)
- [www.co.gregg.tx.us](http://www.co.gregg.tx.us)
- [www.kilgoreherald.com](http://www.kilgoreherald.com)
- [www.kplkids.org](http://www.kplkids.org)
- [www.gladewaterchamber.com](http://www.gladewaterchamber.com)
- [www.longviewedc.com](http://www.longviewedc.com)
- [www.longviewregional.com](http://www.longviewregional.com)

**Paper**

Paper editions were created for individuals lacking access to computers and/or who personally preferred paper copies. English and Spanish editions were created. The paper edition mirrored the questions of the online
version with two exceptions: 1) the redundant questions regarding the reason an individual was not able to get the type of help needed was truncated to one question (these responses were loaded into Question 18 at data entry); and 2) mail and drop-off addresses for returning the completed surveys were included.

The paper edition was distributed to area agencies and in person to community groups. The following distribution points were used:

- Greater Longview United Way, 310 South Fredonia Street
- Longview News-Journal, 320 East Methvin Street
- Longview Public Library, 222 West Cotton Street
- Longview Partnership, 410 North Center Street
- Kilgore News Herald, 610 Main Street
- Gladewater Chamber of Commerce, 215 North Main Street

In order to increase participation across all demographic ranges, especially to the Black/African-American and the Hispanic/Latino communities, paper editions were distributed at or through targeted groups and at community events. These groups and events included, but are not limited to:

- Greater Longview United Way partner agencies
- Race Relations Committee, City of Longview Partners in Prevention
- Longview Wellness Center
- Special Health Resources of East Texas
- Helping Hands of Kilgore
- Law Office of Jose Sanchez
- Region VII Early Head Start
- Green Street Recreation Center
- Broughton Recreation Center
- La Michoacana
- Community Outreach Mission
- Asbury House
- “Unity in Community”, City of Longview/Longview Ministerial Alliance
- Area churches
- Numerous civic organizations
A detailed summary of all data is included in this report.

## Overall

- Surveys opened: 1610
- Not all respondents answered all questions.
- A majority of respondents answered all questions.
- No surveys were eliminated for failure to answer questions; however, some responses for Question 20 were eliminated due to instructions not being followed (see further explanation below, under Community Needs).
- This analysis conveys the opinions shared by those who responded on a question-by-question basis, and is not intended to be considered a scientific analysis.
- Responses to all open-ended questions are included in the appendix, which is available on the GLUW Website: [www.longviewunitedway.org](http://www.longviewunitedway.org). These responses were not edited for spelling, punctuation, or structure; any minor editing that the consultants made is indicated in the appendix.
- To determine variances by ethnic groups, responses were contrasted for four sub-groups: All respondents, White respondents, Black/African American respondents, and Hispanic/Latino respondents.
- Many respondents used open-ended questions to share opinions unrelated to the question that was asked. Consultants suggest these data offer insights to a variety of needs and concerns, even when they do not pertain directly to the question.
## Attitudes

The following chart compares attitudinal statements across sub-groups. The highest response (by percentage) in each sub-group is highlighted.

<table>
<thead>
<tr>
<th>Group</th>
<th>Strongly Agree (%)</th>
<th>Agree (%)</th>
<th>Disagree (%)</th>
<th>Strongly Disagree (%)</th>
<th>Don’t Know / No Opinion (%)</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>All</td>
<td>6.9</td>
<td>40.5</td>
<td>28.3</td>
<td>6.3</td>
<td>17.9</td>
<td>1583</td>
</tr>
<tr>
<td>White</td>
<td>3.7</td>
<td>41.5</td>
<td>31.8</td>
<td>5.2</td>
<td>17.7</td>
<td>862</td>
</tr>
<tr>
<td>Black</td>
<td>10.9</td>
<td>38.5</td>
<td>26.7</td>
<td>13.1</td>
<td>10.9</td>
<td>221</td>
</tr>
<tr>
<td>Hispanic</td>
<td>24.8</td>
<td>38.2</td>
<td>12.1</td>
<td>3.8</td>
<td>21.0</td>
<td>157</td>
</tr>
</tbody>
</table>

| People here work together to get things done.                         | 14.5               | 57.6      | 13.3         | 4.1                   | 10.6                        | 1576          |
| All                                                                   | 17.3               | 60.9      | 12.4         | 2.9                   | 6.6                         | 1570          |
| White                                                                 | 15.3               | 66.8      | 10.4         | 2.7                   | 4.9                         | 859           |
| Black                                                                 | 22.3               | 52.3      | 13.6         | 4.1                   | 7.7                         | 220           |
| Hispanic                                                              | 33.1               | 38.3      | 12.3         | 2.6                   | 13.6                        | 154           |

| Our area is a good place to raise children.                           | 27.2               | 60.5      | 7.1          | 2.1                   | 3.1                         | 1553          |
| All                                                                   | 28.1               | 61.4      | 6.2          | 1.5                   | 2.8                         | 858           |
| White                                                                 | 29.2               | 52.3      | 11.1         | 5.1                   | 2.3                         | 216           |
| Black                                                                 | 41.4               | 43.4      | 6.2          | 0.7                   | 8.3                         | 145           |

| Facilities and services in our area are adequate to conduct youth programs. | 11.3               | 45.3      | 26.5         | 5.9                   | 11.0                        | 1570          |
| All                                                                   | 7.9                | 46.7      | 28.3         | 6.3                   | 10.9                        | 863           |
| White                                                                 | 16.1               | 45.6      | 24.4         | 8.3                   | 5.5                         | 217           |
| Black                                                                 | 30.5               | 35.1      | 11.7         | 3.9                   | 18.8                        | 154           |

| Our area is a good place for senior citizens to live.                 | 17.2               | 63.5      | 8.3          | 2.0                   | 9.0                         | 1574          |
| All                                                                   | 15.3               | 66.0      | 8.4          | 1.6                   | 8.7                         | 864           |
| White                                                                 | 24.1               | 61.4      | 7.3          | 1.4                   | 5.9                         | 220           |
| Black                                                                 | 30.5               | 42.2      | 7.1          | 1.9                   | 18.2                        | 154           |

| School guidance and counseling services meet the needs of students.   | 8.1                | 31.2      | 30.0         | 8.4                   | 22.3                        | 1561          |
| All                                                                   | 4.4                | 28.1      | 33.6         | 10.2                  | 23.7                        | 857           |
| White                                                                 | 12.4               | 35.5      | 30.9         | 7.8                   | 13.4                        | 217           |
| Black                                                                 | 26.0               | 37.0      | 11.7         | 3.9                   | 21.4                        | 154           |

| Students from troubled homes find support from the teachers, staff or administrators in our schools. | 7.0                | 29.2      | 25.8         | 8.3                   | 28.8                        | 1571          |
| All                                                                   | 4.4                | 28.1      | 33.6         | 10.2                  | 23.7                        | 857           |
| White                                                                 | 13.2               | 28.3      | 26.9         | 11.9                  | 19.6                        | 219           |
| Black                                                                 | 24.4               | 25.6      | 14.1         | 5.8                   | 30.1                        | 156           |

| Students in trouble (e.g., drinking, drugs, pregnancy) can get good support at our schools. | 7.0                | 24.2      | 28.3         | 10.2                  | 30.2                        | 1567          |
| All                                                                   | 3.8                | 24.0      | 29.6         | 10.5                  | 32.1                        | 858           |
| Black                                                                 | 13.8               | 27.6      | 27.6         | 10.6                  | 20.3                        | 217           |
| Hispanic                                                              | 19.9               | 23.1      | 15.4         | 6.4                   | 35.3                        | 156           |

Note consistencies in attitudes across all sub-groups.
In general, people have a good attitude about living in Gregg County. Most people either strongly agree (17.2% or more of the respondents) or agree (60.5% or more of the respondents) that Gregg County is a good place for senior citizens to live, for people to raise children, and for people to work together to get things done.

Despite this general good attitude in the selected areas mentioned above, respondents do not overwhelmingly think the people of our area (Gregg County) are satisfied with community services and programs as they are. Less than a majority of the respondents (47.3%) strongly agree or agree that people are satisfied; and 34.6% either disagree (28.3%) or strongly disagree (6.3%) with that statement. Nearly 18% of the respondents don’t know or have no opinion on peoples’ satisfaction with community services and programs as they presently exist.

More than one half (56.6%) of the respondents either strongly agree (11.3%) or agree (45.3%) that facilities and services in the area are adequate to conduct youth programs (note the word usage here of adequate as opposed to good or excellent). Yet nearly one-third of the respondents either disagree (26.5%) or strongly disagree (5.9%) with the statement that facilities and services in our area are adequate to conduct youth programs. Eleven percent (11%) of the respondents don’t know or have no opinion on the question of facilities and services for youth programs.

More than one-third (38.5%) of the respondents are concerned about school support for students in trouble. Just over 28% of the respondents disagree with the statement that students in trouble (for example, drinking, drugs, pregnancy) can get good support at our schools. Just over 10% strongly disagree with that statement.

Most people (53.5% of respondents) are optimistic that community services and programs will improve over the next three years in meeting the needs of the people of Gregg County. They have been less impressed in terms of how community services and programs have met the needs of people over the past three years: 50.4% percent of the respondents believe that services and programs have stayed the same, and 40.9% of the respondents believe they have improved. Nearly nine percent (8.8%) of the respondents believe services and programs have declined in meeting the needs of people over the last three years.

Regardless of the viewpoints expressed as to the capacity of services and programs to meet community needs, people believe individuals can make a difference. More than 70% of the respondents either agree (57.6%) or strongly agree (14.5%) with the statement that people in our area continually look for new solutions to problems rather than being satisfied with things as they are. Only four percent of the respondents strongly disagree with that statement.

As shown in the composite chart above, the sub-groups tracked consistently, agreeing with the attitudinal statements with the exception of the last three which relate to school services for students. Most notably, Hispanic respondents indicate a strong lack of opinion or awareness of these services for students.
The following six pre-identified community issues were the highest ranking needs that respondents (10% or more) indicated were not a problem:

1. lack of employment opportunities (17% of respondents said this was not a problem)
2. race relations (14.8%)
3. lack of emergency shelter (short-term, crisis housing) (14.2%)
4. lack of low income, long-term housing (13.9%)
5. lack of housing for the homeless (short-term, transitional housing) (12.6%)
6. elder abuse/neglect (10.7%)

The following eight pre-identified community issues were the highest ranking needs that respondents (95% or more) indicated were collectively somewhat serious, serious, and very serious:

1. alcohol abuse (97.6% of respondents said this was either somewhat serious, serious or very serious)
2. illegal drug use (97.5%)
3. juvenile crime (97%)
4. teen pregnancies (96.9%)
5. child abuse/neglect (96.8%)
6. underage drinking (96.6%)
7. unsafe neighborhoods (crime, drug activity) (96.3%)
8. domestic abuse (96.1%)

When Rating Averages are compared across sub-groups, illegal drug use was considered the most serious community issue across all sub-groups. The top three issues in each sub-group were also consistent, with alcohol abuse and underage drinking appearing in four of the five categories and teen pregnancy in two categories.

Rating Average Comparison:

Scale: 1 = Very Serious to 4 = Not a Problem; therefore, the lower the Rating Average, the more serious the respondents considered the issue to be.

Legend:
> Highlighted items indicate the top three most serious community issues for each subgroup.
> Issue bolded in red box is the MOST serious issue for each subgroup.

<table>
<thead>
<tr>
<th>COMMUNITY NEEDS</th>
<th>ALL</th>
<th>White</th>
<th>Black</th>
<th>Hispanic</th>
</tr>
</thead>
<tbody>
<tr>
<td>AIDS/Sexually transmitted diseases</td>
<td>2.10</td>
<td>2.27</td>
<td>1.63</td>
<td>1.89</td>
</tr>
<tr>
<td>Alcohol abuse</td>
<td>1.72</td>
<td>1.74</td>
<td>1.59</td>
<td>1.63</td>
</tr>
<tr>
<td>Child abuse/neglect</td>
<td>1.89</td>
<td>1.95</td>
<td>1.67</td>
<td>1.87</td>
</tr>
<tr>
<td>Domestic abuse</td>
<td>1.92</td>
<td>2.00</td>
<td>1.62</td>
<td>1.90</td>
</tr>
<tr>
<td>Elder abuse/neglect</td>
<td>2.34</td>
<td>2.48</td>
<td>1.96</td>
<td>2.18</td>
</tr>
<tr>
<td>Gang activity</td>
<td>2.23</td>
<td>2.35</td>
<td>1.85</td>
<td>1.98</td>
</tr>
<tr>
<td>Illegal drug use</td>
<td>1.53</td>
<td>1.54</td>
<td>1.41</td>
<td>1.60</td>
</tr>
<tr>
<td>Juvenile crime</td>
<td>1.84</td>
<td>1.92</td>
<td>1.59</td>
<td>1.83</td>
</tr>
<tr>
<td>Lack of employment opportunities</td>
<td>2.43</td>
<td>2.64</td>
<td>1.91</td>
<td>2.06</td>
</tr>
<tr>
<td>Race relations</td>
<td>2.51</td>
<td>2.69</td>
<td>2.13</td>
<td>2.25</td>
</tr>
<tr>
<td>School drop-out rates</td>
<td>2.22</td>
<td>2.34</td>
<td>1.88</td>
<td>2.01</td>
</tr>
<tr>
<td>Teen pregnancies</td>
<td>1.97</td>
<td>2.10</td>
<td>1.58</td>
<td>1.72</td>
</tr>
<tr>
<td>Underage drinking</td>
<td>1.71</td>
<td>1.72</td>
<td>1.55</td>
<td>1.74</td>
</tr>
<tr>
<td>Unsafe neighborhoods (crime, drug activity)</td>
<td>1.98</td>
<td>2.06</td>
<td>1.73</td>
<td>1.99</td>
</tr>
</tbody>
</table>
Of the 1134 individuals who responded to open-ended Question 6, which asked them to identify the most critical community need, 419 (37.0%) included drugs; 126 (11.1%) included homelessness and housing issues; and 46 (4.1%) included financial issues related to the cost of living or making ends meet.

Question 20 asked respondents to rank the three most critical and the three least critical needs in the community, again as a tool for resource allocation. Each respondent was asked to select three from a list of 18 pre-identified service areas for each category.

The top three most critical choices were:
1. drug / alcohol abuse programs (362)
2. services for senior citizens (355), and
3. low-income medical / dental services (348).

The top three least important choices were
1. recreational facilities and programs (447)
2. housing repair services (428), and
3. English reading / writing / speaking skills classes (279).

The results for this question may be skewed. Several respondents selected more than three choices for one or both categories; some selected all service areas as most critical. A review of the comments made for the follow-up question ‘why did you select these as the least critical?’ revealed that most thought this was a difficult choice to make in that all areas were important.

Several new community services or innovations were suggested. A complete list is included in the appendix on the GLUW Website: [www.longviewunitedway.org](http://www.longviewunitedway.org). The list includes many that are currently available within the services provided by the current United Way agencies, again reflecting the potential for more targeted and/or more extensive marketing rather than the implementation of new programs.

<table>
<thead>
<tr>
<th>COMMUNITY NEEDS, continued</th>
<th>ALL</th>
<th>White</th>
<th>Black</th>
<th>Hispanic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lack of emergency shelter (short-term, crisis housing)</td>
<td>2.36</td>
<td>2.47</td>
<td>1.99</td>
<td>2.36</td>
</tr>
<tr>
<td>Lack of housing for the homeless (short-term, transitional housing)</td>
<td>2.31</td>
<td>2.42</td>
<td>1.88</td>
<td>2.39</td>
</tr>
<tr>
<td>Lack of low income, long-term housing</td>
<td>2.30</td>
<td>2.44</td>
<td>1.81</td>
<td>2.21</td>
</tr>
</tbody>
</table>
When all needs are compared, a priority can be identified by sub-group. The following chart indicates the top three needs for each sub-group.

<table>
<thead>
<tr>
<th>Categories</th>
<th>ALL</th>
<th>White</th>
<th>Black</th>
<th>Hispanic</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>BASIC NEEDS</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paying my utility bills</td>
<td>205</td>
<td>84</td>
<td>59</td>
<td>26</td>
</tr>
<tr>
<td>Affording groceries</td>
<td>209</td>
<td>85</td>
<td>62</td>
<td>21</td>
</tr>
<tr>
<td>Affording legal help</td>
<td>228</td>
<td>84</td>
<td>53</td>
<td>43</td>
</tr>
<tr>
<td>Obtaining reliable transportation</td>
<td>167</td>
<td>62</td>
<td>47</td>
<td>27</td>
</tr>
<tr>
<td>Staying independent in spite of physical disabilities</td>
<td>140</td>
<td>59</td>
<td>36</td>
<td>12</td>
</tr>
<tr>
<td><strong>HOUSING</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Finding affordable, long-term housing</td>
<td>225</td>
<td>93</td>
<td>22</td>
<td>41</td>
</tr>
<tr>
<td>Finding temporary shelter</td>
<td>79</td>
<td>27</td>
<td>14</td>
<td>17</td>
</tr>
<tr>
<td>Paying my rent or mortgage</td>
<td>202</td>
<td>88</td>
<td>23</td>
<td>28</td>
</tr>
<tr>
<td>Paying deposits for rent or for utilities</td>
<td>181</td>
<td>76</td>
<td>18</td>
<td>24</td>
</tr>
<tr>
<td>Repairing my house</td>
<td>220</td>
<td>89</td>
<td>11</td>
<td>35</td>
</tr>
<tr>
<td>Recovering from a major disaster</td>
<td>98</td>
<td>34</td>
<td>12</td>
<td>21</td>
</tr>
<tr>
<td>Finding housing that is both affordable and accessible for my disability</td>
<td>144</td>
<td>47</td>
<td>13</td>
<td>27</td>
</tr>
<tr>
<td><strong>HEALTH AND MEDICAL</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Affording prescription medicine</td>
<td>311</td>
<td>133</td>
<td>66</td>
<td>62</td>
</tr>
<tr>
<td>Finding a doctor</td>
<td>191</td>
<td>61</td>
<td>44</td>
<td>51</td>
</tr>
<tr>
<td>Obtaining eye, hearing or dental exams, and/or treatment</td>
<td>304</td>
<td>121</td>
<td>69</td>
<td>69</td>
</tr>
<tr>
<td>Getting treatment for mental health problems, such as depression, anxiety or extreme stress</td>
<td>182</td>
<td>67</td>
<td>43</td>
<td>43</td>
</tr>
<tr>
<td>Getting special care or rehabilitation services for long-term physical conditions</td>
<td>145</td>
<td>60</td>
<td>34</td>
<td>24</td>
</tr>
<tr>
<td>Getting help for drug abuse</td>
<td>77</td>
<td>33</td>
<td>17</td>
<td>13</td>
</tr>
</tbody>
</table>

Note the consistency of needs for all sub-groups, even though the priority order varies slightly. Two needs, health insurance and exams/treatment, appear in all four sub-groups. Hispanics do not rank as highly the need for prescription medicine, but do highly rank English literacy skills. These top ranked needs are bolded in red boxes in the larger chart below.

When needs are compared within each need category, a priority of issues to be addressed within that category emerges. In the following chart, the top ranked need in each need category and for each sub-group are highlighted.
Note consistencies as well as variations across sub-groups.

The set of questions regarding needs for children is set apart since respondents were asked to skip this question if they had no children; therefore, the number of responses to these needs could not be compared across all need groups. Items in boxes are the three most frequently selected needs by each sub-group.

Note consistencies across all sub-groups.

Individuals who selected ‘Yes, Need Help’ for any need were asked to identify the reason they had not been able to get the help that they require. Of the individuals who replied (combining all responses for reasons an individual’s needs have not been met for all needs), the most frequently selected reason is ‘I don’t have enough money to pay for the service’; second choice is ‘I don’t know how to find anyone who can help me.’ These factors were consistent across all sub-groups.
Several ‘other’ reasons that needs are not being met were included in the responses. A complete list is included in the appendix. Of those 122 comments, 43 (35.3%) indicated financial issues as the reason, most notably that they are just above the qualifying limits and therefore are not able to get services.

Of the 860 individuals who responded to open-ended Question 19, which asked them to identify the #1 problem they and/or their family faces today, 379 (47.6%) indicated financial issues related to the cost of living or making ends meet as the most frequently stated issue. Whereas drugs were the main issue when asked about community issues, only 30 (3.5%) comments included concerns about drugs as a personal issue. Also, the pre-survey dialogues indicated that homelessness and housing might be a major personal issue; however, only 33 (3.8%) comments included homelessness and housing issues as their #1 personal issue.
Agency Awareness

The Needs Assessment Team expressed a concern that data could be skewed if more organizations supported filling out surveys than others; however, no bias was evident.

The more significant data were the number of respondents who indicated they had ‘Never Heard Of’ a particular agency or program.

- In the last two years a majority of the respondents (50% or more) have never heard of the following pre-identified agency community services and programs that already exist in Gregg County:

1. 2-1-1 (82.1% of the respondents have never heard of 2-1-1 within the past two years)
2. Fredonia Place Community Healthcare (81%)
3. The Arc of Gregg County (69.8%)
4. Parenting Resource Center of East Texas (66.4%)
5. Longview Interfaith Hospitality Network (65.5%)
6. United Way INFOline (56.2%)
7. East Texas Child Advocates, Inc. (55%)
8. Longview Child Development Center (50.9%)

In the Personal Needs section, respondents indicated that the #2 reason their needs are not met is the fact that they cannot locate anyone who can help them; the fact that 2-1-1 and INFOline of Gregg County are not well-known may be a factor. Most respondents indicating they needed help in the category of Safety Needs also had not heard of 2-1-1 or INFOline.

<table>
<thead>
<tr>
<th>Child abuse or neglect in my house</th>
<th>Abuse or fighting in my home</th>
<th>Feeling safe in my neighborhood</th>
</tr>
</thead>
<tbody>
<tr>
<td>(ALL respondents)</td>
<td>(ALL respondents)</td>
<td>(ALL respondents)</td>
</tr>
<tr>
<td>Respondents indicating ‘Yes, need help’</td>
<td>30</td>
<td>44</td>
</tr>
<tr>
<td>Respondents indicating ‘Yes, need help’ and ‘Have not heard of 2-1-1’</td>
<td>3 (10%)</td>
<td>8 (18.2%)</td>
</tr>
<tr>
<td>Respondents indicating ‘Yes, need help’ and ‘Have not heard of INFOline’</td>
<td>0</td>
<td>1 (2.27%)</td>
</tr>
<tr>
<td>Respondents indicating ‘Yes, need help’ and ‘Have not heard of INFOline’ and ‘Have not heard of 2-1-1’</td>
<td>4 (13.3%)</td>
<td>6 (13.6%)</td>
</tr>
</tbody>
</table>

Similar comparisons should be made between types of needs not being met and respondent awareness of particular programs able to meet those needs.

- The top five agencies from which respondents have received services in the last two years are:

1. Longview Child Development Center (21.6% of respondents have received services from this agency in the last two years)
2. East Texas Literary Council (20.1%)
3. East Texas Council on Alcoholism & Drug Abuse (20.1%)
4. Longview Community Ministries (19.8%)
5. Women’s Center of East Texas (19.2%)
Demographics

The full set of demographic information is in the summary in the appendix.

The 2007 Community Needs Assessment successfully obtained substantial amounts of information from a cross-section of the Longview/Gregg County community. The participation levels favorably reflect the Census Bureau statistics for Gregg County, with increases in the participation levels of both Black/African American and Hispanic/Latino populations.

The table below expands upon this information. A notation should be made that 304 respondents (18.9%) did not answer this question.

<table>
<thead>
<tr>
<th>Gregg County, Texas</th>
<th>U.S. Census Bureau (2005)</th>
<th>Community Needs Assessments</th>
</tr>
</thead>
<tbody>
<tr>
<td>White persons</td>
<td>76.9%</td>
<td>66.6% 81%</td>
</tr>
<tr>
<td>Black persons</td>
<td>20.4%</td>
<td>17.1% 11%</td>
</tr>
<tr>
<td>American Indian and Alaska Native persons</td>
<td>0.6%</td>
<td>1.2% 0%</td>
</tr>
<tr>
<td>Asian persons</td>
<td>1.0%</td>
<td>0.2% 1%</td>
</tr>
<tr>
<td>Native Hawaiian and Other Pacific Islander</td>
<td>0.0%</td>
<td>0.1% --</td>
</tr>
<tr>
<td>Persons reporting two or more races</td>
<td>1.1%</td>
<td>2.5% 2%</td>
</tr>
<tr>
<td>Persons of Hispanic or Latino origin</td>
<td>11.9%</td>
<td>12.4% 5%</td>
</tr>
<tr>
<td>White persons not Hispanic</td>
<td>65.5%</td>
<td>(not asked) --</td>
</tr>
</tbody>
</table>

The table above expands upon this information. A notation should be made that 304 respondents (18.9%) did not answer this question.
Implications and Recommendations

(list not presented in weighted or priority order)

1. People generally feel good about living in Gregg County.

2. People want community services and programs to be better, and believe they can make that happen.

3. Because of the general positive attitude, Greater Longview has a good foundation for building and expanding services via community collaboration.

4. Attitudinal differences between ethnic sub-groups are minimal.

5. Additional outreach may be needed to Hispanic/Latino groups with information about school services.

6. Respondents overwhelmingly and consistently expressed concern about illegal drug use in Greater Longview, indicating a need to focus community programs and services in this area.

7. In general, people are struggling with personal issues related to health and medicine, indicating a need for targeted programs and services related to affordable and accessible medicine, services, treatment, and insurance.

8. Hispanic/Latino respondents expressed a strong need for English literacy and communication skills.

9. INFOline and 2-1-1 should be promoted as existing first line response systems, perhaps prior to implementing new programs and services.

10. Individual agencies should be encouraged and supported in expanding marketing and outreach to their targeted constituencies.
Consultants’ Comments

The Greater Longview United Way organization, Needs Assessment Team members, survey sponsor organizations, and most especially the respondents of the 2007 Community Needs Assessment are to be congratulated for advancing a big start towards supporting the ongoing work that is making a difference in Gregg County residents’ lives. The vision of Donna Mahurin, Executive Director of GLUW, and her colleagues for a different and better Gregg County is to be commended. The reliance upon community input and corresponding data in allocating resources and developing and supporting programs in a collaborative fashion will serve as a long-term benefit and community gain.

The project leaders from Chatelle and Associates wish to express sincere appreciation to GLUW for the opportunity to work on this endeavor and present this information to the Gregg County community at large. At a time when resources such as dollars, time and talent are limited, reliance upon a strong, solid snapshot of the community at large becomes increasingly vital. The 2007 Community Needs Assessment is a valuable resource as the people of Gregg County are united in coming together, taking a stand, and ultimately making real and lasting change for the better.
The Survey

Online version
Available on the GLUW Website: www.longviewunitedway.org

Paper version, English
(pages 22-25)

Paper version, Spanish
(pages 26-29)
Welcome

The Greater Longview United Way cares about what matters in Gregg County and is working hard to identify the most important needs of the people who live here. We want to know what you think. We will use this information to fund programs and initiatives that will help the people of Gregg County.

Please take a few minutes to complete this survey. You do not have to put your name anywhere on the survey, but IT IS IMPORTANT THAT YOU FILL IT OUT COMPLETELY.

Number of questions: 27
Number of pages: 4
Time to complete the online survey: no more than 15 minutes
Deadline: All surveys are due no later than July 27, 2007.

Special thanks go to our survey sponsors: City of Longview, Gregg County, and Good Shepherd Medical Center, and Longview Regional Medical Center.

If you have any questions before, during, or after completing this survey, send an email to kandace@flash.net or call 512.971.0124.

Thank you for participating in this survey.
Your opinions matter!

As you answer the questions in the survey, keep these definitions in mind:

When we refer to ‘community services and programs’, we are talking about resources offered by non-profit agencies, corporations, government agencies, government grants, foundations, and others. These services and programs may be offered to specific, targeted groups or to everyone in Our area. The resources may be in a variety of forms: direct financial support, facilities, materials, volunteers, or personnel.

When we refer to ‘community needs’, we are talking about problems that affect the people in Our area or about things that are required for each of us to meet basic life requirements for food, shelter, safety, health, and transportation. These may be things that affect individuals or may affect the way we live together as a family, a neighborhood, or a city.

In the first series of questions, you are asked to think about your general attitudes about community services and programs as well as about what it is like to live in our area.

1. Please read the following statements and think about how each relates to people and services here in Our area. Select the rating under the headings ‘Strongly Agree’ to ‘Strongly Disagree’ that best reflects your opinion for each statement. If you do not know or if you have no opinion about the statement, select the last column ‘Don’t Know / No Opinion’.

<table>
<thead>
<tr>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
<th>Don’t Know / No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>People in our area are satisfied with community services and programs as they are.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>People in our area continually look for new solutions to local problems rather than being satisfied with things as they are.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>People here work together to get things done.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Our area is a good place to raise children.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Facilities and services in our area are adequate to conduct youth programs.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Our area is a good place for senior citizens to live.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>School guidance and counseling services meet the needs of students.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Students from troubled homes find support from the teachers, staff or administrators in our schools.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Students in trouble (for example, drinking, drugs, pregnancy) can get good support at our schools.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2. In your opinion, how have community services and programs met the needs of people in our area in the past three years? (Check one)
   - Improved
   - Stayed the same
   - Declined

3. In the next three years, how do you think the community services and programs will change in meeting the needs of people in our area? (Check one)
   - Will improve
   - Will stay the same
   - Will decline

4. Think about your answer to question #3. Why do you feel that way about the future of community services and programs in our area?
5. Think now about any problems that affect the way people live in our area. A list of problems that appear in many cities and counties are listed below. For each issue, tell us how serious you think the problem is in our area. You have four ratings for each, from 'Very Serious' to 'Not a Problem'. Check one rating per line.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Very Serious</th>
<th>Serious</th>
<th>Somewhat Serious</th>
<th>Not a Problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>AIDS/Sexually transmitted diseases</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Alcohol Abuse</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Child Abuse/Neglect</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Domestic Abuse</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Elder Abuse/Neglect</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gang activity</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Illegal drug use</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Juvenile crime</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lack of employment opportunities</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Race relations</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>School drop-out rates</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Teen pregnancies</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Underage drinking</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unsafe neighborhoods (crime, drug activity)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lack of emergency shelter (short-term, crisis housing)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lack of housing for the homeless</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lack of low income, long-term housing</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

6. What do you think is the most critical community problem our area faces today?

In the next series of questions, please tell us how different issues affect your life and how community services and programs in our area have been able to meet your needs. For each statement in questions 7-12, you have three choices.

- If it is a problem but you are receiving help, check "Yes; receiving help".
- If it is a problem for you and you have not been able to get help through any community services or programs in our area, check "Yes; need help".
- If it is not a problem for you or your family, check "Not a problem".

7. Think about your basic, personal needs and the needs of your family members.

<table>
<thead>
<tr>
<th>NEED</th>
<th>Yes; receiving help</th>
<th>Yes; need help</th>
<th>Not a problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Paying my utility bills</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Affording groceries</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Affording legal help</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Obtaining reliable transportation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Staying independent in spite of physical disabilities</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

8. Think about your personal housing needs and the housing needs of your family members.

<table>
<thead>
<tr>
<th>NEED</th>
<th>Yes; receiving help</th>
<th>Yes; need help</th>
<th>Not a problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Finding affordable, long-term housing</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Finding temporary shelter</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paying my rent or mortgage</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paying deposits for rent or for utilities</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Repairing my house</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Recovering from a major disaster, such as a house fire or flood</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Finding housing that is both affordable and accessible for my disability</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

9. Think about your personal health and medical needs and the health and medical needs of your family members.

<table>
<thead>
<tr>
<th>NEED</th>
<th>Yes; receiving help</th>
<th>Yes; need help</th>
<th>Not a problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Affording prescription medicine</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Finding a doctor</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Obtaining eye, hearing or dental exams, and/or treatment</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Getting treatment for mental health problems, such as depression, anxiety or extreme stress</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Getting special care or rehabilitation services for long-term physical conditions</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Getting help for drug abuse</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Getting help for alcohol abuse</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Getting help for HIV/AIDS</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Affording adequate health insurance</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
10. Think about your personal work and education needs and the work and education needs of your family members.

<table>
<thead>
<tr>
<th>NEED</th>
<th>Yes; receiving help</th>
<th>Yes; need help</th>
<th>Not a problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Finding a job</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Reading and writing well enough to get and keep a job</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Doing math and solving problems well enough to get and keep a job</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Learning job skills to get a better job</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tutoring to finish a degree or to obtain a GED</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Learning to read, write, or speak English</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

11. This question asks about your needs for your children. If you do not have children, skip to question 12.

<table>
<thead>
<tr>
<th>NEED</th>
<th>Yes; receiving help</th>
<th>Yes; need help</th>
<th>Not a problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Learning good parenting skills</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Affording child care</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Finding after-school activities for my children</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Finding special guidance or character building activities</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Finding sex education or abstinence training for my children</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Finding mentors for my children</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

12. Think about your personal safety needs and the safety needs of your family members.

<table>
<thead>
<tr>
<th>NEED</th>
<th>Yes; receiving help</th>
<th>Yes; need help</th>
<th>Not a problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child abuse or neglect in my home</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Abuse or fighting in my home</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Feeling safe in my neighborhood</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

13. Did you answer “Yes; need help” for any of the statements in questions 7-12? If so, put a check mark by all the factors that keep you from getting your needs met.

- I don't know how to find anyone who can help me.
- I don't have enough money to pay for the services.
- I don't have a way to get to the place where I could get help.
- The services I do get are not enough.
- No one offers the kind of help that I need.
- I am on a waiting list for services.
- Other (please specify):

14. What do you feel is the #1 problem you and your family are facing today?

Questions 15-17 ask for your ideas about the types of community services and programs you would like to see in our area. Your opinion will help us fund programs that are important to this community.

15. What community services and programs are important to you and to the quality of life in Our area?

Below is a list of service areas. Put a check mark in the first column by the three (3) MOST important that our area should provide.

Then put a check mark in the last column by the three (3) services or programs that you feel are the LEAST important for our area to provide.

<table>
<thead>
<tr>
<th>MOST important select 3</th>
<th>LEAST important select 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Services for senior citizens</td>
<td>Services for children under age 12</td>
</tr>
<tr>
<td>Housing options for low-income families</td>
<td>Housing for the homeless</td>
</tr>
<tr>
<td>Emergency shelter</td>
<td>Housing repair services</td>
</tr>
<tr>
<td>Food banks or kitchens</td>
<td>Drug/Alcohol abuse programs</td>
</tr>
<tr>
<td>After school programs for youth</td>
<td>Job training</td>
</tr>
<tr>
<td>Job training</td>
<td>English reading/writing/speaking skills classes</td>
</tr>
<tr>
<td>Fighting child abuse and neglect</td>
<td>Parenting skills and services</td>
</tr>
<tr>
<td>Parenting skills and services</td>
<td>Neighborhood safety</td>
</tr>
<tr>
<td>Neighborhood safety</td>
<td>Low income medical/dental services</td>
</tr>
<tr>
<td>Low income medical/dental services</td>
<td>Recreational facilities and programs</td>
</tr>
<tr>
<td>Recreational facilities and programs</td>
<td>Public health and disease prevention</td>
</tr>
<tr>
<td>Public health and disease prevention</td>
<td>Rehabilitation services for physically- or mentally-challenged</td>
</tr>
</tbody>
</table>

16. Why did you choose these 3 as LEAST Important?
17. Now, think about the community services and programs that already exist in our area. We are interested in knowing in what ways these United Way agencies and programs have been part of your life during the past two years.

- **Services.** Under column 1, put a check by any agencies where you have been a client or used their services.
- **Volunteering.** Under column 2, put a check by any agencies for which you have done volunteer work.
- **Donations.** Under column 3, put a check by any agencies to which you have donated money.
- **Employment.** Under column 4, put a check by any agencies for which you have a paid position working for them.
- **Never Heard Of.** Under column 5, put a check by any agencies you do not know anything about.

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Services</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Volunteering</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Donations</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employment</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Never Heard Of</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2-1-1
United Way INFOnline
American Red Cross
The Arc of Gregg County
Boy Scouts of America
Boys & Girls Club of Gregg County
Camp Fire USA
East Texas Child Advocates, Inc.
East Texas Council on Alcoholism & Drug Abuse
East Texas Literacy Council
Fredonia Place Community Healthcare
Girl Scouts of Northeast Texas
Longview Child Development Center
Longview Community Ministries
Longview Habitat for Humanity
Longview Interfaith Hospitality Network
Parenting Resource Center of East Texas
The Salvation Army
Windridge Therapeutic Equestrian Center of East Texas
Women’s Center of East Texas
Greater Longview United Way

18. Are there any new community services or programs you would like to have available in our area? Please be as specific as possible.

---

Please tell us something about yourself.
This is for statistical information only and will not be distributed.

19. In what zip code do you live?

20. How long have you lived in Our area?
__ I do not live in Gregg County
__ Less than 3 years
__ More than 3 but less than 8 years
__ More than 8 but less than 15 years
__ More than 15 but less than 30 years
__ More than 30 years

21. Do you expect to be living in our area five years from now? __ Yes __ No

22. What is your age?
__ Under 18 __ 18-24 __ 25-34 __ 35-44
__ 45-54 __ 55-64 __ 65 or over

23. How do you describe yourself?
__ American Indian or Alaskan native __ Asian
__ Black or African American __ Hispanic or Latino
__ Native Hawaiian or Pacific Islander __ Mixed or Other
__ White

24. Which of the following best describes your household size?
__ Two or more adults, no children
__ Two or more adults, and at least one child under 18
__ One adult and at least one child under 18
__ Adult living alone

25. What is your highest level of education?
__ Some high school __ Some university
__ High school graduate __ Bachelor’s degree
__ Some vocational/technical school __ Master’s degree
__ Vocation/technical school graduate __ Doctoral degree
__ Some community college __ Community college diploma
__ Other (please specify):

26. What best describes your current status?
__ Part-time or temporary employment __ Full-time employment
__ Unemployed – seasonally __ Unemployed – long term
__ Homemaker __ Retired

27. Last year (2006), what was your total household income, including all salaries, pensions, and income from other sources:
__ Less than $5,000 __ $5,000 to $20,000
__ $20,001 to $34,000 __ $34,001 to $50,000
__ $50,001 to $80,000 __ Over $80,000

Thank you for completing this survey.

Please deliver your survey to Greater Longview United Way.
By mail: P.O. Box 411, Longview, TX 75606-0411
In person: 310 South Fredonia, Longview

The results will be shared with the people of our area later this fall.
Bienvenidos

Greater Longview United Way se preocupa por lo que es importante en el condado de Gregg y está trabajando arduamente para identificar las necesidades más importantes de la gente que vive aquí. Queremos saber lo que usted piensa. Usaremos esta información para financiar programas e iniciativas que ayudarán a la gente del condado de Gregg.

Por favor tome unos minutos para contestar esta encuesta. No tiene que incluir su nombre en ninguna parte de la encuesta, pero ES IMPORTANTE QUE LA CONTESTE COMPLETAMENTE.

Número de preguntas: 27
Número de páginas: 4
Tiempo para contestar la encuesta: no más de 15 minutos
Fecha límite: no se recibirán encuestas después del 27 de julio de 2007.

Un agradecimiento especial a los patrocinadores de nuestra encuesta: la ciudad de Longview, el condado de Gregg, Good Shepherd Medical System y Longview Regional Medical Center.

Si tiene alguna pregunta antes, durante o después de contestar esta encuesta, favor de ponerse en contacto con Kandace Tornquist en el siguiente correo electrónico kandace@flash.net o al teléfono 512-971-0124.

Gracias por participar en esta encuesta.
¡Su opinión importa!

En la primera serie de preguntas se le pide que piense sobre su opinión en general con respecto a los servicios y programas de la comunidad y cómo se vive en nuestra área.

1. Favor de leer los siguientes enunciados y piense cómo se relaciona cada uno con la gente y los servicios en nuestra área. Seleccione la opción debajo de los encabezados entre “Completamente de acuerdo” y “Completamente en desacuerdo” que mejor refleje su opinión con respecto a cada enunciado. Si no sabe o no tiene ninguna opinión sobre el enunciado, seleccione la última columna “No sé/Sin opinión”.

<table>
<thead>
<tr>
<th>Enunciado</th>
<th>Completamente de acuerdo</th>
<th>De acuerdo</th>
<th>En desacuerdo</th>
<th>Completamente en desacuerdo</th>
<th>No sé/Sin opinión</th>
</tr>
</thead>
<tbody>
<tr>
<td>La gente en nuestra área está satisfecha con los servicios y programas de la comunidad como están.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>La gente de nuestra área está buscando continuamente soluciones a los problemas locales en lugar de estar satisfecha con las cosas como están.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>La gente trabaja junta para lograr cosas.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nuestra área es un buen lugar para criar niños.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Las instalaciones y los servicios en nuestra área son adecuados para llevar acabo programas para los jóvenes.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nuestra área es un buen lugar para vivir para las personas de la tercera edad.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>La orientación escolar y los servicios de asesoramiento satisfacen las necesidades de los alumnos.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Los alumnos que provienen de hogares conflictivos encuentran apoyo en los maestros, personal o administradores en nuestras escuelas.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Los alumnos en problemas (por ejemplo, alcohol, drogas o embarazo) pueden obtener ayuda apropiada en nuestras escuelas.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2. En su opinión, ¿Cómo han cubierto los servicios y programas de la comunidad las necesidades de la gente que vive en nuestra área en los últimos tres años? (Marque una)

- __ Mejoraron
- __ Quedaron igual
- __ Disminuyeron

3. En los próximos tres años, ¿Cómo cree que cambiarán los servicios y programas de la comunidad para satisfacer las necesidades de la gente en nuestra área? (Marque una)

- __ Mejorarán
- __ Quedarán igual
- __ Disminuirán

4. Piense sobre su respuesta a la pregunta 3 ¿Por qué siente de esta manera sobre el futuro de los servicios y programas de nuestra área?
5. Piense ahora sobre cualquier problema que afecta la forma de vivir de la gente en nuestra área. Una lista de problemas que se dan en muchas ciudades y condados aparece a continuación. Para cada problema, déganos qué tan serio cree que es el problema en nuestra área. Tiene cuatro opciones de “Muy serio” a “No es un problema”. Seleccione una calificación por línea.

<table>
<thead>
<tr>
<th>PROBLEMA</th>
<th>Muy serio</th>
<th>Serio</th>
<th>Algo serio</th>
<th>No es un problema</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIDA/Enfermedades de transmisión sexual.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Abuso de alcohol.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Abuso/Descuido de niños.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Violencia doméstica.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Abuso/Descuido de las personas de la tercera edad.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Actividad de pandillas.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Uso ilegal de drogas.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Delincuencia juvenil.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Falta de oportunidades de empleo.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Relaciones interraciales.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Índice de abandono escolar.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Embarazo en adolescentes.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Consumo de alcohol entre menores de edad.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Vecindarios inseguros (crimen, drogas).</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Falta de albergues de emergencia (corto plazo, viviendas de emergencia).</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Falta de viviendas para los indigentes (corto plazo, vivienda de transición).</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Falta de vivienda para las personas de bajos recursos, largo plazo.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

6. ¿Cuál cree que sea el problema más crítico que enfrenta nuestra área actualmente?

En la siguiente serie de preguntas, déganos cómo los diferentes problemas afectan su vida y cómo los servicios y programas de la comunidad han podido satisfacer sus necesidades. Para cada enunciado en las preguntas 7-12 tiene tres opciones:

- Si es un problema pero está recibiendo ayuda, marque “Sí, estoy recibiendo ayuda”.
- Si es un problema y no ha podido recibir ayuda a través de ningún servicio o programa comunitario en nuestra área, marque “Sí, necesito ayuda”.
- Si no es un problema para usted o su familia, marque “No es un problema”.

7. Piense sobre sus necesidades básicas y personales y las de los miembros de su familia.

<table>
<thead>
<tr>
<th>NECESIDAD</th>
<th>Sí, estoy recibiendo ayuda</th>
<th>Sí, necesito ayuda</th>
<th>No es un problema</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pagar servicios (electricidad, agua, gas).</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Poder comprar comestibles.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Poder pagar asistencia legal.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Obtener transportación confiable.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ser independiente a pesar de poseer</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

8. Piense sobre sus necesidades personales de vivienda y las de los miembros de su familia.

<table>
<thead>
<tr>
<th>NECESIDAD</th>
<th>Sí, estoy recibiendo ayuda</th>
<th>Sí, necesito ayuda</th>
<th>No es un problema</th>
</tr>
</thead>
<tbody>
<tr>
<td>Encontrar vivienda económica y estable.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Encontrar albergues temporales.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pagar mi renta o hipoteca.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pagar depósitos para renta y servicios (electricidad, agua, gas).</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Reparar mi casa.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Recuperarme de un desastre mayor, como incendio o inundación.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Encontrar vivienda que es tanto económica como accesible para mi discapacidad.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

9. Piense sobre su salud personal y sus necesidades médicas y las de los miembros de su familia.

<table>
<thead>
<tr>
<th>NECESIDAD</th>
<th>Sí, estoy recibiendo ayuda</th>
<th>Sí, necesito ayuda</th>
<th>No es un problema</th>
</tr>
</thead>
<tbody>
<tr>
<td>Poder pagar medicamentos recetados económicos.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Encontrar un doctor.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Conseguir exámenes y tratamientos ópticos, auditivos y dentales.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Obtener tratamiento para problemas de salud mental tales como depresión, ansiedad o estrés extremo.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Obtener cuidados especiales o servicios de rehabilitación para enfermedades físicas de larga duración.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Obtener ayuda para abuso de drogas.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Obtener ayuda para abuso de alcohol.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Obtener ayuda para HIV/SIDA.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Poder pagar seguro médico adecuado.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

10. Piense sobre sus necesidades personales de trabajo y educación y las de los miembros de su familia.

<table>
<thead>
<tr>
<th>NECESIDAD</th>
<th>Sí, estoy recibiendo ayuda</th>
<th>Sí, necesito ayuda</th>
<th>No es un problema</th>
</tr>
</thead>
<tbody>
<tr>
<td>Encontrar un trabajo.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Escribir y leer lo suficiente para obtener y mantener un trabajo.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Resolver operaciones de matemáticas y resolver problemas para obtener y mantener un trabajo.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Adquirir habilidades para obtener un mejor trabajo.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Conseguir tutoría para terminar una licenciatura o preparatoria (GED).</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Aprender a leer, escribir o hablar inglés.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
11. Esta pregunta se relaciona con las necesidades de sus hijos. Si no tiene hijos, vaya a la pregunta 12.

<table>
<thead>
<tr>
<th>NECESIDAD</th>
<th>Sí, estoy recibiendo ayuda</th>
<th>Sí, necesito ayuda</th>
<th>No es un problema</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aprender buenas técnicas sobre la crianza de los niños.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Poder pagar guarderías.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Encontrar actividades después de la escuela para mis hijos.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Encontrar actividades especiales de guía y fortalecimiento de carácter.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Encontrar educación sexual y entrenamiento para la abstinencia para mis hijos.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Encontrar tutores para mis niños.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

12. Piense sobre sus necesidades de seguridad personal y las de los miembros de su familia.

<table>
<thead>
<tr>
<th>NECESIDAD</th>
<th>Sí, estoy recibiendo ayuda</th>
<th>Sí, necesito ayuda</th>
<th>No es un problema</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abuso o descuido infantil en mi casa.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Abuso o peleas en mi casa.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sentirme seguro en mi vecindario.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

13. ¿Contestó “Sí, necesito ayuda” a alguno de los enunciados en las preguntas 7 – 12?

En caso afirmativo, marque todos los factores que le impidieron satisfacer sus necesidades.

_ No sé cómo encontrar a alguien que pueda ayudarme.
_ No tengo suficiente dinero para pagar los servicios.
_ No tengo forma de llegar al lugar donde puedo obtener ayuda.
_ Los servicios que obtengo no son suficientes.
_ Nadie ofrece la ayuda que yo necesito.
_ Estoy en lista de espera para los servicios.
_ Otro: (favor de especificar)

14. ¿Cuál cree que sea el problema número uno que usted y su familia están enfrentando actualmente?

Las preguntas 15-17 le preguntan sobre sus ideas acerca de los tipos de servicios y programas de la comunidad que le gustaría ver en nuestra área. Su opinión nos ayudará a financiar programas que son importantes para esta comunidad.

15. ¿Qué servicios programas de la comunidad son importantes para usted y para la calidad de vida en nuestra área?

A continuación encontrará una lista de áreas de servicio. Marque en la primera columna los tres (3) MÁS importantes que nuestra área debe proporcionar.

Después marque en la última columna los tres (3) servicios o programas que usted cree son los MENOS importantes que nuestra área debe proporcionar.

<table>
<thead>
<tr>
<th>MÁS Importante Seleccione 3</th>
<th>MENOS Importante Seleccione 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Servicios para personas de la tercera edad</td>
<td>Servicios para niños menores de 12 años</td>
</tr>
<tr>
<td>Servicios para niños menores de 12 años</td>
<td>Opciones de vivienda para familias de bajos recursos</td>
</tr>
<tr>
<td>Vivienda para las personas sin hogar</td>
<td>Vivienda para las personas sin hogar</td>
</tr>
<tr>
<td>Albergues de emergencia</td>
<td>Programas contra abuso de drogas</td>
</tr>
<tr>
<td>Servicio de reparación de viviendas</td>
<td>Programas para después de la escuela para jóvenes</td>
</tr>
<tr>
<td>Bancos de comida</td>
<td>Entrenamiento laboral</td>
</tr>
<tr>
<td>Programas contra abuso de drogas</td>
<td>Clases de inglés (hablado, escrito y oral)</td>
</tr>
<tr>
<td>Programas para después de la escuela para jóvenes</td>
<td>Combate el abuso y descuido de los niños</td>
</tr>
<tr>
<td>Seguridad para aprender técnicas para mejorar la crianza de los niños</td>
<td>Seguridad en los vecindarios</td>
</tr>
<tr>
<td>Servicios médicos y dentales para las personas de bajos recursos</td>
<td>Programas e instalaciones recreativas</td>
</tr>
<tr>
<td>Programas de salud y prevención de enfermedades</td>
<td>Servicios de rehabilitación para personas con discapacidades físicas o mentales</td>
</tr>
</tbody>
</table>

16. ¿Por qué escogió estos tres como los MENOS importantes?
17. Ahora piense sobre los servicios y programas de la comunidad que ya existen en nuestra área. Estamos interesados en saber de que manera las agencias y programas de United Way han sido parte de su vida en los últimos dos años.

- **Servicios.** En la columna 1, marque cualquier agencia de la que haya sido cliente o usado sus servicios.
- **Voluntariado.** En la columna 2, marque cualquier agencia en la que haya trabajado como voluntario.
- **Donaciones.** En la columna 3, marque cualquier agencia a la que haya donado dinero.
- **Empleo.** En la columna 4, marque cualquier agencia en la que haya trabajado con sueldo.
- **Desconocida.** En la columna 5, marque cualquier agencia de la cual no tiene ninguna información.

<table>
<thead>
<tr>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Servicios</td>
<td>Voluntariado</td>
<td>Donaciones</td>
<td>Empleo</td>
<td>Desconocida</td>
</tr>
<tr>
<td>2-1-1</td>
<td>United Way INFOline</td>
<td>American Red Cross</td>
<td>The Arc of Gregg County</td>
<td>Boy Scouts of America</td>
</tr>
<tr>
<td>Boys &amp; Girls Club of Gregg County</td>
<td>Camp Fire USA</td>
<td>East Texas Child Advocates, Inc.</td>
<td>East Texas Council on Alcoholism &amp; Drug Abuse</td>
<td></td>
</tr>
<tr>
<td>East Texas Literacy Council</td>
<td>Fredonia Place Community Healthcare</td>
<td>Girl Scouts of Northeast Texas</td>
<td>Longview Child Development Center</td>
<td></td>
</tr>
<tr>
<td>Longview Community Ministries</td>
<td>Longview Habitat for Humanity</td>
<td>Longview Interfaith Hospitality Network</td>
<td>Parenting Resource Center of East Texas</td>
<td></td>
</tr>
<tr>
<td>The Salvation Army</td>
<td>Windridge Therapeutic Equestrian Center of East Texas</td>
<td>Women’s Center of East Texas</td>
<td>Greater Longview United Way</td>
<td></td>
</tr>
</tbody>
</table>

18. ¿Existe algún servicio o programa comunitario que le gustaría que estuviera disponible en nuestra área? Favor de ser lo más específico posible.

Por favor díganos algo sobre usted.

Esta información es sólo para propósitos estadísticos y no será distribuida.

19. ¿En qué Código Postal vive?

20. ¿Cuánto tiempo ha vivido en nuestra área?

- _No vivo en el condado de Gregg._
- _Menos de tres años._
- _Más de 3 pero menos de 8 años._
- _Más de 8 pero menos de 15 años._
- _Más de 15 pero menos de 30 años._
- _Más de 30 años._

21. ¿Piensa vivir en nuestra área en los próximos 5 años?

22. ¿Qué edad tiene?

- _Menos de 18._
- _18-24._
- _25-34._
- _35-44._
- _45-54._
- _55-64._
- _65 ó más._

23. ¿Cómo se describiría?

- _Indio norteamericano o nativo de Alaska._
- _Asiático._
- _Negro o Afro norteamericano._
- _Hispano o Latino._
- _Hawaiano o de las Islas del Pacífico._
- _Mixo u otro._
- _Blanco._

24. ¿Cuál de los siguientes enunciados describe el tamaño de su hogar?

- _Dos o más adultos, sin niños._
- _Dos o más adultos y al menos un hijo menor de 18 años._
- _Un adulto y por lo menos un hijo menor de 18 años._
- _Un adulto viviendo solo._

25. ¿Cuál es su nivel más alto de escolaridad?

- _Algo de preparatoria._
- _Preparatoria completa._
- _Algo de escuela técnica o vocacional._
- _Escuela técnica o vocacional completa._
- _Algo de universidad comunitaria._
- _Diploma de universidad comunitaria._
- _Otro: Favor especifique._

26. ¿Cuál describe mejor su estatus actual?

- _Medio tiempo o temporal._
- _Empleado de tiempo completo._
- _Desempleado-temporal._
- _Desempleado largo plazo._
- _Persona al cuidado de los hijos._
- _Retirado._

27. El año pasado (2006), ¿Cuáles fueron los ingresos totales de su hogar, incluyendo todos los salarios, pensiones, e ingresos de otras fuentes?

- _Menos de $ 5,000._
- _$ 5,000 a $ 20,000._
- _$ 20,001 a $ 34,000._
- _$ 34,001 a $ 50,000._
- _$ 50,001 a $ 80,000._
- _Más de $ 80,000._

Gracias por contestar esta encuesta.

Favor de entregar su encuesta a Greater Longview United Way.

_Por correo: _P.O. Box 411, Longview, TX 75606-0411

_En persona: _310 South Fredonia, Longview

Los resultados se darán a conocer a la gente de nuestra área en el otoño.

Survey Instruments, Page 29 of
## Survey Results, Summary

1. Please read the following statements and think about how each relates to people and services here in our area. Select the rating under the headings ‘Strongly Agree’ to ‘Strongly Disagree’ that best reflects your opinion for each statement. If you do not know or if you have no opinion about the statement, select the last column ‘Don’t Know / No Opinion’.

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
<th>Don’t Know / No opinion</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>People in our area are satisfied with community services and programs as they are.</td>
<td>6.9% (110)</td>
<td>40.5% (641)</td>
<td>28.3% (448)</td>
<td>6.3% (100)</td>
<td>17.9% (284)</td>
<td>1583</td>
</tr>
<tr>
<td>People in our area continually look for new solutions to local problems rather than being satisfied with things as they are.</td>
<td>14.5% (229)</td>
<td>57.6% (907)</td>
<td>13.3% (209)</td>
<td>4.1% (64)</td>
<td>10.6% (167)</td>
<td>1576</td>
</tr>
<tr>
<td>People here work together to get things done.</td>
<td>17.3% (271)</td>
<td>60.9% (956)</td>
<td>12.4% (194)</td>
<td>2.9% (46)</td>
<td>6.6% (103)</td>
<td>1570</td>
</tr>
<tr>
<td>Our area is a good place to raise children.</td>
<td>27.2% (423)</td>
<td>60.5% (939)</td>
<td>7.1% (110)</td>
<td>2.1% (33)</td>
<td>3.1% (48)</td>
<td>1553</td>
</tr>
<tr>
<td>Facilities and services in our area are adequate to conduct youth programs.</td>
<td>11.3% (177)</td>
<td>45.3% (711)</td>
<td>26.5% (416)</td>
<td>5.9% (93)</td>
<td>11.0% (173)</td>
<td>1570</td>
</tr>
<tr>
<td>Our area is a good place for senior citizens to live.</td>
<td>17.2% (271)</td>
<td>63.5% (1000)</td>
<td>8.3% (131)</td>
<td>2.0% (31)</td>
<td>9.0% (141)</td>
<td>1574</td>
</tr>
<tr>
<td>School guidance and counseling services meet the needs of students.</td>
<td>8.1% (127)</td>
<td>31.2% (487)</td>
<td>30.0% (468)</td>
<td>8.4% (131)</td>
<td>22.3% (348)</td>
<td>1561</td>
</tr>
<tr>
<td>Students from troubled homes find support from the teachers, staff or administrators in our schools.</td>
<td>7.9% (124)</td>
<td>29.2% (458)</td>
<td>25.8% (406)</td>
<td>8.3% (131)</td>
<td>28.8% (452)</td>
<td>1571</td>
</tr>
<tr>
<td>Students in trouble (for example, drinking, drugs, pregnancy) can get good support at our schools.</td>
<td>7.0% (110)</td>
<td>24.2% (379)</td>
<td>28.3% (444)</td>
<td>10.2% (160)</td>
<td>30.2% (474)</td>
<td>1567</td>
</tr>
</tbody>
</table>

Answered question 1590

Skipped question 20

2. In your opinion, how have community services and programs met the needs of people in our area in the past three years? (Check one)

<table>
<thead>
<tr>
<th>Response</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Improved</td>
<td>40.9%</td>
<td>609</td>
</tr>
<tr>
<td>Stayed the same</td>
<td>50.4%</td>
<td>5</td>
</tr>
<tr>
<td>Declined</td>
<td>8.8%</td>
<td>138.81</td>
</tr>
</tbody>
</table>

Answered question 1490

Skipped question 120
3. In the next three years, how do you think the community services and programs will change in meeting the needs of people in our area?  (Check one)

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Will improve</td>
<td>53.5%</td>
<td>796</td>
</tr>
<tr>
<td>Will stay the same</td>
<td>36.8%</td>
<td>548</td>
</tr>
<tr>
<td>Will decline</td>
<td>9.8%</td>
<td>146</td>
</tr>
</tbody>
</table>

Answered question 1489  
Skipped question  121

4. Think about your answer to question #3.  Why do you feel that way about the future of community services and programs in our area?

Answered question 1261  
Skipped question 349

5. Think now about any problems that affect the way people live in our area.  A list of problems that appear in many cities and counties are listed below. For each issue, tell us how serious you think the problem is in our area. You have four ratings for each, from ‘Very Serious’ to ‘Not a Problem’. Check one rating per line.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Very Serious</th>
<th>Serious</th>
<th>Somewhat Serious</th>
<th>Not a Problem</th>
<th>Rating Average</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>AIDS/Sexually transmitted diseases</td>
<td>30.4% (446)</td>
<td>34.7% (509)</td>
<td>29.1% (427)</td>
<td>5.7% (83)</td>
<td>2.10</td>
<td>1465</td>
</tr>
<tr>
<td>Alcohol Abuse</td>
<td>45.7% (673)</td>
<td>38.9% (574)</td>
<td>13.0% (192)</td>
<td>2.4% (35)</td>
<td>1.72</td>
<td>1474</td>
</tr>
<tr>
<td>Child Abuse/Neglect</td>
<td>37.8% (554)</td>
<td>38.4% (563)</td>
<td>20.6% (302)</td>
<td>3.3% (48)</td>
<td>1.89</td>
<td>1467</td>
</tr>
<tr>
<td>Domestic Abuse</td>
<td>36.3% (530)</td>
<td>39.5% (577)</td>
<td>20.3% (297)</td>
<td>4.0% (58)</td>
<td>1.92</td>
<td>1462</td>
</tr>
<tr>
<td>Elder Abuse/Neglect</td>
<td>22.7% (330)</td>
<td>31.0% (450)</td>
<td>35.7% (518)</td>
<td>10.7% (155)</td>
<td>2.34</td>
<td>1453</td>
</tr>
<tr>
<td>Gang activity</td>
<td>26.8% (392)</td>
<td>31.7% (465)</td>
<td>32.9% (482)</td>
<td>8.6% (126)</td>
<td>2.23</td>
<td>1465</td>
</tr>
<tr>
<td>Illegal drug use</td>
<td>59.9% (881)</td>
<td>29.8% (438)</td>
<td>7.8% (115)</td>
<td>2.4% (36)</td>
<td>1.53</td>
<td>1470</td>
</tr>
<tr>
<td>Juvenile crime</td>
<td>39.3% (575)</td>
<td>40.1% (587)</td>
<td>17.6% (258)</td>
<td>3.0% (44)</td>
<td>1.84</td>
<td>1464</td>
</tr>
<tr>
<td>Lack of employment opportunities</td>
<td>23.0% (338)</td>
<td>28.1% (413)</td>
<td>31.8% (467)</td>
<td>17.0% (250)</td>
<td>2.43</td>
<td>1468</td>
</tr>
<tr>
<td>Race relations</td>
<td>17.8% (260)</td>
<td>28.2% (412)</td>
<td>39.2% (573)</td>
<td>14.8% (216)</td>
<td>2.51</td>
<td>1461</td>
</tr>
<tr>
<td>School drop-out rates</td>
<td>25.1% (368)</td>
<td>35.5% (520)</td>
<td>32.1% (470)</td>
<td>7.4% (108)</td>
<td>2.22</td>
<td>1466</td>
</tr>
<tr>
<td>Teen pregnancies</td>
<td>35.5% (518)</td>
<td>34.7% (507)</td>
<td>26.7% (390)</td>
<td>3.1% (45)</td>
<td>1.97</td>
<td>1460</td>
</tr>
<tr>
<td>Underage drinking</td>
<td>50.0% (733)</td>
<td>32.4% (476)</td>
<td>14.2% (209)</td>
<td>3.3% (49)</td>
<td>1.71</td>
<td>1467</td>
</tr>
<tr>
<td>Unsafe neighborhoods (crime, drug activity)</td>
<td>34.0% (501)</td>
<td>37.6% (555)</td>
<td>24.7% (364)</td>
<td>3.7% (55)</td>
<td>1.98</td>
<td>1475</td>
</tr>
<tr>
<td>Lack of emergency shelter (short-term, crisis housing)</td>
<td>23.6% (354)</td>
<td>31.4% (459)</td>
<td>30.9% (452)</td>
<td>14.2% (208)</td>
<td>2.36</td>
<td>1464</td>
</tr>
<tr>
<td>Lack of housing for the homeless (short-term, transitional housing)</td>
<td>25.6% (376)</td>
<td>30.5% (448)</td>
<td>31.4% (462)</td>
<td>12.6% (185)</td>
<td>2.31</td>
<td>1471</td>
</tr>
<tr>
<td>Lack of low income, long-term housing</td>
<td>27.8% (408)</td>
<td>28.1% (412)</td>
<td>30.2% (442)</td>
<td>13.9% (203)</td>
<td>2.30</td>
<td>1465</td>
</tr>
</tbody>
</table>
6. What do you think is the most critical community problem our area faces today?

<table>
<thead>
<tr>
<th>Response Count</th>
<th>Answered question</th>
<th>Skipped question</th>
</tr>
</thead>
<tbody>
<tr>
<td>1149</td>
<td>1149</td>
<td>461</td>
</tr>
</tbody>
</table>

In the next series of questions, please tell us how different issues affect your life and how community services and programs in our area have been able to meet your needs.

For each statement in questions 7, 9, 11, 13, 15, and 17, you have three choices.

- If it is a problem but you are receiving help, check “Yes; receiving help”.
- If it is a problem for you and you have not been able to get help through any community services or programs in our area, check “Yes; need help”.
- If it is not a problem for you or your family, check “Not a problem”.

7. Think about your basic, personal needs and the needs of your family members.

<table>
<thead>
<tr>
<th>NEED</th>
<th>Yes; receiving help</th>
<th>Yes; need help</th>
<th>Not a problem</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Paying my utility bills</td>
<td>3.4% (49)</td>
<td>14.2% (205)</td>
<td>82.4% (1187)</td>
<td>1441</td>
</tr>
<tr>
<td>Affording groceries</td>
<td>5.0% (72)</td>
<td>14.5% (209)</td>
<td>80.4% (1156)</td>
<td>1437</td>
</tr>
<tr>
<td>Affording legal help</td>
<td>2.5% (36)</td>
<td>16.0% (228)</td>
<td>81.5% (1161)</td>
<td>1425</td>
</tr>
<tr>
<td>Obtaining reliable transportation</td>
<td>2.5% (36)</td>
<td>11.6% (167)</td>
<td>85.9% (1232)</td>
<td>1435</td>
</tr>
<tr>
<td>Staying independent in spite of physical disabilities</td>
<td>3.3% (48)</td>
<td>9.8% (140)</td>
<td>86.9% (1246)</td>
<td>1434</td>
</tr>
</tbody>
</table>

8. Did you answer “Yes; need help” for any of the statements in the previous question? If so, consider the following list. Put a check mark by all the factors that keep you from getting your needs met.

<table>
<thead>
<tr>
<th>NEED</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>I don’t know how to find anyone who can help me.</td>
<td>31.5%</td>
<td>45</td>
</tr>
<tr>
<td>I don’t have enough money to pay for the services.</td>
<td>58.7%</td>
<td>84</td>
</tr>
<tr>
<td>I don’t have a way to get to the place where I could get help.</td>
<td>16.1%</td>
<td>23</td>
</tr>
<tr>
<td>The services I do get are not enough.</td>
<td>28.7%</td>
<td>41</td>
</tr>
<tr>
<td>No one offers the kind of help that I need.</td>
<td>27.3%</td>
<td>39</td>
</tr>
<tr>
<td>I am on a waiting list for services.</td>
<td>15.4%</td>
<td>22</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>23.1%</td>
<td>33</td>
</tr>
</tbody>
</table>

9. Think about your personal housing needs and the housing needs of your family members.

<table>
<thead>
<tr>
<th>NEED</th>
<th>Yes; receiving help</th>
<th>Yes; need help</th>
<th>Not a problem</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Finding affordable, long-term housing</td>
<td>2.9% (41)</td>
<td>15.9% (225)</td>
<td>81.3% (1153)</td>
<td>1419</td>
</tr>
<tr>
<td>Finding temporary shelter</td>
<td>2.2% (31)</td>
<td>5.6% (79)</td>
<td>92.2% (1304)</td>
<td>1414</td>
</tr>
<tr>
<td>Paying my rent or mortgage</td>
<td>2.8% (40)</td>
<td>14.2% (202)</td>
<td>82.9% (1177)</td>
<td>1419</td>
</tr>
</tbody>
</table>

GLUW 2007 Community Needs Assessment, August 2007
### 10. Did you answer “Yes; need help” for any of the statements in the previous question? If so, consider the following list. Put a check mark by all the factors that keep you from getting your needs met.

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>I don’t know how to find anyone who can help me.</td>
<td>38.4%</td>
<td>53</td>
</tr>
<tr>
<td>I don’t have enough money to pay for the services.</td>
<td>60.1%</td>
<td>83</td>
</tr>
<tr>
<td>I don’t have a way to get to the place where I could get help.</td>
<td>16.7%</td>
<td>23</td>
</tr>
<tr>
<td>The services I do get are not enough.</td>
<td>23.9%</td>
<td>33</td>
</tr>
<tr>
<td>No one offers the kind of help that I need.</td>
<td>38.3%</td>
<td>39</td>
</tr>
<tr>
<td>I am on a waiting list for services.</td>
<td>15.2%</td>
<td>21</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>18.1%</td>
<td>25</td>
</tr>
</tbody>
</table>

### 11. Think about your personal health and medical needs and the health and medical needs of your family members.

<table>
<thead>
<tr>
<th>NEED</th>
<th>Yes; receiving help</th>
<th>Yes; need help</th>
<th>Not a problem</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Affording prescription medicine</td>
<td>8.9% (124)</td>
<td>22.2% (311)</td>
<td>68.9% (965)</td>
<td>1400</td>
</tr>
<tr>
<td>Finding a doctor</td>
<td>4.7% (65)</td>
<td>13.7% (191)</td>
<td>81.7% (1140)</td>
<td>1396</td>
</tr>
<tr>
<td>Obtaining eye, hearing or dental exams, and/or treatment</td>
<td>4.3% (60)</td>
<td>21.7% (304)</td>
<td>74.0% (1034)</td>
<td>1398</td>
</tr>
<tr>
<td>Getting treatment for mental health problems, such as depression, anxiety or extreme stress</td>
<td>4.8% (67)</td>
<td>13.1% (182)</td>
<td>82.1% (1142)</td>
<td>1391</td>
</tr>
<tr>
<td>Getting special care or rehabilitation services for long-term physical conditions</td>
<td>3.2% (45)</td>
<td>10.5% (145)</td>
<td>86.3% (1197)</td>
<td>1387</td>
</tr>
<tr>
<td>Getting help for drug abuse</td>
<td>1.4% (19)</td>
<td>5.6% (77)</td>
<td>93.0% (1284)</td>
<td>1380</td>
</tr>
<tr>
<td>Getting help for alcohol abuse</td>
<td>2.0% (27)</td>
<td>5.7% (79)</td>
<td>92.3% (1274)</td>
<td>1380</td>
</tr>
<tr>
<td>Getting help for HIV/AIDS</td>
<td>1.2% (16)</td>
<td>3.9% (53)</td>
<td>95.0% (1307)</td>
<td>1376</td>
</tr>
<tr>
<td>Affording adequate health insurance</td>
<td>4.4% (61)</td>
<td>24.6% (343)</td>
<td>71.1% (994)</td>
<td>1397</td>
</tr>
</tbody>
</table>

### 12. Did you answer “Yes; need help” for any of the statements in the previous question? If so, consider the following list. Put a check mark by all the factors that keep you from getting your needs met.

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>I don’t know how to find anyone who can help me.</td>
<td>28.7%</td>
<td>48</td>
</tr>
<tr>
<td>I don’t have enough money to pay for the services.</td>
<td>61.7%</td>
<td>103</td>
</tr>
</tbody>
</table>
I don't have a way to get to the place where I could get help. 13.8% 23
The services I do get are not enough. 28.1% 47
No one offers the kind of help that I need. 21.6% 36
I am on a waiting list for services. 15.0% 25
Other (please specify) 18.6% 31

Answered question 167
Skipped question 1443

13. Think about your personal work and education needs and the work and education needs of your family members.

<table>
<thead>
<tr>
<th>NEED</th>
<th>Yes; receiving help</th>
<th>Yes; need help</th>
<th>Not a problem</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Finding a job</td>
<td>2.4% (33)</td>
<td>14.1% (195)</td>
<td>83.5% (1152)</td>
<td>1380</td>
</tr>
<tr>
<td>Reading and writing well enough to get and keep a job</td>
<td>2.1% (29)</td>
<td>7.4% (102)</td>
<td>90.5% (1248)</td>
<td>1379</td>
</tr>
<tr>
<td>Doing math and solving problems well enough to get and keep a job</td>
<td>2.1% (29)</td>
<td>8.6% (119)</td>
<td>89.3% (1231)</td>
<td>1379</td>
</tr>
<tr>
<td>Learning job skills to get a better job</td>
<td>2.0% (28)</td>
<td>14.0% (193)</td>
<td>84.0% (1162)</td>
<td>1383</td>
</tr>
<tr>
<td>Tutoring to finish a degree or to obtain a GED</td>
<td>1.6% (22)</td>
<td>11.5% (158)</td>
<td>86.9% (1191)</td>
<td>1371</td>
</tr>
<tr>
<td>Learning to read, write, or speak English</td>
<td>2.2% (30)</td>
<td>9.4% (129)</td>
<td>88.4% (1214)</td>
<td>1373</td>
</tr>
</tbody>
</table>

Answered question 1389
Skipped question 221

14. Did you answer “Yes; need help” for any of the statements in the previous question? If so, consider the following list. Put a check mark by all the factors that keep you from getting your needs met.

<table>
<thead>
<tr>
<th></th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>I don’t know how to find anyone who can help me.</td>
<td>38.6%</td>
<td>34</td>
</tr>
<tr>
<td>I don’t have enough money to pay for the services.</td>
<td>40.9%</td>
<td>36</td>
</tr>
<tr>
<td>I don’t have a way to get to the place where I could get help.</td>
<td>26.1%</td>
<td>23</td>
</tr>
<tr>
<td>The services I do get are not enough.</td>
<td>29.6%</td>
<td>26</td>
</tr>
<tr>
<td>No one offers the kind of help that I need.</td>
<td>27.3%</td>
<td>24</td>
</tr>
<tr>
<td>I am on a waiting list for services.</td>
<td>12.5%</td>
<td>11</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>23.9%</td>
<td>21</td>
</tr>
</tbody>
</table>

Answered question 88
Skipped question 1522

15. This question asks about your needs for your children. If you do not have children, skip to question 12.

<table>
<thead>
<tr>
<th>NEED</th>
<th>Yes; receiving help</th>
<th>Yes; need help</th>
<th>Not a problem</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Learning good parenting skills</td>
<td>3.7% (41)</td>
<td>11.9% (132)</td>
<td>84.4% (935)</td>
<td>1108</td>
</tr>
<tr>
<td>Affording child care</td>
<td>2.6% (29)</td>
<td>17.2% (189)</td>
<td>80.1% (880)</td>
<td>1098</td>
</tr>
<tr>
<td>Finding after-school activities for my children</td>
<td>2.2% (24)</td>
<td>20.0% (221)</td>
<td>77.8% (859)</td>
<td>1104</td>
</tr>
<tr>
<td>Finding special guidance or character building activities</td>
<td>2.5% (27)</td>
<td>16.5% (181)</td>
<td>81.1% (890)</td>
<td>1098</td>
</tr>
<tr>
<td>Finding sex education or abstinence training for my children</td>
<td>2.0% (22)</td>
<td>10.3% (113)</td>
<td>87.7% (960)</td>
<td>1095</td>
</tr>
<tr>
<td>Finding mentors for my children</td>
<td>2.3% (25)</td>
<td>10.2% (111)</td>
<td>87.6% (957)</td>
<td>1093</td>
</tr>
</tbody>
</table>
16. Did you answer “Yes; need help” for any of the statements in the previous question? If so, consider the following list. Put a check mark by all the factors that keep you from getting your needs met.

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>I don’t know how to find anyone who can help me.</td>
<td>45.5%</td>
<td>51</td>
</tr>
<tr>
<td>I don’t have enough money to pay for the services.</td>
<td>49.1%</td>
<td>55</td>
</tr>
<tr>
<td>I don’t have a way to get to the place where I could get help.</td>
<td>15.2%</td>
<td>17</td>
</tr>
<tr>
<td>The services I do get are not enough.</td>
<td>18.8%</td>
<td>21</td>
</tr>
<tr>
<td>No one offers the kind of help that I need.</td>
<td>19.6%</td>
<td>22</td>
</tr>
<tr>
<td>I am on a waiting list for services.</td>
<td>11.6%</td>
<td>13</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>15.2%</td>
<td>17</td>
</tr>
</tbody>
</table>

Answered question | 112
Skipped question | 1498

17. Think about your personal safety needs and the safety needs of your family members.

<table>
<thead>
<tr>
<th>NEED</th>
<th>Yes; receiving help</th>
<th>Yes; need help</th>
<th>Not a problem</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child abuse or neglect in my home</td>
<td>1.0% (13)</td>
<td>2.2% (30)</td>
<td>96.8% (1320)</td>
<td>1363</td>
</tr>
<tr>
<td>Abuse or fighting in my home</td>
<td>1.0% (13)</td>
<td>3.2% (44)</td>
<td>95.8% (1305)</td>
<td>1362</td>
</tr>
<tr>
<td>Feeling safe in my neighborhood</td>
<td>1.8% (25)</td>
<td>9.8% (134)</td>
<td>88.3% (1204)</td>
<td>1363</td>
</tr>
</tbody>
</table>

Answered question | 1369
Skipped question | 241

18. Did you answer “Yes; need help” for any of the statements in the previous question? If so, consider the following list. Put a check mark by all the factors that keep you from getting your needs met.

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>I don’t know how to find anyone who can help me.</td>
<td>41.6%</td>
<td>116</td>
</tr>
<tr>
<td>I don’t have enough money to pay for the services.</td>
<td>55.6%</td>
<td>155</td>
</tr>
<tr>
<td>I don’t have a way to get to the place where I could get help.</td>
<td>18.3%</td>
<td>51</td>
</tr>
<tr>
<td>The services I do get are not enough.</td>
<td>34.4%</td>
<td>96</td>
</tr>
<tr>
<td>No one offers the kind of help that I need.</td>
<td>24.4%</td>
<td>68</td>
</tr>
<tr>
<td>I am on a waiting list for services.</td>
<td>16.1%</td>
<td>45</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>15.4%</td>
<td>43</td>
</tr>
</tbody>
</table>

Answered question | 279
Skipped question | 1331

19. What do you feel is the #1 problem you and your family are facing today?

Response Count | 894
Answered question | 894
Skipped question | 716
Questions 20-22 ask for your ideas about the types of community services and programs you would like to see in our area. Your opinion will help us fund programs that are important to this community.

20. **What community services and programs are important to you and to the quality of life in Our area?**
Below is a list of service areas. Put a check mark in the first column by the three (3) MOST important that our area should provide.

Then put a check mark in the last column by the three (3) services or programs that you feel are the LEAST important for our area to provide.

<table>
<thead>
<tr>
<th>MOST important</th>
<th>LEAST important</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>select 3</td>
<td>select 3</td>
<td></td>
</tr>
<tr>
<td>Services for senior citizens</td>
<td>73.2% (355)</td>
<td>26.8% (130)</td>
</tr>
<tr>
<td>Services for children under age 12</td>
<td>66.6% (239)</td>
<td>33.4% (120)</td>
</tr>
<tr>
<td>Housing options for low-income families</td>
<td>75.3% (317)</td>
<td>24.7% (104)</td>
</tr>
<tr>
<td>Housing for the homeless</td>
<td>52.6% (200)</td>
<td>47.4% (180)</td>
</tr>
<tr>
<td>Emergency shelter</td>
<td>40.5% (142)</td>
<td>59.2% (209)</td>
</tr>
<tr>
<td>Housing repair services</td>
<td>18.8% (99)</td>
<td>81.2% (428)</td>
</tr>
<tr>
<td>Food banks or kitchens</td>
<td>68.4% (236)</td>
<td>31.6% (109)</td>
</tr>
<tr>
<td>Drug/Alcohol abuse programs</td>
<td>85.6% (362)</td>
<td>14.4% (61)</td>
</tr>
<tr>
<td>After school programs for youth</td>
<td>65.4% (282)</td>
<td>34.6% (149)</td>
</tr>
<tr>
<td>Job training</td>
<td>58.2% (228)</td>
<td>41.8% (164)</td>
</tr>
<tr>
<td>English reading/writing/speaking skills classes</td>
<td>37.9% (170)</td>
<td>62.1% (279)</td>
</tr>
<tr>
<td>Fighting child abuse and neglect</td>
<td>92.0% (322)</td>
<td>8.0% (28)</td>
</tr>
<tr>
<td>Parenting skills and services</td>
<td>56.2% (187)</td>
<td>43.8% (146)</td>
</tr>
<tr>
<td>Neighborhood safety</td>
<td>61.8% (270)</td>
<td>38.2% (167)</td>
</tr>
<tr>
<td>Low income medical/dental services</td>
<td>79.4% (348)</td>
<td>20.7% (91)</td>
</tr>
<tr>
<td>Recreational facilities and programs</td>
<td>25.9% (156)</td>
<td>74.1% (447)</td>
</tr>
<tr>
<td>Public health and disease prevention</td>
<td>47.8% (153)</td>
<td>52.2% (167)</td>
</tr>
<tr>
<td>Rehabilitation services for physically- or mentally-challenged</td>
<td>56.9% (157)</td>
<td>43.1% (119)</td>
</tr>
</tbody>
</table>

Answered question 1183
Skipped question 427

21. **Why did you choose these 3 as LEAST Important?**

<table>
<thead>
<tr>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>713</td>
</tr>
</tbody>
</table>

Answered question 713
Skipped question 897
22. Now, think about the community services and programs that already exist in our area. We are interested in knowing in what ways these United Way agencies and programs have been part of your life during the past two years.

- **Services.** Under column 1, put a check by any agencies where you have been a client or used their services.
- **Volunteering.** Under column 2, put a check by any agencies for which you have done volunteer work.
- **Donations.** Under column 3, put a check by any agencies to which you have donated money.
- **Employment.** Under column 4, put a check by any agencies for which you have a paid position working for them.
- **Never Heard Of.** Under column 5, put a check by any agencies you do not know anything about.

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>2-1-1</td>
<td>10.9% (72)</td>
<td>1.4% (9)</td>
<td>5.0% (33)</td>
<td>0.8% (5)</td>
<td>82.1% (544)</td>
<td>663</td>
</tr>
<tr>
<td>United Way INFOline</td>
<td>18.4% (121)</td>
<td>5.0% (33)</td>
<td>19.0% (125)</td>
<td>1.4% (9)</td>
<td>56.2% (370)</td>
<td>658</td>
</tr>
<tr>
<td>American Red Cross</td>
<td>13.6% (97)</td>
<td>17.5% (125)</td>
<td>50.5% (360)</td>
<td>0.7% (5)</td>
<td>17.7% (126)</td>
<td>713</td>
</tr>
<tr>
<td>The Arc of Gregg County</td>
<td>8.3% (50)</td>
<td>4.6% (28)</td>
<td>15.4% (93)</td>
<td>2.0% (12)</td>
<td>69.8% (422)</td>
<td>605</td>
</tr>
<tr>
<td>Boy Scouts of America</td>
<td>17.4% (71)</td>
<td>19.4% (117)</td>
<td>39.2% (238)</td>
<td>0.8% (5)</td>
<td>23.1% (139)</td>
<td>602</td>
</tr>
<tr>
<td>Boys &amp; Girls Club of Gregg County</td>
<td>17.3% (71)</td>
<td>10.0% (41)</td>
<td>31.1% (128)</td>
<td>1.5% (5)</td>
<td>40.1% (165)</td>
<td>411</td>
</tr>
<tr>
<td>Camp Fire USA</td>
<td>17.2% (70)</td>
<td>6.4% (26)</td>
<td>29.3% (119)</td>
<td>1.0% (4)</td>
<td>46.1% (187)</td>
<td>406</td>
</tr>
<tr>
<td>East Texas Child Advocates, Inc.</td>
<td>13.6% (63)</td>
<td>10.0% (46)</td>
<td>19.5% (90)</td>
<td>1.9% (9)</td>
<td>55.0% (254)</td>
<td>462</td>
</tr>
<tr>
<td>East Texas Council on Alcoholism &amp; Drug Abuse</td>
<td>20.1% (84)</td>
<td>8.1% (34)</td>
<td>23.7% (99)</td>
<td>6.7% (28)</td>
<td>41.4% (173)</td>
<td>418</td>
</tr>
<tr>
<td>East Texas Literacy Council</td>
<td>20.1% (91)</td>
<td>12.8% (58)</td>
<td>27.6% (125)</td>
<td>2.0% (9)</td>
<td>37.5% (170)</td>
<td>453</td>
</tr>
<tr>
<td>Fredonia Place (Community Healthcare)</td>
<td>8.7% (53)</td>
<td>2.0% (12)</td>
<td>5.9% (36)</td>
<td>2.5% (15)</td>
<td>81.0% (494)</td>
<td>610</td>
</tr>
<tr>
<td>Girl Scouts of Northeast Texas</td>
<td>13.2% (53)</td>
<td>7.2% (29)</td>
<td>29.9% (120)</td>
<td>1.0% (4)</td>
<td>48.6% (195)</td>
<td>401</td>
</tr>
<tr>
<td>Longview Child Development Center</td>
<td>21.6% (88)</td>
<td>4.9% (20)</td>
<td>18.7% (76)</td>
<td>3.9% (16)</td>
<td>50.9% (207)</td>
<td>407</td>
</tr>
<tr>
<td>Longview Community Ministries</td>
<td>19.8% (121)</td>
<td>15.7% (96)</td>
<td>34.2% (209)</td>
<td>0.8% (5)</td>
<td>29.6% (181)</td>
<td>612</td>
</tr>
<tr>
<td>Longview Habitat for Humanity</td>
<td>11.2% (64)</td>
<td>22.2% (127)</td>
<td>38.2% (219)</td>
<td>1.4% (8)</td>
<td>27.1% (155)</td>
<td>573</td>
</tr>
<tr>
<td>Longview Interfaith Hospitality Network</td>
<td>7.5% (43)</td>
<td>10.8% (62)</td>
<td>14.6% (84)</td>
<td>1.6% (9)</td>
<td>65.5% (376)</td>
<td>574</td>
</tr>
<tr>
<td>Parenting Resource Center of East Texas</td>
<td>17.4% (85)</td>
<td>4.1% (20)</td>
<td>10.2% (50)</td>
<td>1.8% (9)</td>
<td>66.4% (324)</td>
<td>488</td>
</tr>
<tr>
<td>The Salvation Army</td>
<td>16.6% (108)</td>
<td>9.8% (64)</td>
<td>57.5% (374)</td>
<td>0.8% (5)</td>
<td>15.4% (100)</td>
<td>651</td>
</tr>
<tr>
<td>Windridge Therapeutic Equestrian Center</td>
<td>10.4% (59)</td>
<td>9.7% (55)</td>
<td>29.5% (167)</td>
<td>1.2% (7)</td>
<td>49.1% (278)</td>
<td>566</td>
</tr>
<tr>
<td>Women’s Center of East Texas</td>
<td>19.2% (97)</td>
<td>7.3% (37)</td>
<td>38.5% (195)</td>
<td>2.0% (10)</td>
<td>33.0% (167)</td>
<td>506</td>
</tr>
<tr>
<td>Greater Longview United Way</td>
<td>10.2% (88)</td>
<td>12.5% (108)</td>
<td>59.3% (514)</td>
<td>0.8% (7)</td>
<td>17.3% (150)</td>
<td>867</td>
</tr>
</tbody>
</table>

**Answered question** 1207  
**Skipped question** 403

23. Are there any new community services or programs you would like to have available in our area? Please be as specific as possible.

<table>
<thead>
<tr>
<th></th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Answered question</td>
<td>353</td>
</tr>
<tr>
<td>Skipped question</td>
<td>1257</td>
</tr>
</tbody>
</table>

Please tell us something about yourself. This is for statistical information only and will not be distributed.

24. In what zip code do you live?

<table>
<thead>
<tr>
<th></th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Answered question</td>
<td>1234</td>
</tr>
</tbody>
</table>

GLUW 2007Community Needs Assessment, August 2007
### 25. How long have you lived in our area?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 3 years</td>
<td>14.2%</td>
<td>181</td>
</tr>
<tr>
<td>More than 3 but less than 8 years</td>
<td>14.6%</td>
<td>186</td>
</tr>
<tr>
<td>More than 8 but less than 15 years</td>
<td>14.3%</td>
<td>182</td>
</tr>
<tr>
<td>More than 15 but less than 30 years</td>
<td>29.4%</td>
<td>374</td>
</tr>
<tr>
<td>More than 30 years</td>
<td>27.6%</td>
<td>351</td>
</tr>
</tbody>
</table>

Answered question 1272

Skipped question 376

### 26. Do you expect to be living in our area five years from now?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>88.8%</td>
<td>1130</td>
</tr>
<tr>
<td>No</td>
<td>11.2%</td>
<td>143</td>
</tr>
</tbody>
</table>

Answered question 1273

Skipped question 337

### 27. What is your age?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 18</td>
<td>1.3%</td>
<td>17</td>
</tr>
<tr>
<td>18-24</td>
<td>8.0%</td>
<td>105</td>
</tr>
<tr>
<td>25-34</td>
<td>17.3%</td>
<td>229</td>
</tr>
<tr>
<td>35-44</td>
<td>22.6%</td>
<td>298</td>
</tr>
<tr>
<td>45-54</td>
<td>28.2%</td>
<td>373</td>
</tr>
<tr>
<td>55-64</td>
<td>15.5%</td>
<td>205</td>
</tr>
<tr>
<td>65 or over</td>
<td>7.2%</td>
<td>95</td>
</tr>
</tbody>
</table>

Answered question 1321

Skipped question 289

### 28. How do you describe yourself?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Indian or Alaskan native</td>
<td>1.2%</td>
<td>16</td>
</tr>
<tr>
<td>Asian</td>
<td>0.2%</td>
<td>3</td>
</tr>
<tr>
<td>Black or African American</td>
<td>17.1%</td>
<td>223</td>
</tr>
<tr>
<td>Hispanic or Latino</td>
<td>12.4%</td>
<td>162</td>
</tr>
<tr>
<td>Native Hawaiian or Pacific Islander</td>
<td>0.1%</td>
<td>1</td>
</tr>
<tr>
<td>White</td>
<td>66.6%</td>
<td>868</td>
</tr>
<tr>
<td>Mixed or Other</td>
<td>2.5%</td>
<td>32</td>
</tr>
</tbody>
</table>

Answered question 1304

Skipped question 306
29. Which of the following best describes your household size?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Two or more adults, no children</td>
<td>17.4%</td>
<td>484</td>
</tr>
<tr>
<td>Two or more adults, and at least one child under 18</td>
<td>42.0%</td>
<td>544</td>
</tr>
<tr>
<td>One adult and at least one child under 18</td>
<td>9.3%</td>
<td>121</td>
</tr>
<tr>
<td>Adult living alone</td>
<td>11.3%</td>
<td>146</td>
</tr>
</tbody>
</table>

Answered question: 1295
Skipped question: 315

30. What is your highest level of education?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Some high school</td>
<td>8.6%</td>
<td>111</td>
</tr>
<tr>
<td>High school graduate</td>
<td>14.4%</td>
<td>187</td>
</tr>
<tr>
<td>Some vocational/technical school</td>
<td>2.9%</td>
<td>38</td>
</tr>
<tr>
<td>Vocation/technical school graduate</td>
<td>5.2%</td>
<td>67</td>
</tr>
<tr>
<td>Some community college</td>
<td>13.8%</td>
<td>179</td>
</tr>
<tr>
<td>Community college diploma</td>
<td>6.2%</td>
<td>81</td>
</tr>
<tr>
<td>Some university</td>
<td>7.9%</td>
<td>103</td>
</tr>
<tr>
<td>Bachelor's degree</td>
<td>25.3%</td>
<td>329</td>
</tr>
<tr>
<td>Master's degree</td>
<td>9.2%</td>
<td>120</td>
</tr>
<tr>
<td>Doctoral degree</td>
<td>1.9%</td>
<td>24</td>
</tr>
<tr>
<td>Other (please specify):</td>
<td>4.6%</td>
<td>60</td>
</tr>
</tbody>
</table>

Answered question: 1299
Skipped question: 311

31. What best describes your current status?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-time employment</td>
<td>69.7%</td>
<td>906</td>
</tr>
<tr>
<td>Part-time or temporary employment</td>
<td>7.9%</td>
<td>103</td>
</tr>
<tr>
<td>Unemployed – long term</td>
<td>4.0%</td>
<td>52</td>
</tr>
<tr>
<td>Unemployed – seasonally</td>
<td>2.7%</td>
<td>35</td>
</tr>
<tr>
<td>Retired</td>
<td>7.6%</td>
<td>99</td>
</tr>
<tr>
<td>Homemaker</td>
<td>7.9%</td>
<td>103</td>
</tr>
<tr>
<td>Full-time student</td>
<td>0.2%</td>
<td>3</td>
</tr>
</tbody>
</table>

Answered question: 1300
Skipped question: 310
32. Last year (2006), what was your total household income, including all salaries, pensions, and income from other sources:

<table>
<thead>
<tr>
<th>Income Range</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than $5,000</td>
<td>8.9%</td>
<td>110</td>
</tr>
<tr>
<td>$5,000 to $20,000</td>
<td>14.0%</td>
<td>173</td>
</tr>
<tr>
<td>$20,001 to $34,000</td>
<td>14.7%</td>
<td>182</td>
</tr>
<tr>
<td>$34,001 to $50,000</td>
<td>13.5%</td>
<td>167</td>
</tr>
<tr>
<td>$50,001 to $80,000</td>
<td>20.4%</td>
<td>252</td>
</tr>
<tr>
<td>Over $80,000</td>
<td>28.5%</td>
<td>352</td>
</tr>
</tbody>
</table>

Answered question 1235
Skipped question 375
Responses to Open-Ended Questions

Summary statements on the following pages are presented in non-edited forms.
4. In the next three years, how do you think the community services and programs will change in meeting the needs of people in our area?

Response: **Will Decline**

Why do you feel that way about the future of community services and programs in our area?

- A lot of programs have not been funded
- Because of higher prices of goods: charities and giving are the first cut out
- If people don't take a stand, come together and change things, then our community will decline. New Life Church once a month feed the community and cloth them. That is a small start
- Because the kids need to be talked on their level and I don't think this is done
- No one really cares about our people. They care about other countries and their problems first
- I see no improvement thus far
- In the future, less money will be available for needs
- Take care of the United States first!
- More community services to come together
- Because people only care for themselves and not others
- Govt spending less and less money in these services
- People are more concerned about what they can get rather than what they can give or do
- Because the community will rise for certain but for many we need help
- Not enough help for the town
- Because there are many challenges
- Right now I think things will change and I hope they will improve
- Government supported health care has declined
- The financial support from the State is declining, and it will be difficult to make it up locally
- Economy seems to be getting worse; prices going up
- Loss of funds
- With drugs and alcohol so prevalent in our area and with the economy the way it is I just feel like we will run out of funds
- Because I feel that our government is always seeking ways to eliminate programs
- I believe that as federal grants end, so will the effort of program administrators. There are several programs in this area that have solid bases and ideas. I am concerned that this effort will stop or decline if money is not granted to assist with the program
- There are no innovative programs or services being initiated by existing agencies
- Cut backs, from the Federal to local levels in all areas
- Need for funds has increased, funds available decreased
- Budget cuts at state and federal level have placed huge funding burdens on nonprofits and social service organizations
- People are giving up hope for the future so that means the services will decline
- This community is very biased and stereotyped! People in leadership positions do not respect the dedicated workers they have in low paying positions. For example PTISD had a great sub teacher and she was dismissed because of biases and was tagged. Yet she was very dedicated and was not allowed to challenge the accusations made toward her. I also know of many others who were dedicated employees but were treated like criminals! The community is not supportive of its people when they don't have a college degree! Or if they are African Americans! The Hispanics have everything bilingual, what about the first minorities? The communities target the African American males as if they are aliens in this country without a home. This is true here now, more than before!
- The East Texas Piney Woods Chapter of the American Red Cross provides disaster relief services on a daily basis (fires), and of course when a weather-related disaster occurs. A continued reduction in funding from the United Way will seriously impact the effectiveness of these Red Cross services, which are important to families in the area
- Nothing stays the same forever. Until smaller areas receive attention like larger areas, the number of people will only get worse
- Too many times those that need the help are turned away because THEY DONT QUALIFY, according to their policies and procedures. Those that need the help might end up dead or in jail. Too many people look at the economic background of those needing help and base their opinion on that. That needs to be put an end to. Just as does the racism that exist in many of the organizations
- The increasing influx of illegal aliens will prove too much of a burden on the current system
- Because available funds are being cut, they must be spread thinner and there are more groups needing assistance. That means less for everyone, or fewer get the needed help
- Many programs will suffer due to federal and state funding decrease
- The elected officials, once elected, no longer listen to the people that elected them. They listen only to a few that are interested in making money.
- IMHO
- Government funding will be reduced
- Will have more people in need due to the economy
- Government funding, especially from the State of Texas remains a challenge to overcome
- Too many people do not qualify for the current programs. They are falling thru the cracks by making too much to qualify but not enough to
- obtain services in private sector. i.e. my young child was sexually assaulted! because of age of perp, police would not take report so NO assistance from Child Advocacy, Woman's Center, Victims assistance, etc. My earnings were too high (by $5.00) for Medicaid, or other income based counseling assistance. Only help available was a private counselor at $100.00/hour. Spent two months rent (on counseling) before had to stop counseling so we would have a place to live. Most parents would not have made that sacrifice
- Money, the cost of living, oil price increase, continued increase on taxing the American dream (property tax) and dont forget the cost of the war. There is also the large number of illegal immigrant problem. When money becomes short, services are the first to go
- Keep making budget cuts
- Reduction in budgets, and overall attitude to help those in need of services such as medication assistance, and health care services
- Funding keeps getting cut
- Community (County and City Officials) will not address the mental health issues, youth discipline issues, senior care issues, etc...
- Federal / State funding is not adequate to meet the demand for services. (Medical, substance abuse, mental health, etc.)
- There is more need in the community due to loss of jobs, loss of insurance etc - so there will be a higher need from the community
- I'm not sure how to answer this question. I don't see enough being done to answer the question
- There is a HUGH lack of mental health services as well as drug treatment services. The legal system is handling the issues by putting people in jail and not addressing the problems
- The people with the money and power are more concerned about their own families and agendas than the community at large. The 1% of "concerned citizens", is not enough to make a major impact. The gravity of need and the amount of need should not be confused. With this type of survey they might be
- Most services and programs rely on grants and government funding. There seems to be less of those dollars available to maintain the current level of assistance and the future of this funding seems even more competitive. There is a willingness to improve and expand our successful programs in the area but without funding that is not possible
- To use programs, you have to be destitute. we need programs that really help people in need. Senior citizens with mental problems cannot get simple solutions without a struggle
- There is not enough money being put in this area. And, there is not enough concern among city leaders to address it
- Because of the quality of the top leaders in our city and county government (mayor, county judge) who are only interested in themselves,
- Less funds available to meet the needs
- Community services and programs rely on donations to fund their activities. Where I work, we are constantly being asked to do "more with less" which causes my family to have to do the same. It only follows that this will cause the donations to stay the same or decline while the number of people served will increase
- Run down areas. Homeless people on the street. No merchants on the south side of town
- State and federal funding continues to shrink in these areas. These needs will grow but have fewer funds to help support services to deal with problems
- As the economy gets tighter people who donate money will donate less causing some programs to suffer
- Mental illness is ignored - not funded! Result: Local police just lock them up in jail rather than take the time to get them the help they need. More funding could provide the staff to do what the police don’t have the time to do
- There are not enough funds to support the things we need. Wages in the area are flat, and everything else has gone up, so people have less money to support initiatives
- I believe the funding keeps getting reduced and will continue to do so until the State government changes
- Things are not getting any cheaper so it will cost more to operate
- With the impending recession/depression of middle class America, available resources will continue to diminish. At the same time that this is happening, inflation, along with the weakening US dollar, will negatively affect the buying power of those diminished resources
- Money to fund services such as Literacy council, ARC of Gregg County and some others are not being granted. This hurts organizations that are volunteer, to suffer greatly and cause them to cut their services to people who need them
- Look at corporate america for example...rich continue to get richer and poorer continue to get poorer. If something doesn't change soon then there’ll be no middle class to support the needs of the community simply because the monies will not be there. Our government sends billions of dollars overseas while our elderly can't even buy there needed prescriptions. But the government can support illegal immigrants
- It seems as though less and less money is being put into community programs
- What money that comes in will have to be spread out over a larger number of people in the area. More illegals and more people that will try to ride the gravy train
- They’re not meeting the community needs therefore the support will fall off. Family members are having to keep what they usually give to give to someone they know personally. A friend who have tried to get assistance from the various community services but was turned away or down for being honest and trying to work to support themselves and their family but the cheaters and hustlers walk right up and get everything they want
- Funding in general
- Lack of funding, greater influx of illegals who are also allowed to use our services and programs
- Cost of living (taxes, insurance, utilities) are rising and the "working folks" can't keep donating to all the "low-income" families. When the 'working' folks job raises stop and the costs keep rising, things like "donating" gets "cut out" as we, too have to take care of ourselves when in a crunch. Also, when management and the wealthy look at being in the United Way as a way to exhaust themselves, I, personally will not be a part of it. It’s not about making something out of yourself, it’s about helping others. Think about it!
- Because thats the way I feel
- Too many illegal immigrants
- Every area is competing for available funding
- Less federal funds; community unwilling to make up the deficit
- Too many hispanics are moving to this area and I feel that the limited services offered will be inundated with needy people
- Lack of cooperation and partnerships will unable to keep up with the growing needs for effective community coalition work
- Because nothing is being done to change things and that is because each individual needs to have an input. Many of these people will not voice their problems and/or opinions because it will not benefit them personally & immediately; But if everyone would have input, eventually, it would start GLUW 2007Community Needs Assessment, August 2007
decrease in funds equals less food and services. I realize that we will deserves nothing less than the best we can provide for them. I see an rise in poverty. Sadly, more and more of our clients are not making ends meet and a decrease in the level of education attained, which limits our clients to better paying jobs. Respectfully submitted,

- There are too many groups doing the same things and not enough groups doing different things. The same groups need to combine their efforts so that other groups doing different things can emerge. They need to function, as much as possible under one umbrella. Then funds would not have to be channeled in so many directions.
- Funding will be limited for S.C. and programs do to low wages, inflation, consumers prices rising.
- You have a city government that does not care about the employees and promised made.
- The biggest problems facing our community is drug/alcohol abuse and unemployment. People seeking help/treatment are turned away DAILY by rehab facilities due to lack of space. The ones in treatment are rushed through in order to make room for new patients. The rate of repeat abusers is disgusting. Working in child care, I see how this problem destroys families of every income level. The best way to help the children is to help the parent so they can restore their self worth and become productive members of society again and shoulder the responsibilities of their own families and themselves. Educate the young in prevention. Help the ones that truly want help to recover from addiction - without unrealistic time limits, provide follow through in order to make room for new patients. The rate of repeat abusers.
- I feel that too many agencies are duplicating services to get their "piece of the pie" and that funding agencies are listening to emotions rather than truly analyzing facts and guaranteeing performance. By having numerous agencies, all with administrative costs we are diluting the final impact of the benefit of our donations. United Way is seen as the preeminent fund-raising organization in our community, yet I feel the Board has not fully thought about the new allocation procedures. For example, this survey is not statistically valid, it will simply advocate for those agencies / self-interest groups that have the biggest mailing lists. In other words, there are no controls for the "squeaky wheel gets the grease syndrome." Given the complaints I have heard from numerous agencies and board members about the United Way changes, I am seriously considering if I should find another way to make my charitable contributions.
- Funding is being cut and agencies do not have enough funds to hire qualified individuals nor do they have enough places for those wanting help with addictions to be housed.
- I feel the people in Longview that make the decisions about how to help the needy don't know what they are doing. First of all most of them have never needed help and can't possibly understand the need of the community that they ignore. I live in east Longview - E Marshall Ave. and Eastman Rd, I work at the Valero gas station graveyards. I see the people that need help that walk up and down the streets every day. These are the people that need help. Yes some of them may be on drugs, but they are all people in this community and for some reason Longview organizations think that if you have a drug problem or if you are a prostitute or even just homeless that you are trash. The organizations here can hand out bullshit and old ratty clothes, but none of you are willing to come down to this side of town and try to really help, to see what the problem is and how to fix the problems. I guess you go home at night thinking you have really made a difference. You have not. The only thing you're doing is fooling yourself with a false since of accomplishments. Where is the help for the people that need help. Y'all can say all day long that you don't know where to help or who to help. I am telling you, but I bet you want come to this side of town and see for yourself. Spend a week at one of our motels (where people actually live- not just crack-heads some families also) hang out at one of the stores at night, walk up and down the road at 3:00am. When you do that then maybe someone will think you really want to help instead of this hot air you are just blowing. Not all of the residences here on what I call the "BLVD of BROKEN DREAMS" are on drugs; some of us just had some misfortune and places like you don't care. I don't know why I'm even typing; this will probably be thrown away. No one cares about E Marshall Ave. From Super One to the Palace Inn. We don't exist in your world. So the prostitutes keep spreading AIDS and the drug dealers keep spread death and the people like me; who just want to take care of their families continue to be ignored by people that think they are helping, but don't even have the first clue to what is going on. How can you help a community when you want spend five minutes in the community? Quit listening to the people that think they know what is going on and come find out for your self. Do something, help someone, and make a difference. Don't just talk, child. Do it. Those in this so-called community need some real help not just promises. And this little survey doesn't prove a thing. If you really wanted to know what the people needed you would be out in the community taking to the residence in the community. This is just a waste of time and probably money, but if you're trying to help right? Yeah right we know better.
- Resident and Employee, "BLVD of Broken Dreams" (E Marshall Ave)
- Present needs are not being met today while the need for services increases everyday.
- I think without a collaboration of efforts on teh community service (CS) side, we will decline in effectiveness. Society and times are changing and we need to be able to meet those new needs in more creative ways. We also need get CS working together more efficiently. Time is too precious to not invest in future CS Structures.
- It sounds like more programs are not being funded by the government or are taking serious cuts.
- I feel that more people are going to be dependent on community services and programs if the "handouts" are not more closely monitored. The programs and services will decline because there is a situation we are allowing to happen, in which there are fewer and fewer people working and providing anything useful — and more people depending on those few for the handouts. I see it growing everyday in Longview. I know of SEVERAL instances that the services and programs have been abused. I personally know people that have received services (medical, child care, housing provisions, education, etc.). The instances that I am personally aware of just in my small network have angered me so that I have a very difficult time contributing (money and/or volunteer time) because I have seen the abuse of such personally. PLEASE, PLEASE, PLEASE, Find a way to make sure the funds and time are being distributed to people who truly need rather than those that have figured out that it is easier to fill out paperwork showing how low your income is (single moms who continue to have illegitimate children intentionally - more child support and more government aid). I am not just talking about what possibly could be happening. I am talking about situations that I have personally witnessed. I would be more willing to volunteer as a watchdog over the monies that are handed out. I have volunteered in the community and have seen the needs. How many times have I heard people say - I can't work more than "x" hours because my "x" amount in govt. assistance will be cut out. I could go on and on, but it is a huge problem that is draining to those willing to work and provide. I will stop at that. Just please let me know if there is a way to watchdog this on a local level.
- The amount of money in the CDBG program is declining each year. The contributions to non-profits is either flat or growing less than he rate of inflation.
4. In the next three years, how do you think the community services and programs will change in meeting the needs of people in our area?

Response: **Will Improve**

Why do you feel that way about the future of community services and programs in our area?

- It has been improving in the past years, so I believe they will make it better
- I think every year we get new people with new ideas
- The Longview area is already getting better, improving in ever area of the city and growing in population
- There are changes everyday
- People are becoming more aware of what services are available
- They are always offering new programs to better the city
- History, government will expand
- The people of our area make the difference
- Because of increased awareness due to PR and marketing ideas
- More people are willing to help
- Very good
- The community is growing daily and services are going to improve with time
- I would hope that any city would improve
- I just think our community will grow within the next 3 years
- The program I am currently in is trying to help me with my issue
- It's been improving so I hope it will continue to improve
- I have seen agencies change and grow to meet the needs of the populations served
- We have a good city council
- I think people are starting to realize that the programs we have need to be updated and are trying to achieve that.
- I think we will improve because the survey will help community services change
- People seem to care a lot about things. Things keep changing for the good.
- because our area is still growing and building things for our elders and children to help them in their time of need
- East Texas is an area that serves to meet the needs of its community members
- Longview is always looking at ways to improve community services
- Since we have been living here, things have been constantly changing and getting better
- I think it keeps getting better
- We will get more help from community
- I feel it would be best to think positive to hope that it would improve
- People need help now than I can remember so if things don't get better, people will enforce change
- Because community services has become better and better over the years
- More community donations
- The new mayor seems to be doing a good job. Not only does he suggest improvements, but he sees the needs and works hard to meet these improvement needs
- They try to make more reliable programs
- Because everyday we have to get better
- Because the residents of our community should matter
- Improvements made to Hurry 80 rescue mission and Hope Haven
- We have people in this community who really work hard to assist those who are in need of community services and programs
- Because we have to work together to make this area a better place to live
- We have improved over the years and I feel that we will continue
- People do care and collaboration among agencies is happening more
- They will have to improve to keep up with the need
- Because change one way or the other is inevitable and I believe that the people of this community will step up to the plate and make that impending change a good one rather than allowing things to get worse
- I feel that way because it has gotten better in the past
- Because they have to improve
- Because they are constantly thinking about people's needs
- Because the services we receive are helping us to learn English
- Because they are improving now
- I see and hear about people working to improve services
- Because our people work together everyday to meet our needs
- They will help us to improve
- The program (English classes) is helping us a lot
- To improve everything
- People are trying to make a difference
- Because the services provided, like English classes, are helping us a lot
- Because our country always improves each year even when we have bad things going on
- Because thanks to this program (East Texas Literacy Council) we are improving
- To teach people to work together for our own benefit
- Because of team work
- Because with time things always improve
- Working together
- They will improve
- Habitat for Humanity
- VOA is a great new organization
- I have confidence Longview will prosper and with that prosperity will come more funding and community support for community services
- More funding is becoming available for services that in the past were overlooked
- Longview does a good job in responding to the community's needs
- Longview has done a great job in responding to our community's needs
- Hoping more people will see the need for a lot more areas especially with the teens
- Our community continues to strive to meet the needs of our people. Churches in community work well together to meet those need
- We look for the best for everybody
- Working together
- Because the services given are helping us a lot, for example, learning English
- Because they are interested in the different needs of the community
- We constantly work to achieve that
- Because everything is changing little by little
- To be able to get ahead
- We work everyday to improve
- Because I see how the community tries to achieve these goals
- Because the people in the community are good about trying to make things better even though they are fine
- Because it has improved for me, it should improve for others
- People are more concerned about each other
- There is a growing interest of helping the needy in our community
- People know the needs
- We would like to improve if that is possible
We always have to hope things will improve
I believe Longview is a city that continues to get better with time in every aspect
Because they are changing everyday
A lot of improvements have already been made
It will improve because this area is getting better and learning more about the community
Lot of improvement has been made
There will be more of a need. Prisons are full
It's improved for us
I just do
I just think some of them need to improve because if a lot of people out there who want and need help in a lot of things
Working on improving everyday
Because we are always looking for new changes
The churches care
I felt inclined
The programs are getting better and care about the people
Based on prior improvements in our communities
They are already improving so I hope things will continue to get better
Because of community and city leaders
Very good
More volunteers more food donation
Because my new preacher at VRBC is doing so well at getting the message out to everyone in this area
Volunteer organizations are doing more. The City is doing more
Such as programs like United Way and the City, Church and government agencies
The need is so great and our community seems to care and seem to be working together
Because of recent improvements that have been made
There good
Overall, I see progressive improvement. At least we have right attitude
I think that if Kilgore focuses on the youth and their families one on one, it is possible that it will give hope and the knowledge to them to take care of their problems
People are working hard to improve things here
We can always do better given a chance
Meals on Wheels locally Local Boys and Girls Clubs Free Senior Events
Because there are a lot of caring people involved in programs and services
Because y'all try to succeed everyday to improve needs for needy people. God Bless You
Because I am filling this out which means there are people trying to improve things
City transportation
People in Longview are very driven to continue to enhance and upgrade things in our community
Because Longview has expanded, bringing in towns from the area who need services
Because they are improving
I think they can improve if we all work together
I think there are community leaders (formally and informally) that consistently work to make the community better. It is part of our culture
Because of this type of survey and GLUW's interest in outcomes
Longview is a community that cares. Services and programs can only improve with the commitment of residents
I think that individuals involved are working to really make lasting changes with area agencies. There is community spirit in Longview and everyone works to make it a better place
WE HAVE A LOT OF GOOD LEADERSHIP IN OUR AREA THAT STRIVE FOR IMPROVEMENT AND QUALITY STANDARDS FOR ALL OUR CITIZENS, NO MATTER WHAT PROBLEMS THEY MAY BE FACING
Because there are too many people in this area who are committed to see things improve
I feel that our community needs to become aware of all available assistance
Being a rehab/home health nurse, I see a lot of community services firsthand, but many times my patients are told "waiting list long." "not enough help," "not enough money." why offer programs when one has to be more than destitute to get them, or the above excuses are given?
I believe our city leaders are striving to improve our city
I see church leaders and civic leaders working together regularly to improve relationships. more is needed
I think there is a lot being done to meet the needs in our area today and it has been improving year after year. I believe the work will keep on improving as long as we have leaders in the community who care and look for the needs in the community. Also leaders who are active and get the work done
I haven't lived here very long so I don't know
Because everyday we improve a little
Because more and more people are trying to get help with differences or problems they have
Continual growth
City is growing
Because of this poor situation
With technology constantly improving, more adequate concepts are evolving
It seems like all things offered to the community stay a secret instead of getting the info out to the public
More programs such as these
Good instructors
I come from West Texas and Longview is a great place with a lot of opportunities
This town is growing really fast and I really think programs and services will grow too
The community will have to improve because society is demanding more
I hope programs will continue to be developed
I feel that way about the future of community services and programs in our area because this survey is proof that the necessary things that need to be done to bring about change are being done. You cannot improve the services and/or programs if you do not know what needs improvement. This survey shows that you are willing to do what it takes to improve where improvement is needed. What better way to find out than by asking the community
We are gradually understanding the needs and what needs to be done
The community leaders see the needs
Awareness of needs are high and the nonprofit coalition is trying hard to gather information and get the information to groups that provide services
Answer based off of hope - so much involvement with drugs in our area now and homeless people and low income families/singles - I hope they will improve
Because of what has happened in the past; services continue to improve
They will make changes according to the needs of the people
As a service provider, I have not seen a lot of change. I believe that the Non Profit Coalition organizations are working together to improve community services and programs for the future
They are always looking for new ways to improve
I worked for the city of Longview and they are always looking to improve services
I do volunteer work in our area and I see the people are improving and expanding services
All programs should improve; nothing should stay the same
Better workers
Survey will help
Don’t know how to answer
Parents getting involved
Community leaders are always looking at better things to improve needs in our area
Good people make a better place
As the years go by the teachers or students will give each other ideas. that way changes can be made
We won’t put up with it any other way
1. Improved United Way process for assessing needs. 2. More cooperation among Longview City Council. 3. Activities like Unity in the Community neighbor walks
People who drop the ball should be held accountable
I hope that as the need for these services increase, our community will continually evolve to meet those needs
We need more community program targeted for our youth and young mothers with children
They will have more things to improve on
We continue to look for a better, more productive and feasible venue for programs and for services in our area
I have been to several volunteer foundations and am a member of Longview Too AMBUCS. at all of these I have seen enthusiasm and commitment to grow service programs
Green St. rec is great. this is supplied by the city
This survey is a prime reason - it wouldn’t be done if you weren’t interested in making changes to improve our community
As our community grows and our population diversifies, our needs will also grow and diversify. Our economy is strong and will support non profits. Existing services will expand and more volunteers will be available due to our aging population and our concern for our citizens in need
All non-profits are having to look heavily at the people and services they provide. The more knowledgeable people are the more informed everyone will be. It’s all about communication and education
Good people are working for our community
I believe that the services are increasing to work with families
They try to keep people in the area and bring new people in
I believe that because I see the positive changes that are happening in our community in regard to new services and programs. Longview is headed on a positive course
I am please to read of new programs on a regular basis
Every agency serving the needs of its clients are steadily seeking ways to improve. they do improve and I trust they will continue
Agencies are gaining strength from volunteers in the community
The recent bond election passing - increased taxes means increase of services
Those working in the area are constantly seeing areas of care that are not covered and I feel they will work toward filling those needs
The non-profit coalition and the NET homeless consortium work hard to improve the services
I think people are realizing the need for help in the community.
More people
As programs have continually improved, I see no signs of slowing down
I haven't been here for the last three years but since I been here I see a lot of people trying to make a difference
Because the community is working together more
There has been a loss of the youth shelter and I am constantly having to help people find help for their children - resources due to Medicaid and other government decreases or red tape. The teens have no place to turn when they ask for help
Hopefully these programs can acquire more funding that would allow them to do more in the community
More people are getting involved
More people are aware of community needs and are assessing changes that must be made
Almost every service in this area is growing; all facilities are adding more space, giving to good causes - seems to be on the upswing
LIHN is in town
I feel Longview is always searching to improve on all things. They are very willing to help children
I feel that things change, people change, and our community has to change with it
They continue to improve as time passes
Because of careful screening by GLUW and holding agencies accountable
Because of this community’s volunteer spirit
All involved are always looking to do a better job and with new people coming to town, there will be more to be involved
There will be improvements because in my lifetime as a resident of Gregg County more organizations and agencies have opened their doors and others have expanded to meet the variety of needs for the community as we have grown
Due to community awareness, I believe Longview will continue to grow and provide programs and services
Because people seem to care about the quality of the community
There are many civic groups working to improve people’s needs
People in this area generally care about people in need; and work to find a solution
Coordinating more together as a team rather than their own entity
I believe there is an honest attempt to look at community deficits and attempt to build from these as well as maintaining what is already good
I have recently seen interest by various community members to create change which is necessary for improvement
Because people will get help and will get it
As time passes things get better
Always trying to help me
People are accepting on innovative ideas and partner in services work together. Governmental bodies are interested in new programs & services.
Agencies have been working together to collaborate their services and to prevent duplication. They are constantly brain-storming to help improve the services they provide
More general awareness
I am encouraged by new leadership and new ways of thinking
Strong volunteer participation; continual sharing of needs for public awareness
MUST OF US “CARE”
There are so many interested people in the welfare of our area.....people that have the courage and power to make changes
Maybe it’s just hope
New places are opening that help with job education, and food
Dedication of nonprofit leaders and passion for ministry
Our city seems to be much more proactive. Some of that may have been the result of responding to the hurricanes changed thinking to look ahead and be ready for whatever may come our way as well as addressing what we currently face
Longview is growing and has a good team of community volunteers
Because of the United Way’s initiative to require accountability and outcomes measurement from partner agency programs. Because of the sharing and coming together of the Non--Profit Coalition
I’ve been very impressed since moving here on community involvement. Longview sees the needs and are making changes to meet those needs for the future
Each year we gain more experience and education to improve
Dedicated volunteers, better examination and determination of needs by the various charities and the United Way
Will have more businesses and people and therefore more money to
improve them

- Agencies & other organizations providing services are focusing more on outcome measurements of the programs that they provide
- Nonprofit organizations (including United Way), governmental agencies, and schools continually reevaluate services and look for ways to meet community needs. I believe our community will meet the giving goals in order to improve the services needed to help our people.
- I'm only involved in the Literacy Program which I can endorse wholeheartedly. It seems they have stepped up to improve and have excellent personnel.
- I and others I know will try to do more to help.
- I have noticed the changes that have already been made.
- The area is trying to change to better meet the needs of the community, but change is slow and funding is limited.
- Everyday it seems that someone is doing something to improve the community.
- The people of our community services have great attitudes and positive attitudes, therefore, the future is looking good.
- People are working together to get more programs to understand what the people need.
- People working together for the good of the community.
- Longview is a great city to live and retire.
- The more people are made aware of needs, the more people respond.
- I believe that their will be people in the right places to make some good changes.
- It takes time for everything in our lives to change.
- People need to come together.
- For the youth somebody needs to get something for them to do in the summer when school is out. There is nothing for them to do but get in trouble. They need something like job training services. I was in that program for some years and it helped me so now I have some boys.
- I think the future will get better.
- A good community always trying to improve.
- Continue to work for the needs of our people.
- People are becoming more aware of the problems.
- Because it's helping so many now and getting larger.
- I haven't seen new programs.
- Because of hurricane Katrina I feel that there will be more federal and government programs to better all.
- They are already showing more support.
- Because the Lord will see that things improve.
- People do change a lot.
- Longview is growing and I feel that community services will grow too.
- I just now learned about some of the programs our area offers. Need to make them more well-known.
- Because they have improved and they are now working to improve the city.
- They will continue to get better because our needs always change and services change with our needs.
- I feel people are looking for answers and solutions.
- Because I am an eternal optimist and refuse to give up hope on circumstances improving.
- Because things get better everyday or they talk about getting better.
- Because they will seek to see what needs people have and improve.
- It needs to stay improved and when people need help they're given help as needed.
- I feel like Longview has not grown much in the last 10 years and we can only do better. I believe that schools help with pregnancy (probably a little too much) in that it does not deter the behavior if all their needs are taken care of. It seems there is little consequence to actions and those that are pregnant early continue the same behavior and have another child before getting out of high school. Not enough drug testing- spontaneously for all students- not just athletes. Not enough financial support to smaller schools in community that can feed breakfast and lunch to students so they do not go hungry. Need more community activities for pre-teen and teenagers that are supervised. Would be great to have a community center with supervision for this age to go and play sports; ping pong; pool; video games, etc?? Just don't know how you get the funding to do so.
- Recent leadership has raised the general public's awareness of the need for change. Much needed progress is being made.
- Programs and services are expanding and there is increased awareness of the challenges being faced by low income/disabled/homeless and the abused. There is funding for implementing programs and changes. I believe the results of this survey will make a difference in the quality of services.
- Education has been improving for a lot of agencies and so we need to continue to educate others in all others.
- In several instances lately, agencies have sought input from the community. I would have to assume they did that in order to improve services.
- Due to my job I have become more knowledgeable of the variety of comm. services and programs offered in the area. I have been impressed by much of the dedication given by the people involved in those programs and I feel that it will only become more successful.
- I have seen some improvement and that is encouraging that this will continue.
- The community continually strives to improve services and programs currently available.
- As new people come into the area that will need certain services, they will be addressed by the City.
- Because our city officials and United Way volunteers seem to care a lot about improving things and have already made many improvements over the last three years...the bus service being one of them.
- I think that the severely underprivileged get targeted but I think along the way the people who are holding down jobs and barely making it get overlooked.
- Different agencies will help our community.
- I believe that we have done more to reach out to people in need in the community, however, more is needed.
- Longview is growing and getting stronger. We have more services for youth and elderly.
- People are starting to care more.
- With the way Longview is growing I think we will be forced to change and improve our services and programs.
- As new problems and challenges arise, efforts are made to address them.
- Our community is always trying to improve and I think this positive attitude will continue.
- I think the people will come to the aid. They all ways have.
- Those in charge appear to be looking for ways to meet changing needs. Look at our Library. ..community bus service. ..etc.
- I am seeing the program “Community in Schools” do wonderful things. Also the Longview Wellness Center is providing a much needed service to our young girls.
- People in Longview are continuously looking toward the future. Utilizing tools such as need assessments, questionnaires, and through individual contact indicate the community is proactive in seeking improvement.
- Because we have such services as a methadone treatment service for addicts, excellent medical services a good Sheriff and forward thinking people, with many churches.
- We have good leadership and people who care.
- United Way will help to ensure that progress keeps hope and progress alive and well in Gregg County.
- The library is improving its youth services and is responsive to patrons’ needs. The City park has been revamped.
- I think public demand will create a response from leadership which will result in change.
- More community support will help improve our services and programs.
- You’re asking about it so hopefully someone will pick up on the need to always improve.
- Because of the leaders we now have.

GLUW 2007 Community Needs Assessment, August 2007

Survey Instruments, Page 48 of 120
I feel we can work toward this everyday and hopefully it can improve. Have not lived here a number of years but long enough to know things can be better with help

I think more people are beginning to see the beauty (trees and greenery) in our area needs to be preserved. Our city staff and council “seem” to be working together to more efficiently achieve our programs. There is still a long way to go. The street that most visitors enter Longview (Estes-High) is still an eyesore and neglected. Weeds sprayed with round-up, lots cleared to be left as rubbish, old cars that sit on lots for month, etc.

I have only live here a little over 2 years and am not comfortable giving an opinion

General improvement and positive awareness of community services

I think that all service organizations are trying to do their best to reach to people that they need to

More people are advocating for others. Eyes are being opened. I do not feel it will improve greatly but some. I think more need to be done with different groups

Things should improve for local residents, since the hurricane residents have gotten situated or migrated elsewhere. More services will be available hopefully to our own residents

The people in Gregg county work together to ensure community services and programs in our area are met!

Community service agencies and organizations are collaborating to improve services that they offer. Example: The Northeast Texas Homeless Consortium

BECAUSE, IT IS NEEDED DEEPLY

We have good leadership

Politics

Need more funding to continue Non-Profit services that are started here. Its really a shame to see them end due to lack of funds. Need more awareness through the media, billboards and newspapers to continue programs that are not for profit

There seems to be a change in attitude in and around our communities. People appear to be demonstrating more of a willingness to invest in the strengthening of our community infrastructure

Agencies providing services are working hard to improve communications, funding, and outreach. United Way is doing the same. Has to end in good results

We are continually looking to improve and work together

New parks, primarily. Took some doing, but I believe they have been/will be well received

Increased awareness

Because of United Way’s Community Impact process

Continued concentration on meeting needs

I see many new programs starting to furnish specific needs

Because young adults are involved and take an interest in making a difference in the community

With the influx of young and invigorated people continuing to move here and stay we will see Longview grow exponentially in the future

Seems to continually get better

I feel this way because it is the goal of most organizations to continuously improve and make changes

New and younger citizens are becoming involved with local governments and nonprofit organizations

People are still having the same problems and good long term solutions are still hard to find. Places to get utility assistance are limited, so everyone who really needs help still can’t get it. Working families face some of the same issues as non working families because their income is limited

I am directly involved in the change and see what is being done to improve

I am working to inspire other people to volunteer. Each one reach one!

This community is always looking at ways to improve services and programs, so my experience is that services are always improving and changing

Services are constantly looking for ways to meet the needs of our community...we have committed individuals striving to improve the programs offered

HOPEFULLY THIS SURVEY WILL SHOW WHAT AREAS NEED TO IMPROVE

You always see where the community is doing things to help the people of Gregg County

Because of the people involved in community service, who are constantly striving to make things better

We have great people in our community who are not going to sit back and not make positive, aggressive changes for our community

I have seen many children overlooked and not helped the way they should in the school system

I think we have people in positions throughout Longview that are ready and willing to do whatever they need to improve our city, in any way necessary

More volunteers are getting involved, and doing trying to cover the problem areas that have been ignored or left un solved by the people that are getting paid

I am involved in several organizations in the Longview area. The other volunteers and staff at these organizations are very passionate about their duties and are constantly trying to make appropriate changes to strengthen their impact on the people they are trying to serve. The United Way is making a concerted effort to change their structure and hold companies that receive funds accountable. The receiving companies are being forced to reevaluate their goals each year and to track their progress towards their goals, which many of the organizations have not done in the past

Community services have to improve each year to cover the growth of the city’s needs. More growth will bring more need. More need will bring people closer together to service

Wishful thinking

I think government has reduced its support over the last 5-10 years, and non-profits are still figuring out how to fill the gaps. Services and programs will improve because there is still a huge need, and I think aging baby-boomers are looking for ways to contribute

I don’t believe it will improve across the board, but there are glimmers of hope like VOW, which is trying to help married couples improve their marriage. This has a domino affect on other things such as raising children and domestic violence. We have to understand that most of the problems we have at our schools, the crime rate and the violence starts at home. We have to have licenses to drive or fly, we have to have permits and reviews to build buildings, we scrutinize people wanting to adopt a child, but it doesn’t seem to matter who gives birth to and raises a child. Because of this, we need something in place to help young people understand the responsibilities of parenting. Maybe this community and the rest of the country will figure this out and head off future problems

Improvements in community upgrades to Parks and Recreation areas, New YMCA openings and more involvement of neighborhood people in the activities of young people in their areas

I see some improvement in our community and some good programs in place, for example, Habitat for Humanity and other programs to improve family life

Groups are working together to address critical needs

More people getting involved with Volunteer and non profit agencies

Economically programs to help the elderly, homeless and jobless people hasn’t changed that much. We are growing numerically and material wise

Just like this survey, most community services and programs in our area welcome the opinions and feed back after every event which results in changes or improvement. This community reaches out for perfection

Community service is growing but not at a very fast rate

I foresee more collaborative efforts among providers to meet these needs. Our faith based community are taking steps to get involved with youth more than ever

I feel the agencies within our area continue to grow in membership and awareness and this can only lead to improvements within the community. (People know people-know people know people)

Improvement has been made (both services & dollars) to assist those in need. Awareness has grown among the general public of the needs of the poor and those addicted to drugs & alcohol

I hope they will access the areas that need to be improved and continue from there. Longview is a unique city and I do truly think the “powers that be” want only the best for the city

I think community services and programs will continue to improve--due in part to non-profs creating boards w/people from diverse backgrounds, which
will help to broaden the understanding of the various needs in our community

- The Mexican-American population is increasing. The language barrier needs to be addressed
- Through local government and agents Longview continues to grow with good economic planning
- I just think things will change some for the better, not as much as it needs too
- People’s needs often change. I do feel that
- The public transit system will continue to grow to offer more routes convenient to elderly housing areas and longer hours of operation to accommodate eating out or shopping in the evening. The cost of riding should go down eventually (Tyler’s has decreased) to make it a more affordable option. A free trolley service downtown to the Convention Center should eventually be implemented. A multimodal center near Amtrak, dining options and gift shops should make travel into and out of our city much easier. The parks are being improved with walking/bike trails. More sidewalks are being built in older neighborhoods and being required in new construction areas
- I think we have quality people running the organization that will do what needs to be done
- I think we have a very good mayor, he is helping with community services a lot, it will help to improve them
- More people are working together to find a solution to more of the problems in our area
- We are always trying to meet the needs of our citizens
- I continue to see the growth of those programs as well as the community support reflected in the media outlets
- I believe that programs will get better and that the people running the programs will get experience. I know that the longer you are with a program, the more your heart goes into it, and I believe that with new growth in the area, more people will be willing to help strengthen the programs and community services offered in the greater Gregg County area
- BECAUSE WE ARE A GROWING COMMUNITY AND NEW PROGRAMS ARE CONSTANTLY BEING DEVELOPED SUCH AS THE VOW PROGRAM. I BELIEVE OUR COMMUNITY IS GOING TO HAVE TO RISE TO THE OCCASSION AND BE MORE WILLING TO GET INVOLVED IN FIXING THE BROKEN “SYSTEM” OF GOVERNMENT. I AM STARTING TO SEE A NEW FIRE IN OUR CHURCHES TO GET INVOLVED IN HELPING OTHERS. I FEEL IF WE IDENTIFY THE NEEDS THAT ARE NOT BEING MET AND WE DO SOMETHING ABOUT THOSE NEEDS, THIS WILL BE THE BEST COMMUNITY TO LIVE
- People are always trying to improve the way things are and with each year the come up with a solution to better it
- There is room for improvement
- The United Way is a great organization and I have always supported it. I feel that this will not change
- Having been involved with nonprofit organizations in the past, I know how committed Longview organizations are to improving the lives of citizens
- Wealth of resources, conferences, trainings, make improvement very likely
- We now have a mayor, city manager and city council that are working together
- The community is always moving upward and trying to find new avenues to help all types of people
- The individuals involved in the services that I am aware of are truly concerned about the citizens they serve and go above and beyond to provide the services that are needed
- I see great progress in the work that our churches, social services agencies, schools, and government are responding to the needs of the community
- MORE PEOPLE, MEANS MORE NEEDS SO THERE HAS TO BE A CHANGE
- More programs are being developed for homeless ministry for people who have just got out of jail
- People are more willing to help
- They simply have to improve get your heads out of the sand
- People in Longview/Gregg County work together well to find solutions. Collaboration is a strong word among our agencies and community entities
- I believe with Westlake donating .50 on every dollar that we donate, that this will improve all areas!!!
- There is always room for improvement and with the right people hopefully it will improve
- It seems to get better every year
- Agencies work together to identify needed services and collaborate to provide these needed services
- I THINK THEY DON’T HAVE A CHOICE.
- Because the area is growing rapidly and the need greater, I feel this area will be up to the challenge and will work hard to improve on handling the needs of the community
- new president......new funding
- The commitment in the people I see
- I think Longview is a forward moving city and always looking for ways to improve the living of people here which in turn reduces crime
- Stress is a major issue nowadays, and more people will have problems coping. Community services and programs will have to do more. It's inevitable. The systems are already in place. If they don't do more, the number of homeless people will increase exponentially. Open your eyes. There is a population explosion going on, and at least half of it is coming from across the border
- I feel that more voices will be heard
- They have improved in the past, and this survey will hopefully help them continue to improve
- BECAUSE THE PROGRAMAS WILL IMPROVE
- Seems that folks are wanting to make our area better
- THERE ARE PEOPLE IN PLACE WHO SEEM TO TAKE PRIDE IN OUR CITY, AND DOING THINGS TO MAKE IT HAPPEN
- Good Leadership, caring people, and committed people in the community
- Because talented and committed people will be guiding these programs
- Strive for improvements on a more personal level
- LOTS A EVENT FOR THE KIDS HAVE ALREADY BEEN ADDED
- I feel the United Way Agency’s strive to continually improve their services to the community
- Because there is always room for improvement
- I think things will improve because our community services are concerned and strive to improve
- OUR COMMUNITY SEEMS TO REACT FAVORABLY AS THE NEEDS COME UP IN OUR AREA
- New people become involved and they bring a fresh view to current problems
- They have constantly got to improve for anything to change
- I will get more involved in the community. With more help and ideas, things will improve
- More people in the community and businesses are starting to form unity
- Because there are people that want to make this area a better place to live
- More awareness
- GOOD PEOPLE INVOLVED
- Got good leadership in the community
- I’m hoping they will improve!
- I read about the different programs in the paper and they are the same programs each time. I have not heard of a new service being offered other than the bus service. I am sure there are some I have not heard of
- I think the United Way is focused on sending money to the programs that will give the most value to the community, resulting in an improvement of community services and programs
- I believe the City of Longview is doing everything in its power to make our city a better one and trying to improve on it as best as we can
- I see an increased number of people becoming concerned about those in need and gaps in resource availability. I think and pray that this community is headed for an awakening of compassion
• Our community service programs are a help, but I feel they need to expand and reach out more to the people that are in need
• Involvement of more can make future better. Drug crackdown is required in the poor areas of Gregg county
• Because more people are actively seeking change for the good
• EXCELLENT MOTIVATED PEOPLE ARE SERVING ON COMMITTEE
• Impressed with the people in the area and the services. Things have improved and I would expect them to keep improving
• I have personally observed this improvement and have seen the community work together in the current year to continue improvement
• The needs of the people will change & the services will adjust to meet the needs
• I believe there will always be people who care about people
• Economic growth should fuel revenue increases to fund new programs
• It seems like more people are starting to care
• I feel that there are more people who actually care involved in the community services and programs in this area. Therefore, I am staying hopeful that things can't do anything but get better
• We should all try to look for new ways to help our community and the people especially our young people and our seniors
• More people are becoming aware of problems in the area and looking at ways to improve them
• Habitat for Humanity programs
• As Longview progress, the community services and programs will improve
• Emphasis on building parks, walking trails and recreation areas like the sports complex. Housing for retirees seems to be improving also
• Longview is a caring community and will always find room for improvement
• THERE ARE SOME GOOD PEOPLE IN THIS COMMUNITY WHO TRULY CARES ABOUT OTHER PEOPLE IN NEED
• The area is growing and I believe his will attract some services and programs to this area
• More people are becoming "service" minded...and there appears to be more of an attitude of "taking care of your own"
• Because its services out there are helping people that is homeless, and that have a mental illness to survives in the community. It's a lot of people cares for people like that
• Planned improvements that I have heard about
• Continual growth in the businesses in Longview
• Because this survey is looking for ways to improve these services
• More and more services can be available
• I think we have good leadership in place in the area of community services and also in general in the city that will drive improvements
• I see a large amount of effort into groups of people who are chronically in need and very little to show for the efforts. I think that for the overall good of society, more effort should be put into the people who are in a position to become chronically needy to prevent the development of a new generation of chronically needy people. Specifically - efforts towards the rehabilitation of a middle aged adult with a chronic history are less likely to produce value to society than a program aimed at preventing youth from acquiring the traits (drugs, school drop out, gangs, alcohol) that lead to a lifetime of problems
• Continually try to improve in all areas
• No comment
• Through the United Way, community services and programs are changing. It's great to know an organization cares and actually implements action towards those concerns
• Community is becoming more focused on problems in the area
• Growth for our city and improvement must shine through. Hopefully, there will not be any cuts in funds allotted
• There seems to be more awareness and therefore more people getting involved
• I feel like community leaders and people in the community will vote to change and improve services

GLUW 2007Community Needs Assessment, August 2007

Survey Instruments, Page 51
- We continue to grow and hope we will need improvements to accommodate these changes.

- THE NEEDS IN OUR COMMUNITY WILL CONTINUE TO GROW AS WE CONTINUE TO GROW THEREFORE HOPEFULLY WE WILL NEED TO IMPROVE THIS SERVICE.

- We are having an increase in less fortunate residence and as a community we will make sure that they have the resources available to them for a better way of living.

- I feel that they can only get better with the continued support of the different companies and individuals that give so generously.

- People in Longview who want to help improve the poverty level will continue to try new things and capitalize in what works. This causes gradual improvement.

- I think community awareness may have improved and because of that I think more people are volunteering in support of community programs.

- I FEEL EVERY YEAR IS GROWTH.

- New ideas are implemented all the time.

- We seem to able to find new ways to spend money on new things all the time.

- Our area is just now getting properly educated on the needs of the less fortunate in our area. We are finally coming out of our own little boxes and considering the circumstances that others face. Churches are taking a bigger role and acting upon “the second is like it ... love your neighbors as you love yourself.”

- This area has lots of caring individual and churches looking for ways to help the community.

- BECAUSE PEOPLE ARE ALWAYS WORKING ON IMPROVEMENT PROJECTS.

- Public transportation will improve.

- Many volunteers to help in areas to improve programs and services in this area.

- I think this survey will be one of the catalysts to make things better.

- More and More I see agencies, businesses, faith groups, etc. working together in a collaborative effort to make positive changes in our community.

- It seems that there is a lot of promoting and talk in the community about involvement and I am hopeful that it will grow into programs for members of our community that need help, such as the elderly, abused children, homeless families, etc.

- It seems to me that those in a position to improve community services are too busy meeting about how to improve services instead of getting the job done.

- Because there are many agencies trying to create new programs to meet people’s needs.

- Public awareness of the needs and willingness to help has increased because of Katrina outreach experience and the editor, Mrs Walker at the local paper.

- All of the nonprofits are working together to improve the services available. The greatest need is funding.

- As we grow as a community we can only get better in meeting others needs.

- There seems to be an awareness that there must be change as evidenced by new initiatives, processes, etc.

- Collaboration among the non-profits will help streamline and identify the needs to best serve the citizens.

- Growing community: Community Needs Survey and resulting calibration in allocations; quality agencies which are measuring their results and improving their programs such that the most significant needs are appropriately addressed.

- I think education brings awareness, and that will promote changes. This area appears to focus on the needs of people.

- We will continue to develop new and innovative ideas to better serve the GLUW 2007 Community Needs Assessment, August 2007.

**Survey Instruments, Page 52**

- Am encouraged by what I have seen being done to improve services and programs.

- Our community is growing very rapidly and we have to make improvements to accommodate these changes.

- I’m optimistic.

- There are many organizations working with people in need that have influence and initiative to make changes.

- I think Longview is always striving to improve in all that it does.

- Although federal/state funding may go down as it normally does, this can in a round-about way improve our services - (we community) are forced to use the funds more wisely - using the funds for the true benefit of low-income - not just to supplement “administrative” costs or keeping a business or non-profit afloat!

- We have good quality leaders - both in local government, schools and in our non-profits.

- Nothing should remain the same, and I don’t expect it to decline.

- The local economy is strong, which allows more people to be on the “helper” side, rather than the “helpee” portion.

- The recent approval of the May bond election was an indication to me that our citizens want services and programs to improve.

- I see more cooperative efforts and more interest in meeting needs in our community.

- Because more people are becoming aware of the needs of others, and they are beginning to volunteer their time and abilities to help the programs succeed.

- I believe that local agencies have established a pattern of working together, and can accomplish more as a team.

- There is a strong desire to see improvement in all that concerns this community.

- People are continuing to look for more, for better answers, even if there is nothing wrong with what they have.

- We are slowly changing the way we work within our community. Seeing the improvement and listening to the community input will greatly change within the next three years. We will begin to listen and do rather than stay the same.

- Our community looks for ways to meet the needs of our citizens. Our church started Helping Hands to feed the hungry. Saturday bread feeds over 100 people every Saturday by delivering food to the elderly, sick and others in need, at no cost to the individuals. One church provides cars to people who need transportation to work. Several churches have after school programs for high risk kids. The community is in the process of trying to start a Boys and Girls Club. Our city has a Drug-free Communities Grant supported by the community. A church offers ESL classes at night and the recovery communities conduct 12 step meetings weekly. The community also has a Crisis Center for battered families. Evergreen Ministries also has group homes in our community. There is still much to do but our community seems willing to tackle problems.

- Our leaders and programs are working together to better the community.

- Prevention agencies are seeking ways to improve community services.

- We have several good agencies who are dedicated to finding ways to assist. The question might be is the funding there?

- I see more services working together rather than duplicating services.

- Citizens are beginning to recognize the needs of an increasingly diverse population, and they realize that only through collaboration will we be able to make a substantial difference. People are becoming less territorial, more willing to collaborate.

- I feel there needs to be improvement and I feel more people are becoming aware of the problems and want to do more about them.

- NEED SAFE PLACE FOR THE KIDS TO HANG OUT AT.

- The new bond package will help with the parks.

- I see greater visibility by the fundraising arms of the various non-profits. I believe we are getting greater community buy-in and support.

- I believe Longview area has individuals and organizations that truly care about people and their needs.

- I can only hope that they will improve. I don’t think it can decline anymore.

- I see so many good things in the works - it can only get better!

- Because of surveys such as this one, agencies are attempting to learn what the citizens need and try to make those things happen. I think agencies value the opinions of the citizens and will make changes if they are financially able to do so.

- I see evidence of collaboration between agencies and other groups.

- Different agencies and entities that serve this community have and will...
more than likely continue to face funding concerns, yet despite this businesses and individuals have worked together to meet the needs of individuals and families in this area. Anytime you have committed people and organizations who genuinely care about the community in which they and others live, improvement is a natural progression

- I feel like non-profit agencies are coming together better to identify and meet community needs
- I believe that most people care when they get hit in the face with a problem. Until that time, they are blissfully ignorant. People try to take care of the people they know - family, friends and church members - but are not really invested in the community at large. A small cadre of people is attempting to make changes for the better. I'm hoping they will be successful
- Churches are growing - more new members, more tithing, personal involvement. This leads to greater volunteerism and greater support of non-profits
- Desire is there in community to improve
- Agencies are networking and helping one another
- The programs in our community are becoming stronger and more people know they exist
- As the community grows so will the need
- Increased coordination and integration of services within organizations and between organizations
- It is time we open our eyes to the needs of the youth and go back to basics of discipline in our schools, Dress codes hair codes etc.
- There is always a need to improve and with the rapid growth of Longview we will be needing a lot more workers and volunteers to serve the community
- I believe that our youth will be growing up and maturing in a great community and will want to improve things for their children
- Preventative programs for our youth that teach values are the key to long term impacts
- I see new programs being offered as needs are identified all the time
- Collaborations have begun and the nonprofit community, city and county governments seem to be working together more to streamline programs and avoid duplication of services
4. In the next three years, how do you think the community services and programs will change in meeting the needs of people in our area?

Response: Will Stay the Same

Why do you feel that way about the future of community services and programs in our area?

- It's quiet and only a few houses
- I feel the community can only do what the government will allow. The funding will probably be cut in the future
- With numbers doubling, it is hard to anticipate that money for programs such as these could be raised
- I really can't tell because people will try to do what they need to do. Hopefully people will get jobs from learning from the help of the community
- I am a disabled senior citizen and need dental work; cannot find any help in Gregg County
- Transportation for school children in summer school or alternative school
- By past experience
- Because there are a lot of people with bad habits and domestic violence and the family covers it up for fear of separation
- There is little evidence of a focused move forward
- I haven't heard about any increase in funding for any services -- only cuts
- The crime rate and population in this area is increasing very fast. There are not enough facilities to educate and keep children occupied and off the streets
- People with needs haven't been the focus. People I know don't get assistance and I do not see any real effort to change this
- The dissatisfying discussion the neighbors and people in the community discuss
- There continues to be funding cuts to needed programs; lack of interest by the community
- I think the population is growing at a rapid pace and the services are not. Poverty has definitely increased and the people's needs are not being met
- Cause it's been the same for about three years
- We have such a diverse population, I believe it will always be difficult to meet many needs. It seems that community services don't change that much from year to year
- Apathy - is hard to overcome
- Cause things in Longview don't change much
- Because I don't know so I couldn't say it would improve but I couldn't say it would decline either
- Need is rising too fast. People seem to want to get aid and stay there
- Same people running it
- I'm a pessimist. I think we have great resources and good facilities, but I doubt people's ability to get past selfishness and give/work together
- Because the people who have the power to make changes do not think about what other people think or feel
- Because many feel the need to get involved
- Until we get the support from other facilities, ideas, finances, support in general, it will not get better
- We need more help from our community
- Some are and some don't
- Just feel like the community service programs are fine
- I think we can always improve
- I think that any improvements, take at least 5 years to start running smooth
- I became a volunteer for the senior citizens etc. to help improve activities for the seniors and the lady there used me to catch up on her work and never sent in my proposal to help the center. This is only one thing that has happened. I could go on for days
- Not a lot of people that have time and will help
- Because more and more people need help every year
- I've been here for 33 years all my life and it has not changed yet
- Unless we can target the groups that truly need help, it will stay the same
- My husband passed away and I have 2 little girls and no one wants to help. I try to work but now I'm having seizures and they won't let me work
- Nothing changes
- There is just not enough community services and your programs for children or teens to do
- I feel that there is just not enough community services and youth programs for children or teens in this area
- There are good people willing to help those in need when the funding is available
- Because Kilgore people are very nice and are always willing to do more to help others
- It seems to be very difficult to accommodate the middle class of residents of Longview. They help the very poor who are... (unfinished statement)
- It is based on what I see on TV
- I don't see any changes
- Because people get less involved
- I THINK THAT THE MINDSET OF THE LEADERSHIP AND COMMUNITY HAS TO CHANGE IN ORDER FOR THE COMMUNITY TO GROW
- I have had bad experiences with people working in agencies. They do not do their jobs as they should
- More sexual education programs are needed in schools to prevent abortion and teen pregnancy
- I believe the community is only trying to help those who don't want to help themselves. What about those who have problems but also still need help along. The people who want to do better for their family, but just need minimal assistance
- Things have been a slow process and it takes my community awhile to do things unless it affects them personally
- Haven't been involved
- The community is still going to be the same
- Because people in today's lifestyles rely on government to everything for them. There is not enough outreach programs to produce enough volunteers to get these kinds of things done. It can be done with the right funding but I don't ever see that happening. Government is more concerned with trapping the hard working tax paying people with things like photo traffic lights. These are the kind of things that turns people's stomachs and make them not want to help their government with issues
- Economy is down and things are not likely to change
- Need more volunteers, funds. Need more public park facilities such as tennis courts
- The south side is getting worse as time goes by. there have not been improvements
- They won't have much more available for the people as they do now
- Always the same
- City government is not doing enough
- To my knowledge there are no new services and the individuals running the programs have stayed the same
- Most people think nothing else can be done to improve so they don't try
- I truly don't know because this is the first time and last time for me
- There is only so much someone can do
- New problems arising continue to keep cities at a standstill if not worse
- Over the past ten years, I've seen no significant changes
- When people identify community needs, they look for those needs that are not being met. Most often, people do not realize that the absence of a current service would create a need. Specifically, funding is not being provided for services that are currently being offered because people do not identify the need
- Much behind from what I'm used to
- Too many restrictions
Because it is always the same ones who actually do something
The constant cost of living increases putting financial strain on everyone
This town is afraid of new ideas and change
We do not have a park that adequately meets the needs of those with special needs. Teague Park is absolutely perfect, but it is not handicap friendly. Other parks, like the Rotary Park, has inadequate parking and small pavilions. With Teague Park being the center of town, and the most well laid out and attractive, this park is the one that should be focused on. The East Texas Down Syndrome Group has had their Buddy Walk there for the past 5 years... and this year will be their sixth year... with 350 participants... why has the city not addressed any issues and helped to make this park more "beautiful" for these kids???
Not enough services in the area
It's been the same the last three years
Reduction of funds for social services
Not a lot of funding or support for new programs. strict support for existing programs that if you don't fit in the category you don't get help
areas in the east part of town are full of drugs, prostitutes, alcohol, and panhandlers, especially on East HWY 80 area
East TX is very slow to accept change; therefore, it must be gradual but constant
The leadership hasn't changed enough to support change
It seems as though nothing is moving fast enough
Nothing really changes around here
We need more youth programs for our children; recreation center for them
I have not seen a lot of change for people with disabilities. I have not seen many programs for adults with disabilities during the day I have a 22 year old son who is disabled and would like a day program with supervision he still lives at home but we have trouble finding an adequate program for him during the day as well as employment
It depends on who is involved in local politics - it may improve
It takes money to provide additional services or offer better quality services. Everyone is facing financial cut backs. No money...No service
Needs of those citizens with the most need continue to decline. They do not have a strong voice in city government
I think there are many groups out there continually looking for ways to improve our services but are limited by funding. The organizations are having to follow the money that is offered by our state and federal program funding streams and implement those programs. Yes I think we will be offering different services but whether they are truly what is helpful to U.S Citizens in Texas is yet to be determined
There is a desire in the community to improve, but it can be fragmented by geography, socio/economic and racial differences
There are not enough volunteers to make a difference, the resources are limited and stretched too far
Government funding is being reduced and the private sector is barely keeping pace
There does not seem to much motivation in our community to help people in need
Stagnant economy
I believe that most of the people in the East Texas area who have the resources to help, are simply too busy or are distracted by the concerns of their own lives to realize the needs. There are abundant resources in our area if people would simply be more willing to self-sacrifice both their time and money. The crisis is simply not being enough to gain attention. The fringe members of our area will unfortunately, continue then to suffer
Don't know
People talk the talk but don't walk the walk
Because in our area things mostly stay the same or get worse
Nobody's doing anything
Funding seems to stay the same
I haven't heard of any new plan to try to encourage people in our community to get involved. The kids in our community don't even have a public pool
I don't know really
Because of the traffic going on - the police have failed to stop it
Some program here is helping people with mental illness and the homeless
New programs needed
There has been consistent support and no new programs
Just keep on helping people in our community
I've seen the same programs year after year and no new ones being formed
Because they really try to help each person that comes in for help
It hasn't changed in five years
We can only get a minority to care about the community - not enough people are willing to help
Funding becomes an issue, meeting needs can get confused with meeting wants/needs
I believe Longview needs to be more pro active, not just in serving the community, but in other programs as well. It seems that Tyler is always a step ahead of us
Additional education, training and financial support is needed to help people rise from their current level of living standards. This is extremely need to help these people have HOPE! Without hope then their way of live just continues on the same level day after day with no significant improvement
If the same people stay in charge for years and years, then sometimes the 'new ideas' are harder to come by
Nothing has been done to improve the community services in our area here on the south side of Longview and I don't believe we anything will be done
Additional funds needed for emergency preparedness
As opted above, these elements are favorable today and I expect them to stay favorable; because, the area has supportive momentum. Dan E.
Just do
We as the people haven't changed
Don't know much about this stuff
Resources are about the same (money & people)
It seems that our little town of Gladewater has no intentions of changing in any way especially to meet the needs of people here. Our youth need somewhere to go and this town needs to grow. It has been at a stand still for long. I think we need a complete overhaul on our city leaders, because they run this town as they see fit and it doesn't really matter what the public thinks. This is not a statement of anger, it is a statement of what I see as a voter and member of this town
Public awareness - people do not understand the scope of issues facing the community
I think there are wonderful people in this area who want to help others, but the needs are growing; more needy students and their families are entering our schools and area. I don't see a corresponding rise in funds needed to meet these needs
I really don't have an opinion on questions 3 and 4. I simply don't know
I have lived here 16 years and my main focus is on troubled children. We continue to leave them on the streets and reinforce negative behavior... The entire juvenile support system needs overhauling and it has been done in cities much larger than Longview.....
I have not witnessed anything to help people either way
I'm not aware of any plans to change
Because not too many people are interested in making a change and some are afraid of the changes so they rather not do nothing
HOMELESS POPULATION IS GROWING, UNEMPLOYMENT IS INCREASING, HOSPITALS ARE OVERTHECROWDED WITH PEOPLE WHO CAN'T AFFORD ADEQUATE HEALTHCARE OR THEY ARE UNABLE TO PAY HIGH DEDUCTIBLES. THERE IS ALSO SO MUCH RED TAPE THAT IS INVOLVED AND DESIGNED TO DISQUALIFY THOSE WHO REALLY NEED THE HELP. THEY ARE LOST IN THE SHUFFLE OF MONOTONOUS PAPERWORK REQUIREMENTS
I have heard of nothing to indicate any changes
Don't think it will change much
Because people are basically complacent, and will accept services
I feel people move out of the Longview School District yet stay here in Longview and no one has addressed the issue nor are they even thinking about addressing the issue. That is the main reason I answered the above questions the way I did.

Longview is great at selecting group/committees together for problem solving, however, the execution of the solutions tend to drag on forever.

They are adequate in my opinion for our population, but if we grow, more needs to be done.

I think that we need to focus more on the school-age children (especially 4th grade through 8th grade) and let the all children, especially the socially or economically challenged children know they can make a difference. This problem is growing and the schools cannot be the only responsible parties. Children need respect for themselves and their superiors is vital for these children to know that they can get more out of their lives than what they have been subject to at home. I think the children and parents both need more focus and outreach programs to ensure the well-being of this community.

I don’t know of any reason for the change.

I don’t believe that the powers that are in control will spend the money necessary to obtain the services Longview needs.

I hope there are some improvements and additional services.

I don’t see any big push for change in the function of these programs.

I think community service programs are one of the slowest to make change. I think changes may occur but I believe it will be many years before people actually begin to reap the benefits of those changes.

The goal may be to just maintain present programs.

There is always just a handful of people who will contribute. BE it time money or something else.

I don’t think it is an improvement or declining issue. The public perception is that programs and services will grow at about the same rate as the population as long as the economy is stable. Thus, it will stay the same.

Poor Longview leaders.

Just from previous years experience.

Too many different agencies/groups addressing the same problems which dilutes the solution.

Funding issues will cause a sense of retrenchment in the community.

Haven’t seen any significant change.

Through the news media and simple conversations with others I know that several service programs are no longer functioning due to lack of funds or interest.

I personally do not know anyone that receive any services or help from any programs you are referring to.

Funding support becomes increasingly difficult to obtain and maintain.

Improvement and program growth.

I don’t think the money will be as available in the next three years.

I see people that do not want to help themselves or anyone else get taken care of instead sometimes of people[children] that need it.

We already have a fairly strong community service culture and improving a great deal would be difficult. Marginal improvements may be possible, but step changes are unlikely.

I have not read or heard about any plans to offer any new community services or programs. If programs are being planned, they should be publicized.

I have lived here for 55 years and Longview just seems to not quite make it when it comes to community events and projects. Remember the Loboliffy jubilee? Downtown Longview? How about the branding campaign?

Time and money

I feel that we are being challenged by growing needs. I also believe that our funding resources are diminishing and it will be harder to fund those agencies that need to provide services.

We are not aggressive enough in meeting the growing challenges in our growing community. There are too many road blocks and red tape, mostly instilled by the city government, that keeps us from growing with the needs in our community.

I am not informed enough to know any difference.

Because many people in the East Texas area have the mindset that “we’ve always done it that way.” That shortsightedness does not allow us to
We do not have the strong volunteer base or commitment by the younger adults that feel compelled to render service. The boomers are getting tired of carrying the load and the younger ones do not have the leadership desires. Businesses are also being asked from all avenues to support monetarily continuously. Hopefully the services will not decline. all that being said, it is still better than socialism

Because of the limits put on those willing to help. Sometimes the needs are greater than what can be given and other times there is little need and to much giving. Need to find a way to help the truly needy while also not wasting any on some one who has the means to make it with out your and just needs a shoulder to lean on to keep them up

Inflation rates, prices of gas and other essentials will deter some people from giving their fair share

Longview tends to think more about economic growth than the citizens who live here now

In regards to the further I have made my concerns public, in the safety department students that must walk home are force to share the street with crazy drunk driver, at least the city should provide sidewalks so children can have their own space to walk to safety to and from school. When I raise the questions out of concern I was giving a lot of why it couldn’t be done

STILL TO MUCH OF CERTAIN AREAS

It is very hard to change the status quo

I do not have any information to support my opinion. It is just an observation of existing programs and having faith

Not real sure

There is still racial tension that control what is accepted. There are fronts that are put on to shut people up

The city is expanding and growing in population, along with the number of people needing assistance. Yet our assistant programs are not growing in number

Too much duplication of services

I see no positive changes being made...

I know both gov’t agencies and church outreach ministries serve our area very well. Help is available to anyone who truly needs a helping hand

Do to rising cost of living, budgets will be stretched causing less contributions from blue collar workers in this community

Services that affect low-income population are not increasing, except for the Wellness Clinic

There may not be many areas change can be made

I don’t live here but I don’t see that much improvement. I think we need a drug center to help people. We need more info. on programs in Longview

Most programs are supported by Grants and monies budgeted from the County/City or private donations. No one has extra money and the Grants will get scarcer

Do not really know are have an opinion

What has changed? All city services want is more money

Because of the number of people in need, primarily immigrants, I believe the programs are going to be completely overwhelmed

Have agencies in existence that do not actually help. Example is braces for children. There is “help” but only in name; the braces are not fitted properly and do not help the child. What a waste of money for the so called agency

Change is hard to do

I do not live in the area and do not know if the services have improved

Because I’m not from the Longview area...

All show no dough

CARE SEEMS TO BE THE NUMBER 1 TOPIC ABROAD INSTEAD OF HERE AT HOME

The amount of funding for these programs is fairly constant

Increased needs and declining funding cancel each other out

I don’t see any new or innovative programs being offered to meet the changing needs of our area

Haven’t seen any strong indication that there will be a major improvement in this area

Just do

Don’t see any improvement

I don’t live in Gregg County, so I can’t give a real good opinion. Only know what I read in the newspaper

Money!

I know too little about the community services offered in the area to have any sort of opinion one way or another

Longview United Way gives too much to the wrong areas. For instance Longview Boys Baseball gets a large sum from UW, LBBA has a very high user fee, children have to pay for uniforms, and the City is continuing to build more fields for them. There are plenty of fields already and basically taxpayers are funding this groups play and UW is adding to their coffers. I would rather see UW pushing towards helping Salvation Army, women’s shelters, and alcohol/drug education and treatment. Also after school programs to keep kids safe, occupied, and out of trouble while working parents are away at work. Our police beat has entirely too many youths listed because Longview has few activities for kids to do

Things usually stay about the same

Less funds for programs. Seeing a lot of people not donating to United Way as in the past

As the city grows the amount of resources grow, but so does the needs

I don’t see any driving need to change things significantly

United Way has been cutting support for some of the most successful programs that affect youth, family interaction, etc., such as Scouting for years. As a result, agencies have had to scramble to offset these losses and still deliver quality programming

No answer

Cost have go up faster than people can keep up with

With inflation and the rising cost of everything in our area it is going to be harder for people to donate time or money. Every aspect of life is getting more demanding each year and inflation is outrunning the salaries that people are making. The big oil companies are making all the money and will have to step up to the plate to help those less fortunate

Lack of money and attitudes

I feel like a better job needs to be done on getting the “word” out to the people of the community to let them know what is out there available for them. I think the service that are out there are pretty good just more advertisement needs to be done

I really don’t know because I have never needed community services

The people in need can’t help themselves, and one that are not in need don’t care or don’t care to help. Its their problem not theirs

Not enough staff. Too many cutbacks due to no money. too many kids left behind because of both reasons

Due to the low wages with increasing prices in gas, food, clothing and general everyday needs, people will be less likely to give or help raise money for all the community projects we have

I don’t see any more funding being available for programs

I work at GSMC and see lots of homeless and indigent people that seem to get virtually no community support

Some people may not have the transportation needed to get to and from places. It’s a struggle for single parents to work and provide for the children and the children wanting to be involved in community services have to remain at home

IMO - it hasn’t changed to date - probably won’t

Community services are dependent on a select few that are interested in operating the program. The community as a whole, wants these services; but very few offer their time to make these programs more efficient

Longview is a slow moving community and not many people get behind something to push it

Don’t really know anything about it...

Services are adequate, and administrations are on average making improvements, but they are just “keeping pace” with the need that is gradually increasing

I haven’t seen anything in the past that makes me think that it will be otherwise in the future

I have been here 30 years and see no change

I am not sure what will happen in the next 3 years. If the pattern stays...

GLUW 2007Community Needs Assessment, August 2007

Survey Instruments, Page 57
the same, there may not be funding to meet the needs

- Not enough people to get the job done
- I have not heard of any changes

**FUNDING**

- Politicians rule and waste money!!!
- We need a food bank for those in need. The closest one is in Tyler. They have 4 or 5 and Longview has 0!!!! What a need!!!
- Have actually seen a decline in the last few years. Scholarships for baseball are one of the things that should not be dropped
- Until something happens to most people nothing new will be done
- I believe it is getting more difficult to secure funding for some programs
- I don't feel it can keep up with the population growth
- New monies must be available to change or increase community services and I don't see that in the near future
- I think the status quo is comfortable to the people who make the decisions, so no hard effort is made to improve

**I'M NOT SURE BUT HAVEN'T SEEN A LOT OF CHANGE IN TERMS OF STREET REPAIRS IN HOUSING NEIGHBORHOODS OR PLACES AND PROGRAMS FOR YOUNG CHILDREN AND TEENS TO GO TO FOR SAFE ENTERTAINMENT**

- I feel that there are a lot of people out in the communities that might have an idea what is going on but they don't seem to want to get involved in fixing the problems
- Because I don't hear of thing come up
- I don't see that there will be additional funds to improve or add community services and programs in the next three years
- I respect the past accomplishment of current leaders however sometimes we need change in leadership
- Haven't seen or haven't become aware of very many changes in community services
- I don't really know
- I think people in this area are more apt to stay with something that is going good instead of changing for the better
- I know that there was a lot of effort in Texas as a whole to accommodate the people uprooted from Katrina, this immediate area does not have a lot of major events
- Personal reasons
- While there are programs and services to help the people, funding is going down while need is rising
- People are getting numb to what is real help and what is phony so they just do nothing
- Due to some of the leadership in the community
- Wages will not go up as fast as the expenses to improve on the services and programs that are in operation at this time
- I do not have the information needed to assure me that any changes are being planned for the future
- The cost of providing more services
- Funding cuts from the state have led to a steady decline in services, but now agencies have planned for fee-for-service and are ready to maintain
- All the fundings are being cut like they are always being done. The first things that go are the type of services to the community. The public in general tries to pick up the sick and help out but it strains the over all community in the end
- We tend to keep things the same rather than have a lot of innovation. This has it's good points and it's bad points
- I have no real feel for the direction community services are headed
- Limited budgets & rising costs
- I don't think that there is a big effort to increase or improve on the community services in Longview. Some people seem to be able to get services very quickly, but most of the people, who are really in need, have to go through a lot of red tape. I think that the people give up when they have to have every t crossed and every i dotted to receive services
- Don't know. Just seems to stay the same
- I think services and programs will stay the same because the people who volunteer now will probably continue to volunteer. The people who don't normally volunteer will not start volunteering. The money donated may start getting tighter as gas prices increase people have less money because the price of everything is going up
- With the way the economy is going, I think they will do well if they can keep what they have
- I haven't seen much improvement in community services & programs compared to cities of similar population
- Less money to help with programs
- Agencies have too much red tape. Don't know who to talk with
- What little is being done is not appreciated. being taken care of and not servicing the lower income area in Longview. I would like to see the community become united
- Based on past experience, things very rarely get better as far as the city helping those in need. Area churches do more for those in need than the city
- The Longview community is not progressive when thinking about making changes in community services and programs
- I think effort will probably increase, but funding will likely decrease
- People have a tendency to take the path of least resistance and they avoid change
- Just from looking and reading about problems, I have witnessed little or no change and it is obvious that it takes this community so long to get something done (example:Leer Park) that nothing new can happen in the next 3 years
- General apathy towards problems. Most people prefer to let "someone else" deal with problems unless those problems effect them directly
- It has never changed before
- Need new ideas and better organization. We should be prepared in advance instead of finding solutions after the fact
- We need more participation
- Past history
- No reason to believe otherwise
- People need to change, this will not happen by simply changing or adding new programs
- WE NEED MORE SERVICES AND PROGRAMS TO ASSIST THE HOMELESS WITH HOUSING, AND WOMEN IN DOMESTIC VIOLENCE SITUATIONS. ALSO THE AFFORDABLE HOUSING ASSISTANCE SHORTAGE
- I have no feeling or suggestions
- I am a strong advocate for and participant in community provided services to help those in need. However, I have observed that even if the services offered increase, the ability to meet the needs of people will stay the same because the need for services will always outpace the available resources. As a community, we cannot fix every problem. We should work toward preventing problems and when they occur give people help in working through their problems. However, as long a people have free will and can choose for themselves how to live (which they should), our community will have people who make poor choices and cause those around them to suffer because of those poor choices. In addition, there are those who, through no fault or conscious choice of their own, are in need of help (disasters, mental illness, loss of job). Oftentimes, we can't prevent or change their circumstances, we can only help them through it. That process consumes a lot of resources
- Because the status quo is comfortable, and because people have a tendency to not appreciate the goodness of others. Even those who are the beneficiaries of community service programs tend to have this sort of Dr. Pepper attitude--"I want it all, and I want it now."
- Some programs will be cut and some will be added, overall it will turn out the same way
- New programs come but old programs go = status quo. People most in need still fall through the cracks. There just is not enough money nor dedicated workers to meet the need
- We throw a lot of services out to the public, however with the funding process it has become to competitive and the services are counted as numbers only for the next grant year
- Meeting the needs of our community is an up and down roller-coaster causing it to seem to be the same. Meeting the needs will take a lot more efforts and dig deep into what we need

GLUW 2007 Community Needs Assessment, August 2007 of 120
• Funding seems to be getting more scarce
• We need more committees that come together once a month to share ideas and concerns. We need new fresh ideas, instead of the same folks running the show their way
• I don’t see any improvement on existing policies, only new and more expensive ideas coming in to play
• I do not see anything as far as growth in community services
• Most people in east Texas seem to be of the mindset of “we’ve always done it this way.”
• There are no innovations and/or great ideas being brought to the table. The existing services have been in place forever and are status quo
• Programs come and programs go. Few people are impacted. The people most in need rarely see the change
• the minority population is growing rapidly and the infrastructure in this area is not growing fast enough to meet the needs of every one in the community in regards to Spanish speaking sector
• I’m not aware of any new initiatives on the horizon
• Things do change but no matter what they usually end-up going back to what they were
• I honestly don’t know
• Disposable income used to support charities such as the united way and others will not be as available due to cost of living
• There is little effort being made to directly influence the core unit of society - the FAMILY. Bringing families together for change instead of just targeting youth/children alone will produce much stronger people in the long run. Adults are just as important to society NOW as the children/youth will be in the future. No matter what events/activities/progress is made outside the home, home life is still the greatest influence on what people become
• Focus on programs not individuals
• The majority of our citizens feel that poor people are responsible for their plight. They are satisfied with the current services and only worry about those that directly affect them. Unfortunately, the majority of families in need don’t look like the majority
• Takes lot longer than three years to make and or develop new programs that are effective
• Not enough people trying to actually make a difference. Most are too worried about making money and spending it on themselves
• Funding seems to be declining in some areas and increasing in others
• People in the area don’t seem to like change, good or bad
• Constituents are busy trying to live day to day. Addressing community services and programs available generally only occurs when a crisis need arises and only for the specific crisis. While there may be many valuable services & programs, they are not utilized because people don’t know about them or their situation has not yet reached the crisis stage
• Without more support, guidance and participation from parents and families in the areas of services/activities for young people who are at risk, these young people may fall through the cracks or end up in trouble. Unfortunately, too many families rely on the schools or volunteers to train their children rather than taking the time or responsibility themselves! MORE parents need to volunteer in their child’s activities - it’s a great way to spend quality time with their kids!
• I think there need to be some drastic changes in that the "whole community" must be involved. A few individuals and “good Samaritans” can not solve all the problems. Parents must take the most active role or else our attempts are futile
• Politics
• I have found that in order to support the needs of our community that what tends to happen is that things are taken away from one group to give to others
• Band-Aids are just being stuck on cuts and bruises. There is no proactive plan in place to meet the needs. It seems as if the powers that be feel all our problems can be solved by bringing in yet another place to eat
6. What do you think is the most critical community problem our area faces today?

Edited: deleted 'don't know' responses

**Highlighting, based on content of comments:**
- **Yellow** = drugs
- **Green** = financial issues
- **Orange** = housing issues

- Illegal drug use
- Alcohol abuse and underage drinking
- Kids dropping out of school
- Child abuse, juvenile crime, underage drinking, illegal drug use, domestic abuse, sexually transmitted diseases, teen pregnancies
- These are the most critical problems that face our area every day
- Drugs, school dropouts
- Lack of low income housing
- Teen age pregnancies, illegal drugs
- Lack of respect and responsibility for and to others in this community; not taught at home
- City engineering and permitting
- In-home abuse; unprepared child; domestic elder abuse and neglect
- Juvenile crime and drug use
- Drugs
- Gangs and drugs
- Drugs
- Alcohol abuse
- Lack of low income long term housing
- Lack of low income long-term housing
- Drugs, teen pregnancies, AIDs
- Homeless people and drugs
- Homelessness, lack of income, affordable housing
- Unsafe neighborhoods
- Drugs, alcohol, affordable low-income housing
- Education
- Lack of low income long term housing
- Homeless people, drugs, and crime
- People that try to do for themselves don't always know that there are options to help; that needing help does not mean that you have failed
- Illegal drugs and drinking
- Crime, AIDs, teen pregnancies, lack of housing for the homeless, need to clean up the area where people sell drugs and build up that community
- Housing, safety
- Drugs and alcohol; breakdown of the family unit
- Drugs and gangs
- Drugs, alcohol abuse in our children; misconduct to the elderly
- Drug abuse among young kids
- Lack of adequate low-income housing and childcare
- Teens are educated on the judgments more than repercussions of crime and crime related activity
- Some people really need to understand that we have help and should not take advantage of the things we are getting help for. Our new children's lives will be harder on them because of the way they live
- Theft
- Gang activity, illegal drug use, under-age drinking
- Lack of dental help for the elderly
- Transportation availability
- Drugs and drug violence
- Lack of housing for the homeless
- Crime
- Taking care of basic needs of the city and the county
- Improved relations between all races
- Improve cooperation between commissioners
- Teen pregnancies
- Domestic violence, child neglect and crime
- School drop out rates
- Juvenile delinquency
- Underage drinking
- Mostly lack of low income (incomplete)
- Job opportunities for elderly people
- We need more funding to incorporate the immigrant population into the community, i.e., English language and government classes
- Criminal activity
- Drugs and alcohol abuse
- Drugs and gangs
- Drugs
- Problems in schools with the lack of some parents' cooperation. Also, so many times, the schools and teachers cannot reach out to students because of so many snags especially lawsuits
- Child abuse and neglect
- Lack of help for Hispanic population. Abuse of Hispanics.
- Gang activity and illegal drug use
- Drugs
- The familial environments that our children are being brought up in and the only ways to address these issues are to work more directly with the children of this community and to work directly with their parents and caregivers
- Drugs
- People who are employed and work hard who cannot afford to pay for utilities, food, housing, medical, who do not qualify for any type of assistance.
Cost of living keeps rising, but incomes stay the same. No insurance is offered. These people are falling through the cracks.

- Health insurance. Crime. Lack of employment opportunities
- Unsafe neighborhoods, crime and drug activity
- Gangs and drugs. We need programs that will help our youth. This needs to be cleaned up. We need people to stand on that corner and say “stop this, we have had enough”
- Gangs, drugs, no jobs, no family-based homes
- Alcohol
- Drugs
- Drugs
- Drugs
- Not being able to speak English
- Teen pregnancy
- Not to speak English is a problem
- Teen pregnancy and alcohol and drug abuse
- Drug abuse
- Heavy motor traffic in my neighborhood
- Lack of employment opportunities
- Illegal drug use and related crimes
- Child abuse and domestic violence
- Drug related crimes
- A little bit of everything
- Drugs
- Many things happen
- Drug use by adults plus kids, including alcohol use. Lack of transitional housing for people with mental disorders/HIV
- Lack of employment
- Lack of affordable housing, low paying jobs. Families cannot afford to manage household and pay medical bills
- There is a bit of everything
- To learn English to help my family and kid to live better
- Lack of low income long term housing
- You can see a little bit of everything
- Not getting paid enough
- Marijuana and cigarettes
- Lack of communication to inform people about the available services in the community
- Alcohol abuse
- Gangs, drug abuse, school drop-outs, teen pregnancy.
- Alcohol abuse
- Teen pregnancy & school drop-out rates
- Drug and alcohol abuse among adults and teenagers
- Juvenile delinquency
- To learn English to help my family and have a better life
- Illnesses & drug and alcohol abuse
- Unsafe neighborhoods and the children who must live there
- Teen pregnancy
- Unsafe neighborhoods
- A little of everything
- Drugs
- Gangs
- Teen pregnancy and drug and alcohol abuse
- Lack of housing
- Teen pregnancy
- Drug addicts
- Lack of proper emergency shelter for the whole family
- Violence and low income and drug abuse
- Lack or foster care for children in crisis
- Drug and alcohol abuse
- Alcohol and drug abuse
- Drug and crime activity
- Gang violence and drugs
- Race relations
- Guidance, desire to aspire. Dreaming that people can be more than they think they are
- In our neighborhood, we have teens who think they are a gang. This is a problem with younger kinds in or area. They bullied and our area gets graffitied. Our parks have thugs in them -- they are not patrolled enough. Teens and young adults hang out in them and scare away kids and families
- Marriage and the lack of commitment
- Alcohol/drug use
- We don’t have a city slogan -- not enough parks
- Lack of family structure to teach and train our children due to high divorce rates and a lack of strong male role models
- Higher pay
- Juvenile crime
- Juvenile crime
- Crime
- AIDS
- AIDS
- Alcohol abuse
- Housing is given to those who do not wish to help themselves. I know many trying their best and not making enough to make it but too much to receive help.
- Drugs in the community
- Illegal drugs
- Drugs
- Underage drinking
- Activities for young adults to occupy their time in a positive way
- Local leadership lacking; leaders are issue oriented
- Lack of morals in homes, schools and community
- Domestic abuse
- Alcohol abuse
- People don't care that much about other people and are centered on themselves
- Drugs
- Housing for low-income populations
- Alcohol and drug abuse
- Alcohol and drugs
- The prostitution
- Drugs and alcohol with teens
- Drugs and alcohol
- I think it is teen pregnancies
- AIDS/sexually transmitted disease/teen pregnancies
- Help for the homeless and younger couples' housing
- Home life is lacking. Children need proper examples and guidance. Fathers have lost their place in the family. Priorities are wrong
- Drugs
- Teen pregnancies
- Others not wanting to help people that need help in ways they now can help
- Crime and drugs
- AIDS
- Lack of emergency shelters
- The very serious column above
- Drug use and school dropouts
- Crime
- Jobs and income
- Homeless and healthcare and funds
- Turnover
- Kids using alcohol and trying drugs
- Poverty
- Homeless people have no place to go. Teen pregnancy and the school will not provide child care.
- Drugs & drinking
- Drugs, AIDS
- Need for affordable housing and need for assistance with cost of medicines
- I think one of the most critical needs in our area is child abuse/neglect. These children don't get asked to be brought into this work, but when they get here they are abused
- Low income housing
- Government and medical and homeless
- Help with the low income families. The regulations with housing and the people (landlords) who are unaware of how them putting there houses on housing lists could help them
- Employment
- Gangs
- Medical, health insurance, homeless, volunteers
- Helping disabled find long-term housing and food
- Health care elderly drugs
- Bad roads
- Underage drinking and drunk drivers
- Lack of employment opportunities
- Lack of employment; domestic abuse. Then, child abuse/neglect alcohol abuse underage drinking juvenile crime teen pregnancies school drop-out rates
- All of the above -- they are all critical and affect all races, ages, etc.
- Lack of employment
- Well, it is about the rich getting richer and the poor getting poorer. Don't know one care about low class people
- Lack of low income housing – the waiting period is too long and what is considered low income, who can apply for it
- Dealing with teens and family 'domestic violence'
- Cleaning up our city especially the south side of town and drug and crime issues
- Affordable housing
- Underage drinking and drug use
- Drugs and alcohol
- Help
- Drugs
- Not enough youth activity centers and rallies. We need a Christian facility such as the Wesley foundation
- Lack of housing for the homeless Short-term transitional housing
- Single mothers and dads that won't help their own children
- Lack of finances and too many big ideas with less funds and people
- Not enough community events and school events and after-school events for youth
- Domestic abuse: it has seemed to increase over the years
- Lack of homeless, lack of emergency shelter, short term crisis housing, lack of employment, underage drinking
- Lack of housing for homeless, lack of low income (sic) Low paying jobs, Lack of emergency shelters
- Neighbors not coming together to render aid to other neighbors as much
- Transportation and funds for food
- Need more help for the disabled and elderly in our community
- I am a single mom with no "home" for my children and the assistance (HUD) has a 5 year waiting list. Some families don't have 5 years to wait to have a home
- The waiting list for housing! It is a 5 year wait
- Not enough work for people and not enough food resources for needy families
- Crime watch, Neighborhood patrols, community participation
- Drug activity in this area
- Drug and alcohol abuse
- Alcohol abuse
- Unemployment
- Drugs
- Affordable housing
- Lack of job opportunities
- Child abuse
- Lack of jobs
- Crime and drugs
- Underage drinking
- Pregnancy
- Lack of health insurance
- Drugs
- Teen pregnancy
- Lack of communication between parents and kids; crime
- Lack of job opportunities and lack of money
- Child abuse
- There are several: lack of youth programs in each area of the city; youth crime; underage drinking and tobacco use
- Teenage pregnancies, under age drinking, and drug use
- Returning to the Longview area after living in a different state for many years, the bigotry of the area is astonishing. It is hard for me to believe that this negative way of perceiving another race is still around.....wow
- LACK OF GOOD EMPLOYMENT OPPORTUNITIES WHICH LEAD TO OTHER PROBLEMS
- Drug use among young teens
- Illegal drug use
- Child abuse and neglect
- CHILD ABUSE—ALCOHOL/DRUG USE IN YOUNG PEOPLE
- Finding alternatives to keep our youth from turning to drugs and alcohol. Like after school programs
- Health care issues; making health care affordable
- Drugs
- Unsafe neighborhoods; bad customer service from public service employees
- Alcoholism
- Use of alcohol and drugs; teen pregnancy
- Domestic violence
- Drugs
- Alcoholism and drugs
- Use of illegal drugs
- Drugs
- Gangs
- Crime
- Child abuse
- Teachers that cannot discipline students and are victims of the students; poor spending of city moneys ("branding" situation comes to mind very quickly); the medical community and hospitals should be more cooperative in services for the good health of the community; should not be such a monopoly by one "clinic"; youth need "boot camp" type program
- Drugs, meth., neglect of children
- To keep young people here after finishing school. Not enough jobs for college graduates here in Longview
- School-age children not having the proper basic knowledge to pass the next level i.e. TAKS
- Race relations
- Juvenile crime, illegal drug use, unsafe neighborhoods in the southside, lack of economic opportunities in the southside
- I work with teens on a daily basis, not only in my professional life but also in my private life. I see that teens are easily influenced by many things. I think some of the most critical problems are in the teenage group. Underage drinking, teen pregnancy, dropping out of school, and illegal drug abuse are problems that go together. Unfortunately, these are teens crying out for attention, who end up having to raise children not knowing what they want from life and without an education
- Teen pregnancy
- Lack of job opportunities
- Alcohol abuse and teen pregnancy
- Drugs and gang activity
- AIDs/STDs
- Drugs
- Employment and parental responsibility
- Things for kids to do
- The rate of people or parents getting divorced
- Not enough safe harbours for children to run to
- Drugs
- Illegal drug use
- Illegal drugs and crimes
- Drugs, crimes
- Lack of employment opportunities
- I really do not know what could be the most critical problem our area faces today. There are many issues including the ones listed on the previous page that could be one of the most critical issues depending on what area of the community one is talking about
- Lack of places for the youth to get involved in during summer when school is out
- Programs for children and families in crisis
- Drugs
- Illegal drug use
- Problems with kids - drugs, alcohol, lack of mentoring, support, parents involved with kids, good and affordable childcare
- Employment decrease and housing concerns
- Unsafe neighborhoods due to crime and drugs
- Drugs
- I think it is teen pregnancies and kids being exposed to drugs at younger ages now
- Illegal drug use
- Child abuse and neglect due to drugs, income, and crime
- Housing and employment
- Unsafe neighborhoods
- Illegal drug use
- AIDS, STDs
- Lack of affordable housing
- Unsafe neighborhoods, crime, drug activity, robberies, killings
- Mental health issues
- Drugs everywhere
- More strict punishment for child abuse
- Drugs and homelessness
- Drug use and distribution
- Drug abuse
- Drugs and alcohol
- Crimes against children, and alcohol and drug related issues with teenagers
- Violence (robberies)
- Drugs
- Teen pregnancy and illegal drugs
- Drugs and theft
- Illegal drug use
- AIDS, teen pregnancy, illegal drug use
- Underage drinking and drug abuse for all ages
- Illegal drug use and underage DWI are getting the least attention
- Drug dealing
- The way families are raising their children and domestic abuse
- AIDS, STDs
- Drugs and violence
- Helping out single mothers, helping women who raise their children alone due to the father of the children incarcerated. no financial support while they are locked up. holding them responsible while they are away, not waiting until they get out and slapping them with a bill and no one with pay
- Drugs
- Dysfunctional families and breakdown of family values; unwed pregnancies, especially teenage, resulting in single-parent, low income families. Lack of role models in stressed families leads to problems like drugs, poor school performance
- Providing REAL opportunities for youth and teens to become successful members of society. Most programs that claim to provide these opportunities have no long term effect on the participants. Programs that engage individuals at a young age and continue to provide opportunities through young adulthood are what the community really needs, not programs that have good face value.
- Late night burglary
- Illegal drug use; teenage pregnancies; lack of education with our youth; home schooling is an excuse and not a alternative. We seem to be raising a generation of uneducated youth
- The community has very little resources to assist parents with children who have developmental disabilities, mental illness or significant behavior problems. The community is behind in offering services available to these parents/adults in home
- Our area is in need of a "communications medium" for those seeking assistance and for those agencies that give assistance. Often times people in the community are unaware of the services available to them and most often the same people seek assistance from the same agencies over & over again
- Underage drug and alcohol abuse
- Illegal drug use
- Lack of funding for programs
- Homelessness
- Crime
- Services for people with disabilities
Lack of enforced rules

Our future is in our children. We must provide care for the abused and neglected. We must offer education for every child. We must provide guidance and counseling for the misguided youth of our community

Our public education system is in serious trouble

We do have gang related issues, as well as a lack of parks for people with Special Needs

Employment and lack of nice, affordable housing for people in our community

Unsafe neighborhoods

Child abuse and drugs

Transportation

Drugs

Drug and alcohol abuse

crime and break in; domestic abuse and rape are always a problem

Drugs

Drug abuse

Homelessness and lack of low cost housing

Poverty - a combination of low paying jobs and high cost housing

Lack of alternative education programs for youth who cannot or choose not to be mainstreamed

Affordable housing for the working poor. minimum wage cannot feed and house even a mother and child

Out homelessness continues to rise and there are limited options for shelters and low income housing

Drug use and resources for drug abuse

Drugs and violence

Alcohol and drug abuse, overall, are the most prevailing critical problems at this point

Illegal drug use

Families that are down and out continue to be that way because of the lack of support. These families do not need handouts, but they do need help

Drugs

Lack of resources for adolescents in trouble or needing a place to stay or needing help

Keeping our kids out of trouble

Drugs and alcohol

Drugs and alcohol

Homelessness

Illegal drug activity

I believe there are plenty of jobs. People don’t seem to want to work anymore, everyone is looking for good help and there are plenty of people who need work - but folks don’t seem to want to work

Illegal drug use

Unemployment, low income, drugs, crime

Youth and adult drug use and drinking

I feel every community needs to have activities for children after school as well as summer time

I guess I would have to say drug use. A lot of all these things are related to drug abuse - crime, pregnancies, AIDS, STDs. Most of the time they're all within the same group. One leads to the other

Illegal drug use; prison

Underage drinking

Poor parenting - single moms, hit and run dads. Results: underage drinking and drugs, teen pregnancies, disobedience for authority, bullying - illegal immigrants are a major contributor to all of the above

Help caters to the better community where donations come from

The lack of jobs that are available in order for people to maintain a standard of living above the poverty level or just to get beyond government assistance. the qualifying procedures for daycare and home help assistance

Getting information and help to those in need

Educating the youth in the public school system whether it is to prepare them for college or a technical job. If we do a better job at this, crime, etc. will go down

Teenage problems such as pregnancy, drugs, and alcohol

AIDS

Use of illegal drugs which leads to the abuse/neglect in young and old and the lack of effective rehab

Financial opportunities for people

Drugs and alcohol

Pre teen sex

Ability of leaders to choose the strongest need and follow through no matter what the popular opinion while still investing in strengthening what is good in teh community

A lack of education which leads to poverty and increased violence

Drugs

Illegal drugs, juvenile crime

Employment opportunities

Teen pregnancy

Drugs

Funding for community based services for people with disabilities

Not enough help for people who are down on their luck

Drug use affecting our crime rate

Thief and gun crimes

Illegal drug use and lack of employment

Inner drinking and availability of drugs in the community

Housing and transportation

Limited transportation help so people can get to a job
- Violence against women and children
- **Decent housing** to foster stable families in a safe environment
- Education which meets the needs of all children and prepares them to enter the workforce. Support with post education and training
- **DRUGS**
  - Alcohol and drug use
  - Cocaine manufacturing and child abuse
- Illegal aliens who receive monies, benefits that tax payers have struggled to earn for themselves and their families
- **Drugs/ and rehabilitation shelters**
- Overall, not enough funding for those individual truly in need of assistance with shelter, food, medication and transportation
- Cohesiveness to move forward as a community and compete with other cities in proximity on items such as aesthetics, quality of life and cultural development
- Health care for low income families
- Limited safe activities for youth after school
- Teen pregnancy
- Public school issues
- Health care
- Keeping our children directed in the correct path keeping them off the streets and hopefully redirecting them toward a good clean life
- High school drop outs, lacking of self discipline and not enough parent supervision. They need more responsibility at an earlier age, need to get work as soon as they can. More Curfew Laws and less late night activity - make parents more aware of what the child is into, take away cars and phones
- **Affordable housing**
- Drugs, crime and deplorable living conditions in South Longview
- Developing an appreciation for education as a means to a better way of life in the group of people that need it the most. the only chance most of the poverty stricken in our community have to get to a better way of life is through the free education that is provided
- Organized activities for youth not related to sports
- **Affordable housing**
- Drugs and violence
- I think the most critical problem we face is quality employment issues for our graduates
- Breaking the cycle for at-risk kids. Also, insufficient income for people trying their best
- Crime associated with drugs
- Giving our children the tools they need to succeed including discipline, teaching accountability and education
- Biases of the African Americans! Biases without justification with most!
- Underage drinking
- **Alcohol and drug use**
- Drug use and violence from young people and alcohol abuse
- Addiction substance abuse no treatment programs for except for methadone clinic, which is no treatment it just enables the abuser
- **Drug use and abuse**
- Teen pregnancy
- **Illegal drug use**
- Men not able to find quality jobs
- Transmitted disease, child abuse/neglect, elder abuse/neglect, teen pregnancies
- The crimes committed by our youth
- **Affordable housing for low income families and elderly**
- Affordable housing in decent areas where you're not afraid to go out of your house, or houses that are so old and run down that you can't afford the utilities to heat or cool them
- Teen pregnancy
- **Drugs**
- **Drugs and gang activity**
- **Homelessness**
- **Housing, food programs**
- Gangs, drug use and sales, drop outs, employment, pregnancy
- Drugs
- **Affordable housing**
- Theft, child abuse
- **Lack of housing and lack of low income housing; unsafe neighborhoods**
- Domestic abuse, drugs
- Drugs and drinking
- Gang shootings
- Juvenile crime, violent crime
- A lot of houses are in bad shape in our neighborhoods. Some of us are staying in those homes. They just call on the people and tell them they need to fix them up or get a fine or close them down. Our people need the same lifestyle like everybody else. I stay in a house. It is nice but he don't wan to fix stuff in it like the light goes off and on all the time, the floor is unlevel, there are holes under the sink
- **Affordable housing**
- Drugs and violence
- Employment
- No help for unemployed or seniors
- Drugs, juvenile crime, racial prejudice, emergency housing
- Not enough for kids to do to keep them out of trouble (i.e. drugs/drinking)
- Low income housing
- Drugs and alcohol use
- Drugs and homelessness
- Crime, AIDS, homelessness
- **Drugs and poverty**
• Drug use
• Drugs and crime
• The drugs and violence in the city
• Crack cocaine
• AIDS/drugs
• Lack of support for low income families
• Drug use is all over south and north Gregg and needs help
• Probably the way parents raise their children
• Illegal drug use
• Lack of diverse job opportunities
• Race relations
• Lack of available resources for emotionally disturbed people
• USE OF ILLEGAL DRUGS
• All the various government entities cooperating on finding solutions to their problems

I believe a potential problem is a hampering of disaster services due to a reduction of funding to the local chapter of the Red Cross. Another problem is the potential growth of abuse (drug & alcohol) by young people.

• Violent crimes
• Response to local disaster/emergencies
• Juvenile Delinquency, mainly because there is not enough for the children to do around here after school or on weekends, no youth clubs or anything for them to join or care about

• School drop-out rates, illegal drug use
• Underage drinking and drug abuse
• Drug use and neglect of children
• Illegal drug use

The general population does not understand the root source of our present favorable economics. If do not fully understand, we are likely not doing right actions to maintain these favorable economics. In fact, in some cases, actions in the area are suppressing economics. There are obvious long-term consequences that will impact the Greater Longview UW and its various benefits

• People without jobs and the homeless
• Race relations
• AIDS
• Drugs

• They need to help others as needed
• Underage drinking and illegal drug use

• Lack of health services
• Gang activity

• Low rent housing

There are many, but we need to look at government spending on medicaid patients that do not feel the need to go and get a job because they have all their needs met. Have met too many medicaid pts that can buy steak at the store and drive a cadillac while I'm buying hamburger and driving an older car. Need to find a way for govt to pay for childcare, and 'help' with food stamps and housing provided they get a job and keep a job. Too many young healthy people getting needs met and do not feel the need to contribute to the community or society--

• There are many problems. Not enough housing for those of us that are low income or have only one income coming in. Underage drinking, gangs, lack of officers, all are problems here
• Teen drug/alcohol abuse
• Alcohol and drug use by our adults and youth. You see drug deals nearly every day in parking lots of gas stations

• Availability of funding for prescription drugs and basic healthcare
• Lack of shelter and low income housing and leaders and employers not recognizing the value in the disabled & homeless community. Lack of adequate transportation for fourteen counties
• Gangs and Drug/Alcohol abuse

I feel that drug activity and gang violence is one of the worst problems we face in our area

• Crime and gang-related activity, along with drugs, are making some parts of Longview unsafe to live in

• No living situations for homeless people, elderly, or battered women and children
• Teenage drinking and parties
• Community involvement with our youth

• Lack of an educated work pool for businesses to hire from...
• Gang activity

• Illegal drug use
• The crime and drugs
• Drug abuse and sales prostitution

• See #4

• Illegal drug use

The drug problem in the Black community and the effects on our young men. There are more young Black men in Gregg CO. jails than in our schools and collages. And it looks to me like they give them no help to get clean just lock them up just the max time. I go by the jail in Longview often and it breaks my heart to see them locked up with no hope. And we all know someones son if not our own that is there or has been. I know people will say they did it to themselves. But we give most people another chance but when it comes to our Black young men all we do is lock them up and throwaway the key

• Services for the mentally impaired; choices for their needs. Also, programs to address youth

• The working poor. They are one pay check away from homelessness. Children of the working poor experience hunger, poor grades in school, asthma, mental illness (i.e. anxiety, depression, ADHD). Many children grow up with little or no support systems. They are then at higher risk of teenage pregnancy, drug and alcohol abuse, and jail and prison time. This drains the community financially

• Greed!
• Increase in illegal immigrants
• Broken homes, illegitimate children

• Destroying historic property, not providing for our children, too much attention on sports arenas, landscaping the city......Not developing the county...
GETTING TO KNOW THE COMMUNITY IN WHICH WE SERVE.

- City of Longview Staff
- Teenage drinking and drugs
- Lack of viable options for people who need them and the number of resources to address those needs
- Teen pregnancy
- The growing need for protection
- The City Council caters to the special interest groups and passes so many ordinances that are counter productive to business, especially small businesses...Example: signage ordinances, landscaping, environmental health. We had to take out 37 permits to build one small building....
- Youth services. Having something that the youth can do after school and in the summer to help prevent crime and pregnancy. Especially, Hispanic and black children
- Employment opportunities for black youth

- Crime, drugs, economy, people with no health insurance
- Teenagers or kids doing drugs, stealing and violence everyday you hear the same thing people getting killed and more and more violence
- Illegal drug addiction, especially methamphetamine and help for the addicted before they end up in prison. Also, help, support, and housing is needed for those being released from prison for drug addiction so that they will not return to their addictions and way of life because of lack of housing, employment or support
- Support network for the working poor. Daycare, etc.
- Getting control of the crime areas in southeast Longview
- NOT DEVELOPING AND IMPLEMENTING CHANGE, AND BY NOT GETTING TO KNOW THE COMMUNITY IN WHICH WE SERVE. PREVENTION! ATTENTION! ACTION!
- Loss of personal responsibility of people to solve problems, Let someone else deal with it and don't bother me with it
- Need "Daily Hard Labor" Work Programs for incarcerated County Inmates. FAR TOO MANY Mth Crack Heads packing our jail facilities, so work the Dope out of their systems, DAILYFeeding & Housing is merely an accommodation, WORK'EM, HARD!! Scooter Griffin
- Availability of services regardless of address or income. If problems can be addressed while small, lots of larger problems would be eliminated. If services were available to the perp, (at very early age), my daughter and OTHERS would have not be sexually assaulted. I am convinced that this child will commit murder if left untreated
- Crime, drugs, mental health and cost of living
- Drugs
- Traffic...illegal aliens...
- I believe that the most critical community problem in our area could possibly be the abuse of drugs and alcohol by underage children. I believe that gender, race, or economic level does not come into play in these problems. It is affecting every category
- Providing educational programs to benefit youth development
- How to take better control of schools
- Drug abuse
- Affordable housing for the middle class
- Substance abuse, as it leads to crime, poor health, school drop out, and death
- It is illegal drugs and alcohol, both of which lead to increasing crime problem and demands for community services and other social issues
- Lack of funding for medical care for the bums, hobos, illegal aliens & those who refuse to have insurance
- Working together regionally
- Drug related crime and property taxes
- Alcohol abuse remains serious problem. Drug abuse is rampant and costing the community in many different ways. Housing and some kind of care for vagrants and homeless people seems like serious problem
- Drugs and alcohol with our school age kids AND not enough support for those that need it. We need a STRONG, PROACTIVE program in Longview--ALL OF LONGVIEW--so that we put up barriers for our children when it comes to drugs and alcohol. Yes, we have ETGADA and drug counselors but we need programs in the schools BEFORE kids even have the chance to consider drugs
- Illegal drug use
- Underage drinking - and I think that leads to a lot of other problems
- Affordable housing and utilities assistance
- Alcohol, drugs and gangs
- Low wages Yes, there are plenty of jobs available. But so many of them are very low pay. Literally sit down and figure what it will cost a family of four to live here for a year. You can use my situation if you like. I am married and have a 10 year old and 2 year old. My wife stays home with our youngest. She looked into going back to work for $12 per hour full time. After paying child care and all additional expenses and still not having medical and dental insurance we would have wound up with approximately $200 extra per month. We figured the added stress and less family time wasn’t worth $200
- Too much emphasis on the so-called "War on Drugs". It is prohibition and is having the same effect on the Nation as it did in the 1920s
- Drug use
- DRUGS>>DRUGS>>>DRUGS>> I will do anything to stop it here
- Well, as I have already answered, beauty is a significant problem because it effects everyone. When you have nice surroundings, you take more pride in them; therefore, take better care of them. I also think a major problem is our Longview School System. As a retired teacher, I would like to see teachers be able to just teach again instead of playing politics. Our city needs to try and attract more business and attractions. With a beautified city where people had many choices of what to do and where to eat, etc along with a good school district, Ledco would no longer have to spend millions of dollars to entice industries here, they would want to come
- Drugs are spiraling out of control. I believe we need a lot more attention to this subject. I see people and hear about the things that are going on in the drug world and its sad and out of control. We just have no clue yet!
- Drugs and drug related activities
- I am worried about education. I think there is a lack of support statewide. Locally I think that children are not receiving an education that challenges them. In our area we have had major corporations complain about not having access to an educated workforce
- Drugs, crime
- Parental Guidance
- Assistance for the elderly population, housing, and other services to help those living just on SS
- Young people dropping out of school at an alarming rate. What has happened? This was unheard of when I was a young person. Education was one of the most important goals in life
- Illegal drugs/alcohol abuse
- Too many lawyers
- Increased illegal drug abuse because it is no longer a low income problem. It is prevalent among higher income brackets. Drug abuse is effecting everyone
- Teenagers out of control
- Jobs and transportation (quick/timely) for people with disabilities. Care facilities for kids between age 7-20 with disabilities. Places to take kids inside for play
- Employment opportunities for this town's size and basic supportive services for those in need
- Health care
- Aids/sexually transmitted diseases, child abuse/neglect, illegal drug use, teen pregnancies, and underage drinking.
- Adequate (sic), safe, low-income housing for the homeless, poor, and indigent.
- SHELTER ASSISTANCE FOR HOMELESS, ESPECIALLY WOMEN
- Lack of having a sufficient labor pool that has good work ethics
- Emergency plan for weather crisis, homeland security
- Crime
- Lack of resources for problems identified under number 5
- No one wants to get their hands dirty to help those who need it most; lack of funds for some issues; ignorance of the human needs 24/7; lack of low income, decent housing for all; low wages in the area
- The ability and willingness to care for our elderly and impoverished members of our community
- Crime and education
- Lack of employment opportunities
- Help for the unwanted
- Neighborhood decline, southside
- Having superior schools
- Teen pregnancy prevention
- Drinking and driving
- Better teachers, resulting in better education. Also an education that will result in our children finding good jobs when they graduate. Life skills, for example
- People who lack responsibility in their lives. Poor parenting, trash the roads and public places, dogs unleashed while walking, unable to drive talk on cell and make turn signals
- First: Children without parents who can raise them to become contributing members of our society. Second is “decent” housing for low-income residents, especially those with children
- Lack of support for reduced taxes by our leaders
- Help with troubled teens
- Drugs and alcohol favorable attitudes
- Burglary
- A mindset that lives in the past
- Drug/alcohol
- Safety from people on serious drugs
- Honestly, I feel that parenting issues are the most critical problems. Studies show that families in which children are properly parented (with balanced rules, set discipline, etc.) are far more successful as individuals. The children in those families are also much less likely to drop out of school, use drugs, alcohol, commit crimes, or get pregnant
- The growing number of those folks that cannot speak English. Bilingual communications are difficult at best and divisive in relationships
- Poverty. There seems to be few outlets for those who earn or have less than others. Poverty leads to a feeling of hopelessness for most and people and when hope is gone there is a sense of there being nothing left to lose instead of nowhere to go but up
- Teenagers should have more positive activities to do all year around, but especially in the summer. All of this free time to hang out with bad influences is going to end up causing other obstacles, like alcohol and drug abuse. There should be 2 Boys and Girls Clubs to accommodate more children, as well. Also, there should be a summer working program for our teens like in the past (when I was a teen). We need to pay more attention to the children because they are our future
- HOUSING - homeless, transitional, mental health, teenagers ALL OF THE ABOVE AND MORE!
- Drugs and divorce
- Violence in schools, dating and in the home
- Drug use
- Housing for very low income persons
- Crime and school drop-out rates
- We need to be supporting the students in our area. They will be our future.
- The lack of “community”. . Job opportunities could provide a respectful means of addressing many of the listed community problems. Many people need on the job training to be successful at their jobs. But first the door needs to be open!!
- Drugs
- Unemployment
- Lack of skilled labor that is literate with basic math skills. There seem to be helpful signs throughout the area but applicants do not have basic skills, much less job skills
- Race relations, education, help for the elderly
- Drug & drinking problems
- Teen (and young adult) drinking and drug use which I feel leads to other problems such as more crime and a poorer quality workforce
- Drug use
- The lack of support from the at-risk students parents. It is not the job of the schools to handle the crisis these children are going through. Parents need to be reprimanded on the behavior and problems their children cause in the public schools. Teachers need to be able to do their job which is to teach and influence a higher level of thinking. Parents need to be accountable. If they can’t handle the ones they have they don’t need to be having any more. ETC, ETC, ETC
- Race issues
- Illiteracy, jobs for all classes of people, **housing that is affordable**
- Drug usage, **lack of housing for the disabled and elderly** & lack of parental involvement with school-age children
- The crime rate, especially murders, in Longview
  - Alcohol, drugs and lack of parental supervision
  - Longview School District (people move out of the district to Hallsville, Spring Hill, etc.) and I think the South side of town needs to be addressed. I don't even drive through the South side in the day time much less at night

- **Drugs**
  - The neglect of the south-side of Longview and the need for more law enforcement personnel
  - Crime. The problem with rising crime is not the police but a DA who is weak on prosecuting criminals
  - Lack of supervised activities for young people, that would help prevent teen sex and drinking
  - The Child Protective Services organization is not serving the needs of the children in the system effectively. These children are being forgotten and shuffled through the system without the love, attention, or skills needed to succeed in life
  - As mentioned before, the need to curb the cycle of children that feel they can do no better than what their parents do. Every child has the opportunity to be the best they can be and our community needs more outreach programs to educate the social needs of our children

- **CRIME AND THEFT**
  - Not enough things for young adults. single people, to do - community concentrates mainly on children or the elderly
  - Bringing this community together so that we can focus on growing this community and improving it
  - Lack of education as to the problems. Some are kept behind close doors rather than out for the public to see. Facts should be reported to the public to see. Not names, but figures relating to the issue
  - Family breakdown
  - Drugs, alcohol, underage drinking, not enough places for kids to go especially in Gladewater, Tx, and traffic is beginning to be a problem with getting around in the city of Longview, crime in the south side
  - The deterioration of neighborhoods and families. These contribute to most of the other problems we see today
  - Economical development

- I addressed this earlier, but I'll say it again: parenting. If we can figure out a way to get parents on the right track, it will go a long way to improve all other issues
- Gang activity and illegal drug use
- **Drugs**
  - Alcohol and drug abuse
  - Skills (literacy, work readiness) which lead adults and their families to self sufficiency. housing, appropriate role modeling for children
  - Ill-literacy in the Adult community (GED, and continuing education)
  - This is not a one answer question. Homeless, drugs, abuse, violence and pregnancy

- **Drugs and alcohol**
  - Lack of employment opportunities
  - Crime / lack of punishment for serious crimes
  - Kids are somewhat loosing consideration for themselves as well as others

- **Housing, education, police protection**
  - Drug use, crime, teen pregnancies
  - Rising violence with minimal consequences and the increase in illegal citizens who are living off welfare or selling drugs to survive
  - Lack of jobs that pay well above minimum wage, so that people and families can afford good housing in a good and safe neighborhood
  - Drugs and the crime that stems from trying to get it
  - Our increasing homeless population. mental health issues and substance abuse treatment
  - Gangs, unsafe neighborhoods, drinking all are related to need for programs for our children to stay in school, succeed and not drop out. So many of our problems begin with our children and their needs that are not yet met
  - Alcohol and drug abuse, because these two problems lead to many of the community's other problems
  - Meth & the abuse/neglect of the children of the parents who do it
  - I think affordable housing

- Providing resources and making those resources known to people who need them
- Shelter and assistance for the homeless and low income
- Truth in government and a sound budget
- Illegal aliens using up the community resources and not paying taxes
- Discoid in our largest public school and alcohol abuse by high school children

- We need to revitalize the south side of the city. It is an eyesore. We need to get people to work and take care of that part of town
- Lack of adequate health/dental care for uninsured and under insured
- **Drug** usage, child abuse
- Funding for 2 things. 1. Mental illness. 2. Health care. Employer insurance costs the employee too much for dependants

- More sever punishment needed for criminals

- **Drugs**
  - Not enough for the youth to do
  - The job market in our area is essentially flatlined. Wages have been flat, so buying power continues to shrink. The only thing booming has been the oilfield, but it is a very demanding job being on call 24 hours a day seven days a week. It does not offer much future for the young people graduating. Most are going to end up moving off somewhere

- Not giving people on welfare the opportunity to contribute to the community in meaningful ways; not involving teens in the life of the community (not just the gifted/talented, but all of them). Idleness leads to mischief and to methamphetamine labs being created for quick cash

- Low wages paid to under educated and under skilled workers
responsibility. As a result, generation after generation believes that they are entitled to anything they want. They get pregnant so the state will pay them. They don't have something that they want, so they take it. We need to be teaching our children that they are responsible for their actions and they must be held accountable. Parents not taking responsibility for their kids

- Some young kids don’t finish school, means no good job opportunities

- Support for the youth

- Lack of employment opportunities that pay a fair wage. We create our own poverty and all of the problems that go with it when people cannot live decently even though they work

- Drugs and illiteracy

- Lack of compassion, with tendencies to one-up-manship

- Drugs...drugs...known drug dealers and nothing is being done that makes a difference. Known prostitution...nothing being done do make a difference.

- Jobs for citizens in the immediate area

- Drugs/alcohol related to children

- Lack of funding to support the programs we already have

- Drug and alcohol abuse and their associated crimes

- Drugs and alcohol use

- Democratic politics

- I believe that one of the most serious problems is young people and their values. If values are taught at an early age, then most of the time they usually stick with a child. I think that is why we are faced with the local problems of alot of the young people (13-20 years of age) thinking that their actions do not effect others. The juvenile crime rate and underage drinking would be effected greatly if more of these kids were taught early on that their actions do effect others

- Teenage issues drinking, drugs, pregnancy

UNDERAGE DRINKING AND LACK OF LONG-TERM HOUSING

- Drugs

- The most critical thing in our community is the way the younger people act out with violence and teens having babies

- Crime. The homicide rate has to be at an all time high right now

- Road repair such as sidewalks in every community or even curb and gutter not just plain old ditches look at Tyler, Tx they have more street with curb and gutter than Longview,Tx and they or constantly improving streets instead of doing overlays

- Resolution of immigration problems and helping immigrants who are already here

- Drugs

- High health costs, little availability to the poor

- This on-line survey does not respond to clicks on the responses. Assistance with RX and housing are the greatest needs

- Declining school systems and the lack of good high school education availability

Lack of concern by our civic leaders about the ever increasing influx of low skilled, low wage, illegal aliens pouring into this area

- Teenage drop out and drugs

- Crime and drug use as well as gangs. Mostly in neighborhoods on the Southside, where the majority of low income families live

- Medical and dental care for those who are indigent and are in treatment centers such as Oak Haven Recovery. Medical needs are mostly met by Marshall Hospital however many times the client is unable to afford medication. There is no emergency dental care. What is available requires an appointment set for no less than a month away. When a client has a tooth that needs to come out due to infection and they have no money to pay there is nowhere to send them

- Alcohol and drug abuse

- Drugs and drug related crime

- Teens drinking and druging

Funds for services

- Not providing adequate equipping skills for the changing demographics of our community. We need more school-to-work programs, ESL, computer literacy...training opportunities

- We need to furnish services to help people get out of the depth of dependency in which they exist

- Illiteracy

- Drugs

- Race issues and class structure - we don't talk about it, but it exists and it permeates into people's way of thinking (without them even realizing it). Case in point, look at the conditions of North Longview vs. South Longview!

- Leadership, or lack thereof. Misinformation from the media or distorted for sensationalism. Ignorance of facts and laws. Need for instant gratification. work ethic

- Youth crime and drinking

- I am 46 yrs old and I'm concerned about the needs of our neglected children. Also, our elderly needs assistance in all categories

- Drugs

- Sexually transmitted diseases

- Too many youths without morals or direction. Lack of respect for anyone and no ambition

DRUGS AND DRUG HOUSES

- Our children who are at risk due to lack of supervision

- Crime

- Lack of supervision and activites for older teenagers

- No opportunities for youth

- Teen pregnancies is a critical problem here. Teachers don't help when they congradulate the newly mother or father in stead of that they should say, I'm sorry you chose this path so soon

- Finding adequate, affordable housing

- Not facing the needs of those who are unsheltered

ILLEGAL DRUGS

- The ability to forgive. I say this because until the employers stop turning away men and women who have made a mistake in life and served their time

GLUW 2007Community Needs Assessment, August 2007 of 120
in jail for their crime, the community will suffer. Not all ex-criminals want to return to the streets but employers are not giving them the opportunity to change their ways or life. They apply for a job. The employer do a drug test, they past that. Then the do a background check and find out they have been in prison and that employer automatic turn their head, their back and frown upon this person, this human being, this USA citizen. What happened to a second chance in life? If someone did not give you the opportunity to be in the position you are in today; its very likely you could have easily made a mistake along the way. These ex-convicts needs to survive and feed their family and if they can’t earn a dollar legally, then they will return to the streets and take what they need and victim could be you if not your grand daughter or or son. Employers are contributing to crime instead preventing by allowing an individual to work and earn a salary to take home to their family the honest way and not resort to taking it from someone else. Haven’t you been forgiven for some things in your life time? Give the ex-convicts a true second chance and see what a difference it will make. I will admit that all do not have the intention of living a righteous life but a majority them will if given the opportunity. We have a habit of pushing them back onto the streets by handling them negative vibes and rejects for employment but when their hungry and their friends and family members are struggling to survey and don’t funds to keep them a float until they can land a job, they return to that no good street corner hanging out with those who are involved with illegal activity (drug selling and boosting/stealing) and the temptation is to great when you don’t have nothing. The shelters will not help you; in some cases anymore. Who they you turn to? Their faith in God is short or weak. Meaning, their like most other Christians. They think their prayers should be answered on hands instead being patient or learning to being patient

- Not enough quality jobs that pay at a good rate
- Our elderly
- KEEPING OUR SCHOOLS AND NEIGHBORHOODS SAFE FOR OUR CHILDREN. HAVING MORE OPTIONS OF DAY CAMPS OF OTHER FACILITIES THAT PROVIDE A SAFE ENVIRONMENT FOR KIDS TO GO DURING THE SUMMER WHEN PARENTS ARE HAVING TO WORK
- Juvenile crime
- Drugs, teenage drinking and crime, and child pornography and sexual assault
- Gangs and drugs
- Drugs and alcohol among teens and adults
- Lack of transitional housing
- Lack of housing for the homeless, treatment facilities, and transitional home for both the addicted and dual diagnosis
- Safety in the school system
- The laws.....stops the officer from performing correcting crime
- Drug trafficking
- Drugs
- Declining morals and lack of personal responsibility. Entitlement mentality
- Industry growth leading to employment with incomes that exceed retail and food service
- Based on what I witnessed today, while driving through town(South side). Homeless people, who obviously don’t want to work. Coming up to peoples car windows at red lights and showing a homemade sign in your face, demanding money. Make these people work, or don’t help them
- Drugs...
- Affordable health care
- Lack of financial help for the elderly
- Lack of affordable housing in safe neighborhoods for people with low-income
- Lack of funding for mental health and addiction recovery services
- Drug use and crime related to illegal drug activity.
- Illegal drugs
- The fact that our present school system do not prepare a student for the world work. Our school system seems to educate students for college entrance only. There is too little emphasis place on finding the kids in our school systems that are “not college material” and getting them into trade/technical school, thus producing a useable product for industry and business
- TAKING CARE OF YOUNG BABIES AND OLDER PEOPLES
- Crime rates seem to be going up - heard that Longview had one of the highest murder rates in the state
- Our area is faced with many who are addicted to Meth, it’s cheap, easy to make and rolling labs make it easier to hide. Also, the growing number of street people, or homeless
- The increase of communicable disease; the lack of good medical attention because too many doctors dont treat the whole patient and there is bad communication between agencies and physicians and there is a lack of concern about each human being -there is cutback in Medicaid taken as a form of payment by doctors because it pays so little-and won’t become more adequate because of the lack of support for those less fortunate in the conservative run government
- Need for adequate low-income housing. Improvements to low-income areas in South Longview. Pride in South Longview. Just get people to keep their lawns tidy and it would make such a difference
- Lack of facilities to refer substance abuse addicted persons to treatment. Especially impatient facilities. There is a wait list for these services if you have no insurance
- The inability of our teachers to discipline kids at school. The lack of support for our teachers
- THE DIVISION BETWEEN THE NORTH AND SOUTH LONGVIEW. NOT ENOUGH HELP FOR WIDOWS AND SINGLE WOMEN
- CPS is overloaded or just can’t manage to handle a fraction of abuse cases...Foster caregivers can be great and can be a bigger nightmare. Foster Care needs support and better screening...CPS has to have a decent place to put kids if they remove them
- Drugs
- DRUGS, TEENAGE PREGNANCY, AND HOMELESS
- Our children and educating them about sex, alcohol, drugs, responsibility, religion, etc. I have 3 grandchildren and it scares me to think about them becoming teenagers and young adults. Too much crime and perverseness around that the law enforcement can’t seem to get a handle on. Internet is not helping at all
- Lack of discipline in the school system
- Aids in young adults - lifes over before it begins
- DRUGS
- Drug abuse
- Drug abuse and mental disorders
- Neglect of our children - just look at the number of children in foster care and those that need to be there but can’t due to lack of homes
- Drugs
- Folks not being able to protect themselves, instead, they depend on someone else to do it for them. People are not led these days to stand on their own two feet, why is today any different than 20-years ago? Morals, discipline are not instilled, that’s not good. Spreading the Word about Jesus
Christ should be a priority as well!

- Gangs
- Street gang activity Street illegal drug use School gang activity illegal drug use in schools
- The most critical community problem is that people living on a fixed income have to pay high property taxes. As the housing values increase, these people have less and less money to buy groceries, etc.
- Haven’t lived here enough to really know
- UNDERAGE DRINKING & TEEN PREGNANCY
- I think gang activity is becoming a critical problem in our area
- Underage drinking, tobacco, and drug use
- Drugs and gang activity
- Child & domestic abuse, juvenile crime and illegal drug use
- I feel the cultural differences between the hispanic population and other races could pose a problem in the future
- Gangs and drugs
- Illegal immigrants getting aid that should go to legal citizens
- The removal of God in our schools, public places, and county places...
- Juvenile Crime, drug abuse and teen pregnancies
- The use of young adults drinking and the use of drugs. These problems start at HOME
- Money

HOW TO HELP OUR YOUNG TEENS PREPARE THEMSELF FOR THE FUTURE.

- Illegal drugs
- Crime which is aggravated by race relations poor education, limited opportunities and too limited mass transit
- Alcohol/drugs
- Illegal drug use

RACE RELATIONS

- Need to get the litter off the streets
- Inadequate childcare facilities for families trying to work
- Drugs

- Traffic congestion on the north loop
- Illegal drug use
- Drug usage by our youth
- Good paying jobs

- The increase in retirees, elderly, and disabled. I think services for them and safety issues for the elderly and disabled are critical. There wasn’t one question about the needs of the elderly and disabled on your survey. I am both and have difficulties doing simple things like going to the library to get a book, shopping for groceries etc. What services we have for these people will be inadequate soon with the numbers increasing so fast
- Drugs

- Drug abuse, especially by teenagers. A related issue is unsafe neighborhoods that results from the drug culture
- Public safety

- all-nude strip club on Estes Pkwy called “Streakers” (“legalized” prostitution; drug activity; DWI customers heading back into Longview...)-- could clear up a lot of crime by outlawing this all-nude establishment
- Crime
- Gang activity
- Single parents
- Drugs
- Drugs

- Longview is sharply divided between the “have” and “have nots”. While a predominantly Christian community, those who fall on hard times are most often ostracized as being “at fault”. There are very broad gaps in the system for those who are not “chronically” hungry or out of work. Those who have been responsible, contributing members of the community but experience setbacks usually fall between the cracks and are turned away from the aid they need to get back on their feet because most programs seem to be designed for those who make a living manipulating the system
- Drug abuse
- Drug and alcohol abuse in the School age kids
- Race relations

- High crime rate, but we must go a few steps back and ask why the high crime rate. the morality of today’s families are at a all time low
- Illegal people from Mexico
- Violent acts by drugs and alcohol users be it intentional or accident related
- I don’t know and I don’t care (ignorance and apathy)
- Health care needs due to the high number of uninsured citizens
- Drug addiction and gang involvement culture

- Isolationism. We seem to only come together in times of crisis. I’d like to see people coming together because we enjoy to be with others, instead of staying cooped up in our own homes
- Fatherless families

- Short term shelter for abused women and their children. Once in the shelter, training for job skills, transportation to/from work. 2nd would be teen alcohol abuse
- Homeless people from our community not foreigners needing help but, maybe just do not were to go to
- Teen pregnancies

- UNDERAGE DRINKING
- Alcohol and drugs - this is the driving force behind most of the problems and crime
- Illegal drug use. I’m worried about my children being exposed to it when they are older

- I have no idea

- There are way too many kids going home to an empty house as it takes both parents working just to survive. We were better off in the horse and buggy days. People were closer and happier. There are not many families that even set down together for a meal in today’s hurried world
• School drop out rate.

• differences between so many races.

• Lack of good paying jobs
• Good paying jobs

• Poor parenting. Poverty, hopelessness, dependence, lack of education etc. seems to be passed from one generation to the next even though the opportunities exist to allow people to succeed. Parents allow their children to play violent video games, listen to vulgar “music” and run the streets unsupervised. The schools are no longer allowed to teach morals, manners, and respect. Children who aren’t taught that at home and at church grow up behaving the way they have been taught by the media. Small wonder we have children who have no empathy, compassion or conscience

• Racial issues

• Alcohol and drug use and abuse

• Illegal drug use

• Teenagers not having something to do

• Drug abuse
• Drug activity

• Ecological issues. There seems to be a critical lack of concern resulting in little or no improvement in conservation such as clear cutting trees in order to build new buildings, lack of prosecution of litterers, air polluters, etc.

• A lot of the financial aide (TANF, food stamps, etc.) is not monitored closely and it is very misused. The individuals who decide who qualifies for aide are not themselves qualified to make that determination. A lot of people are turned down when in need, even if for a short time; and a lot of people receive help when they are qualified to work but too lazy to do so

• Lack of trained personnel, facilities, and the community does not have the knowledge of what’s out there

• Underage drinking, alcohol and drug abuse and violent crimes

• The influx of illegals taxing our community services

• The drug houses that are scattered on all sides of town, unemployment, and nothing for the young adults to be involved in. After our children turn 12 there is not much here for them to do so they find other things to get into, like trouble

• Alcohol and drugs concerning our youth

• Low income and cleaning up the south side - which is getting better. Removal of bldg. and homes that are not up to standard

• Today’s children are tomorrow’s solution. Give them protection from abuse, safe areas to play, good role models, and opportunities and many of today’s problems won’t be an issue later on

• Drug and alcohol abuse

• Teenage crime, disrespect to adults and authority

• Illegal drugs

• Drug and alcohol use/abuse by teenagers and parents/schools not doing enough to stop it

• Illegal drug activity and youth on the wrong path

• Assault and other crime

• Lack of support for character building programs

• Having resources in place to care for those in need, who don’t know where to turn

• Youth from single or no-parent families being raised with a lack of respect for schools, authority figures, others, themselves or property; thereby leading to increasing crime and violence

• Crime and decline in morals values

• Drugs

• Not sure

• Increasing crime and violence

• Safety in all areas

• Teen alcohol abuse and drug use

• I frequently see homeless people on the streets which could indicate a need for more shelters like Hwy 80 Mission, Salvation Army, etc.

• Schools - students coming to school with so many problems the schools are not equipped to handle

• Drug/alcohol abuse

• Youth alcohol abuse

• Drug abuse, drug trafficking, illegal sales or availability of alcohol to minors, disrespectful youth who have no discipline to hold or maintain a career

• Drugs and communication

• Drugs in schools!!!!

• Drugs, crime and DWI

• Drug and alcohol use

• Teen pregnancy and subsequent neglect of children

• Vitalization

• THE YOUTH......

• Illegal Immigrants

• Illegal use of drugs and alcohol.

• Underage drinking -- their ability to purchase alcohol without proof of age

• Too many rules and regulations limiting what can be done and interfering with peoples lives.

• Lack of adequate punishment for crimes

• Underage drinking

• Drug abuse

• Employment opportunities for high school graduates

• Drug abuse

• People that is homeless and have a mental illness, shelter

• Alcohol/drugs/sexually Transmitted Diseases/Unwed Pregnancy Problems with teens and young adults (13-25)

• Crime related to drugs/alcohol abuse
Illegal drugs
Drug related crimes
Drug abuse
Drugs
Politicians wasting money!
Drug abuse and "bubba syndrome"
GOD is not in our schools!!!!!
Changing the mind set of our youth
Gang activity
Look for ways to raise the impoverished. Make them earn self respect besides giving them a free ride at the expense of kids. I would rather see a kid get more help than a adult who choose a lifestyle that sucks on society
Drugs

Survey Instruments, Page 75 of 120
• Crime and alcohol abuse

• Drugs - in particular, Meth.

• The way that the city and community wastes energy and pollutes the environment. There are no cross-town bike or walking trails, and no pedestrian malls. Streets, buildings, and water towers are lit up all night. Developers chop down trees

• Youth not receiving punishment for crimes they commit

• The number of Children that are in Foster care due to the parents neglect and/or drug use, & the lack of homes to care for these children

• Underage drinking and not enough room for homeless people

• Not sure, I just moved here. However, I have always thought there should be more incentives for teachers and workers in the education field in Texas. Not so much for the administration, but more for teachers

• Crime

• No good paying jobs for low-income.

• ALCOHOL ABUSE

• Not keeping up with demand of the needy

• Under age drinking

• People working together

• Illegal drugs and child abuse

• Lack of quality childcare for lower income families. Too many families are having to depend on family members to care for children that need more structure and quality care and supervision, in order to work minimum wages jobs just to pay the bills. Thus children are being neglected and put in dangerous situations

• Crime

• The south side of town with drug related activities

• TEENS ALCOHOL

• Illegal drug use and availability

• The gap between the "haves" and the "have nots" - which is generally along our city's tri-racial lines.

• Drugs and drinking

• Homeless

• Over taxing the elderly who have paid their dues for years and are now on fixed incomes

• I am an active foster parent and realize a huge community problem is drug abuse. There are so many people who are not aware of the number of kids in foster care because their birth parents are drug abusers. If we could get drugs out of the area, a LOT of kids may remain with their birth parents

• Drug abuse

• Drug and alcohol abuse

• Apathy toward the needs of people

• Public schools

• Crime & corruption

• People addicted to drugs. This leads to theft, violent acts, murder or accidental deaths or injuries, under the influence. Lose of jobs, home, friends, and family members. Drugs is the root of a lot of evil acts

• Teen intervention

• CRIME ASSOCIATED WITH DRUGS

• This is probably not the most critical, but it is a problem for people that can't afford their medicine. With the increase prescription prices it makes it very difficult even for people that work to afford their medications. I know there are resources for the young (medicaid) and old (medicare) but what about the middle aged? Is there something in place for them? Can we as a community work with doctors, drug reps, or pharmacies to help with this problem?

• The juveniles who currently exhibit criminal behavior, and will become adults in our society

• More mid level jobs needed for those in the blue collar world. Something between low paying service jobs such as fast food and lower end professional jobs

• Underage drinking & drug abuse. Home sitters for elderly who need minimum help or care

• DRUGS, GANGS, CRIME, JOBLESSNESS, POOR COMMUNITY RECREATION

• Teenage dropouts due to increased testing in schools

• Assistance with living expenses and transportation for those in need

• Affordable healthcare services and the relations between GSMC and Regional

• Drug-related crime

• Lack of help for the homeless and for the teens in our areas

• KIDS IN THIS TOWN HAVE NO PLACE TO GO OR NOTHING TO DO OTHER THAN "SPORTS". WE NEED A PLACE FOR OUR KIDS TO GO TO KEEP THEM OFF THE STREETS OTHER THAN STARBUCKS....

• Drug use, and crime associated with obtaining drugs

• treatment of mental illness, substance abuse and homelessness

• I think it's a place for kids to gather after school or in the evenings. There doesn't seem to be anything of significance for that group and they seem to be the most at risk for "bad" behaviors

• Drugs

• Waning parental involvement & guidance

• Our next generation of children don't seem to care about others as much as previous generations

• I think that drug-related situations are the most critical community problems that are being faced today. Also, there are not any structured facilities for our youth, especially during the summer, to attend to keep them in a safe environment

• Improvement of education opportunities

• Feeding the hungry and providing for the homeless, both in shelter and job locations for them

• Future planning to meet the needs of those who are here now - not those we think will be here then

• HOMICIDE, WHETHER IT'S GANG/DRUG RELATED

• Alcohol and drug abuse

• Drugs, gangs, alchol, schools, streets,elderly health

• Alcohol Abuse

• The crime in Longview
• Drugs cause most of the crimes. Drugs ruin lives and cause many of our social problems.

• Employment opportunities

• Teen crime and underage drinking

• Patience and understanding

• Child abuse / neglect

• Youth activities, commercial recreation, things to do in Longview outside of fall and spring fun fest

• Crime, drugs, murder in the lower income areas

• NOT ABLE TO CONTROL OUR YOUNGER GENERATION

• Crime

• Cultural dominance - I see cultures interested in only the concerns of their group. These are often ones that contribute the least for resolution

• Adequate expectations and discipline in the schools

• AFFORDABLE HOUSING AND A VARIETY OF JOBS THAT PAY COMPETITIVE WAGES (HIGHER THAN RETAIL AND FAST FOOD)

• Drug and alcohol use in our youth

• Illegal drug use, gangs

• Child abuse since children are the most vulnerable people in our society and many of the other problems start with individual choice

• Care for the elderly and disabled. High housing costs, utility, food, medical, etc. costs make it either hard or near impossible for most individuals to take care of themselves as they really need to...doctors, etc unwilling to work with individuals on medical bills....no slack even if it means not eating....makes life miserable

• I think the hopelessness in some of our youth drives them to crime and drugs. We need to start earlier teaching them about "right and wrong" coupled with educating them about opportunities available to them. It is sad to say, many get none of this counsel at home

• Low paying jobs with no benefits for young adults who can't afford insurance and medical payments for themselves and families

• Kids who need supervision

• Health coverage

• Drugs and violence at the schools

• Drug use and addiction and the crimes that go along with it

• Lack of affordable medical services

• Low wages

• Sexual addiction

• Insufficient skills to meet requirements of employers; abused/neglected children

• Decent jobs, training and/or education for the common person to lift himself up by his own boot straps, drugs, gang activity, underage drinking, teenage pregnancies, shelter for the homeless

• Lack of affordable housing in safe neighborhoods

• Better placement for homeless or lower income families

• Adequate childcare

• I think the drug problem, and child abuse, due to the drug problem

• DRUGS, VIOLENT CRIME, HOUSING AND JOB OPPORTUNITIES

• The most critical problem we face in our area is the lack of employment opportunities, more specifically, jobs that offer a competitive salary range and benefits commensurate with similar jobs within the labor market

• Teenagers/young adults whose parents are not aware of what is going on with them, letting them stay out until all hours of the night. That leads to drugs, alcoholism, pregnancy, STDs

• Drugs, alcohol, and crime

• Lack of control on the juveniles, very little recreation for juveniles, teenagers

• Child abuse and neglect

• Blatant disregard for the safety/welfare of children and elderly parents by the young-middle age adults. I believe this to be based on a prevalent "it's all about me" attitude - they want to party, do drugs, move from one sexual relationship to another, not work & continue to have children they can't/won't support - and then they come running for a free handout from non-profits. Need to weed them out and give $ to reputable day care by scholarship and to decent housing/medical needs for elderly. "disabled" is beginning to become a "joke" when you see how it is used to "play" the system

• Lack of health care for people who are in the moderate income bracket who cannot afford to go to the dr and because of there income cannot get help.

• Aids and underage pregnancy

• Teenage alcohol and Drug abuse

• The disintegration of the family. A total disregard for the Bible and God. Immorality. Ungodliness. Thinking more highly of oneself rather than putting others first. Vanity. Our most critical community problem is a spiritual problem

• Drug abuse is by far the most serious problem facing our community. The gangs problems, teenage crime, teen pregnancy, homeless population, crime and disease transmission all have a direct correlation to drug and alcohol abuse. It is one thing to put out fires. It is another issue to step back and arrest the setting of the fires. If you address the issue of drug and alcohol abuse, provide adequate rehabilitation and long term programs for these people, you will see a decline in the crime rate, a drop in gang activity, less promiscuity, a rise in the employment rate, and stronger families taking financial and emotional responsibility for their own family units. Stronger families are what make a strong community. If we continue to allow the drug and alcohol abuse to go on unchecked, there will soon be no families untouched by the tragedy that comes with no recovery programs available. When I was a child, I knew very few families that were divorced. By the time I was out of college, divorce was common. Today divorce is more the norm than staying together and raising families. When my son was born 11 years ago, you heard about people that were addicts, but didn't know any personally unless they were the ones "everyone knew would turn out that way" when we were in school. Today, you are hard pressed to find anyone
that has not been affected by drug addiction or knows and works with someone that has an adict in their family that they “don’t talk about” for fear of embarrassment or being lumped in with them. If we don’t acknowledge the problem, by the time my son graduates from college, drug addiction will be the norm. That thought terrifies me and should terrify anyone involved in long term planning

- Lack of high end employment opportunities
- Substance abuse
- Protecting our children - from abusive domestic situations, hunger, poor shelter, perverts, etc.
- The south side of Longview and the lack of improvements in the area. There are more pawn shops, drug houses, run down houses, and liquor stores then anywhere in Longview. As long as it stays a slum the shorter the time before north Longview become the same way. Longview can’t grow further north so it will have to look to the south side
- Children from single parent households. Especially single teenage parents who take little or no interest or responsibility in their children
- Crime and underage sex
- School drop out rates because of a lack of high school level vocational training
- Neighborhood crime and drug related crimes
- Teens who do not have parental support due to economic/educational issues
- Keeping children involved in activities and out of trouble
- Breakdown of the family unit
- Illegal drug use
- Discrimination
- Shelter for the homeless, illegal drug use
- Lack of area-wide public transportation. The current fixed route system needs to grow to reach more areas of our community. Additionally, I think we need to create a “one-stop” shop for social services and it is possible that by having all agencies in one location, we could save money on overhead, support staff, technology etc. in order to better serve clients. Along with this is the obvious duplication of services
- Instead of fixing the things the community has (upkeep) they continue to build more things (parks, trails)
- Alcohol and other drug abuse which plays a factor in many other problems
- Having an outlet for people to go to for help
- Substance abuse

- Drugs

1) Not enough job opportunities and opportunities to grow within a job
2) Drug and alcohol problems-These people are not getting help, they are working in our fast food places, not getting drug tested enough, drinking and driving (we need to have checkpoints or something to deter drunk drivers) 3) Kids who are staying at home after school unsupervised

- Illegal drug use, distribution, gang activity, violence and the communities’ fear of gangs and retaliation if activity is reported. Police presence arrest and indictments are far to low for a community population of this size
- Substance abuse and how it affects individuals, families, employers and community. A lot of the issues that people need assistance with are related to substance abuse
- Growing drug use
- A city wide need for a structured awareness of the “ROOT” cause of our local and national moral decline - that of course, is the rejection of spiritual values in the public arena
- Alcohol and drug abuse with both adults and teens
- Race relations
- Drugs in our schools
- I think drug abuse because drugs stimulate so many additional problems
- Drug/alcohol abuse; underage drinking; funding for social services; mental health services, indigent medical care
- UNDER AGE DRINKING, DRUG ABUSE, AND GANGS
- Violence
- In my area it is being ignored by the people who say they want to help. Our biggest problems are: Crack Prostitution AIDS Homelessness Lack of food or no way to get to the food. Do you care then do something
- The youth have no morals which leads to crime, drug abuse, gang activity and teen pregnancies
- Youth being raised without parents. Being raised without any parental guidance, with resulting poor social skills
- Alcohol/drug Abuse
- Inadequate mental health care, dental care, and, to a lesser degree, healthcare for uninsured, low income adults
- Deterioration of the family unit
- Lack of jobs and job training for citizens. Poverty levels of income cause families to break up; few graduate from high school; resort to criminal acts; one or more members become incarcerated; and many go hungry
- I think we need more financial help for medical emergencies for the indigent
- Care for the aging and disabled
- Outdoor family areas of recreation at none to minimal cost
- Adolescence problems

- Housing needs

- I believe many of our youth are receiving inconsistent or mixed messages from adults, especially in regard to drinking such as attitudes of “kids will be kids” or it’s no big deal. Community attitudes and norms greatly impact attitudes of our youth. This community needs more adult education. Also teen STDs and pregnancy rates continue to rise as more teens are becoming sexually active during adolescence. Again, I believe adult attitudes and modeling play a role. Also many of our school counselors are overwhelmed with issues (i.e., testing) that have very little to do with counseling and guiding students, so many of our youth already lack guidance at home and then at school, so they are left to their own devices, which can often have negative results. Services that provide adult and family education could be very beneficial to this community
- Changing family structures - single parents, grandparents raising children, frequently at a low poverty level. Shows up in poor school performance and high crime rate
- Crime-break-ins, robberies, juvenile crime, murders...
- Drug usage

- Secure independent-living neighborhoods for the elderly so they can retain their independence, yet still have assistance if they need it. For those seniors whose large family homes have become too big and would like a small home made for their changing needs in a neighborhood that has service and recreation nearby geared toward their needs
- Education of area youth

GLUW 2007 Community Needs Assessment, August 2007 of 120
• Youth involved in criminal activity. They may find more money in criminal activity than in legal employment

• Use of illegal drugs...which leads to crime

• Teen drug and alcohol abuse. Lack of teen activities to keep kids active

• Not enough treatment options for individuals with substance abuse issues

• Not enough transition jobs for the young high school graduates beyond minimum wage fast food employment. They desperately need college transition and career transition mentoring jobs. These teenagers are willing and ready to be contributing members of society but there is NO outlet for them - age 18 yrs. to 21 yrs. of age

• Illegal drug dealers and drug use

• Drug use and the distribution of drugs

• Seeing ourselves as ONE community, Longview, and not individual areas, such as Spring Hill, Pine Tree, South Longview, etc. We are Longview. When we work together as a common community our problem areas will become easier to manage

• Low income housing

• Not enough low income housing, that people can afford

• Disintegration of and shifting definitions of the nuclear family

• Parents not accepting the role that they are bound to. raising their children and being responsible for their actions

• Under age drinking and drug abuse. A lot of the problem is parents and other adults using drugs, setting a bad example and making them accessible

• One of the most serious is unsafe neighborhoods where gangs hang out, drugs are sold and used openly and this results in criminal activity. More emphasis on and assistance for residents taking back their neighborhoods might help to alleviate this problem. It would also help to increase property values and encourage businesses to "set up shop" in those areas, particularly on the south side of Longview

• Schools

• I think many people are enabled by our programs to do absolutely nothing for themselves. Many expect a hand out because it is what has been taught generation after generation. Its easier sometimes to take than to work

• I feel that we need to try and take care of our elderly and homeless

• Drugs and the effects they have on families and children

• Lack of youth programs in south Longview

• We are very incohesive. Agencies, schools, businesses and churches need to be a united front. Just the fact that our town of about 75,000 has 3 school districts and goes by 4 names (Longview, Pine Tree, Spring Hill, Gregston) is an example of the fragmented nature of our community

• Alcohol and drug abuse

• Availability of housing
Questions 8, 10, 12, 14, 16, and 18: Response to ‘Other’ reasons personal needs are not being met

**Highlighting, based on content of comments:**

- **Yellow** = drugs
- **Green** = financial issues
- **Orange** = housing issues

**The Assistance That U Do Get Is So Limited That It’s Almost Not Even Worth The Money U Spend To Get There To Get It**

- **Safety where I live is a problem**
- **Problem on holidays**
- **No funds for those slightly over the income cap and ineligible however need a one time assistance**
- **Need job**
- **My mother lives by herself and makes barely enough, but apparently too much.**
- **My income is on the borderline (making too much or not enough)**
- **Mother does not qualify for assistance**
- **Money is tight right now**
- **Live out of Gregg County**
- **Lawyer for child support**
- **Lack of funding for most needs areas**
- **Just want a better paying job - not a "service"**

If you get assistance, the Government cuts your check by that amount. If you attempt to work the Government cuts your check by that amount and you’re still in a fix. The jobs that the city of Longview is acquiring only pays a dollar or two above minimum wage and the cost of living is rising twice as fast

I struggle to pay my bills and have 206,000 miles on my car and cannot afford a car payment, but I have never sought help. I will do what I can on my own

I don’t have the energy to follow through the ordeals of applying and all that is required. And I seem to fall through a lot of “cracks” in programs. My disability is not visible, so I am often not taken seriously

- **Groceries are too expensive**
- **Double-digit inflation in everyday commodities and energy prices are crippling middle-class Americans such as myself**
- **Don’t meet qualifications**
- **Bus route doesn’t come close to where I am, more than 2 miles from me**

At the time I needed help, I had a teenage daughter with a newborn baby and only my income. I made $50 to much per month to receive any help. My electricity was cut off in freezing temps of Jan, and we did with very little food. I had emergency medical problems & could not get help with that either. Those times have passed but it could happen again. I had spoke with aide thru the electric co. & thru the medical services

Are just to high, though we pay them, half the time the utility people do not actually look at the meters, they just drive through and put anything down. But, if they notice you watching them, they might get out and make a scene. I have noticed this with the City Water Department as well as Swepcoc!

According to rules make to much money

A little over income eligibility

Once again, better wages in the region

Not being able to rec’v utility assist. if the service is not in your name is a big problem because lots of people have their utilities in other people’s name due to inability to pay a past bill

My mother is always in need of financial help to pay a bill or make a deposit

Live out of Gregg County

I would like to buy a home for me and my daughter. Then she could get home modifications. The provider programs will not do that in a rental property

I think it is important to note that my 18 year old son who has significant disabilities doesn’t have a need for housing right now but will in the near future. The options are very limited

Family member faced with extensive bureaucratic red-tape from FEMA

Even though answering “Not A Problem”, this survey implies that those who are answering it are either on government or community assistance, or need to be. Most of the people who would fall into that category would probably not have access to a computer, or feel compelled to answer this survey

- **Don’t meet income qualifications**
- **Dead beat Husband**
- **Cost of living is higher than what I bring in. You pay your bills but you have nothing left for groceries or gas for transportation**

Catching up

**CANNOT FIND AFFORDABLE MID LEVEL HOUSING**

- **Borderline income: too much for assistance and too little to keep head above water**

As stated earlier my income is at the in-between stage of too much but not enough

Affordable housing for seniors is not available

- **No Co. wants to insure people over 60 even though they have had insurance since they were teenagers and are healthy**

Mother can’t get assistance

- **Money talks**
- **Make a few dollars over the cut off for services**
- **Low wage job no benefits**

Live out of Gregg County

It’s all about the profit

**Income too high for services**

Inadequate services in Gregg county, the programs we have are ineffective

- **I have affordable insurance as long as I am working, but retirement insurance is too expensive**

I don’t know of any sources of help

I am unaware of any drug abuse program that has any adequacy relating to rehabilitation

Everything is expensive, yet necessary

- **Doctors do not have time for individuals**
- **Company Insurance helps cover some portion of costs**

Better wages

- **Being self employed ,insurance to expensive**

Am waining (6months) for VA to accept me into the system. Am retired and can’t afford private insurance. Have long term care, but no immediate care

All this is too expensive! have it but can’t use it!! Charges are outrageous!!!!!!!!!!!!!!!!!!!!!!!!!

Again, the assumption in this questionnaire assumes that those answering it need assistance with their daily lives

Affordable health care is a widespread issue

- **(Gregg County), as an employer, provides no assistance for affordable health insurance for retired, career employees**

Only means I know of is from the paper

Not enough jobs that provide a minimum salary as compared to other areas

Need work from home job
My speech is hard to understand
My age precludes my getting a job
Most employers are hiring illegals and paying lower salaries
Live out of Gregg County
In an ever-shrinking job market, the probability of securing a "good" job is becoming less likely with each passing day
I think there is a great need in our community for ESL. The non-English speaking people need more opportunities to learn English
I have a job
Finding a job is expensive, driving is expensive, and being a certain age can cost!
Can't afford college
As a degree individual I have found it extremely difficult to find work which is not industrial or clerical in nature
My youngest child is in Daycare in the summers. In my area, they do not take children after they enter the 2nd grade (for summer care). I struggle each summer to find an individual that can keep her. So far, my daughter in law, two best friends and sister have been in positions that they need the extra money, so between them, I have been able to keep her in care with someone we know well and trust. During the summer, things always get tighter financially, becaused I pay over $300 a month for care for my daughter. This is above my regular bills during the rest of the year. When my daughter is ill during the school year, it is also difficult to find care for her. Again, without my two best friends and my family members, I would be in a bind
Lawyer for child support
Income too high
I take care of my children and don't need an agency to raise them. I have sons, and before and during teenage years I have tried to find mentoring through boys club and got nothing! I have another son and I am at a loss. Their Dad and I are together legally, but we have needed assistance to fill in where we can not!
Don't have time to attend
Don't have the money for after school care
Children married with families of their own
Trying to afford a home to get out of the neighborhood - interest rates on homes are too high. People need a chance to own a home
This community limits some of these programs to people with in these organizations
The crime rate in our neighborhood has gone from nill to active over the last few years
Services are not readily available
Problems addressable
Police could patrol my neighborhood more often
Not for me, my grown kids
Not enough programs for children to be active in
No one cares until something happens
No legal help when hospitals scam you for services you don't get
My needs are being met right now
My daughter has a Master's degree but she has had a hard time finding a job in Longview that will support her. My child lives with her mother and I work nights and I do not see her much
Make too much to receive help on some items
Loitering on street corners
Lack of available services in rural areas
It seems that the Police is scared and is not taking any action. You and I can ride or walk down the street and illegal things such as people gambling on their front porch but the police just drives by as if they are having a prayer meeting. They stop, they look the other way and they're helpless. Why have them? They're not preventing crime. The loud music playing in the neighborhoods, in the cars and at the parks. People can't enjoy the privacy of their own back porch and police sees nothing and hears nothing. The illegals are taking over the parks a place where you can take your children to play but not anymore, they will get run over by the grown men playing soccer on a school playground (Southward Elementary School) and they play well over into the night
Insurance is just so hard to afford for self-employment. I get help with my children and that is great but I can only make so much money. You have to be poor to get it and there's not a middle class anymore
Income about $25 too much - caught in the middle
Illness
I tried to qualify for services but was denied because I had a job and too many hours/ full time student and received minimal child support
I need a house
I help with yard care -- mowing, edging and tree trimming
I haven't looked for help
I fall in-between the cracks because I don't have any children but I make too much money to qualify for help by myself
I am applying to move from Autumnwood Apts to Evergreen Longview Apts
Health insurance is just too expensive
Have not tried to get help yet
Have not been able to go
HAVE CONTROL
Due to drug activity, I do not feel safe leaving my home for fear someone will rob me. I have had people break into my home while my son and I were asleep because they thought that there may be medication to steal, etc.
Don't know how to change the situation
Dental
Again educating our youth and giving severe consequences would help elevate this problem
Affordable childcare is hard to come by
19. What do you feel is the #1 problem you and your family are facing today?

*Edited: deleted ‘None’, ‘no problems’*

**Highlighting, based on content of comments:**

- Yellow = drugs
- Green = financial issues
- Orange = housing issues

The blue shading is for ease of reading and does not imply any search codes.

- Me getting a GED to have a better job
- Low cost health insurance; dental care
- It’s hard -- only a limited amount offered
- Healthcare for uninsured adult child in home
- Affordable insurance
- Rising cost of living, expenses, and college education
- Democrats getting into office
- As most people, I don’t feel that I have enough money but I am making ends meet
- No income, no insurance
- My abuse of alcohol and drugs
- No help with utilities
- Seeking shelter
- Safe, affordable housing
- I don’t have a way to get to the places I want to go
- Affordable housing
- Getting affordable medical treatment
- Drug related activity: gang violence is moving throughout the city
- We work at jobs that provide family time which is very important to us but we struggle to pay our bills a lot
- Behaviour issues with our child
- Autism is challenging to me
- Pay scale
- There is always too much month at the end of the money
- Affordable medicine
- Financial problems: not being able to pay monthly bills or afford doctor care
- Since I became disabled it has been harder making ends meet
- Rent costs and groceries
- Paying basic bills

- Single parents based problems child care sudden changes in grocery habits
- Finding a job and staying on my feet because I have lupus
- Medication costs
- Money
- Paying bills
- Lack of dental help
- Transportation and adult dental care
- Daughter cannot get from Sabine Valley
- Food and sometimes paying the electric bill
- We have 10 grandchildren who are not going to college, who depend on their parents for the basics
- We work real hard just to pay the bills
- To get a green card
- Eldercare
- Lack of speaking English
- I am not able to be with my family
- Lack of money
- Lack of training schools
- Personally I don’t have any such problems but many in the community have serious problems
- To be able to pay my mortgage
- Cost of medicine, services, food and gas
- The price of gasoline and medicine also all the talk of tax cuts…if they cut one place, they still get it in another place, then the taxes could be greater on seniors and poor
- Need a green card.
- High cost of insurance
- No services for people who have a good income but still need help
- I cannot speak English
- Shortage of income and an overabundance of bills
- To get a green card
- To find a job
- Medical - I have 2 diabetics (one had a liver transplant) in my household, both also have mental disorders - we cannot afford medications, doctor visits, ect. Make to much to get assistance, but often go without medications
- Waiting for the justice system to do and the hardest on my family and me
- Health, transportation, retirement resources
<table>
<thead>
<tr>
<th>Issues</th>
<th>Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Needing more money - needing a house</td>
<td>We are not facing problems</td>
</tr>
<tr>
<td>Money, housing</td>
<td>Living paycheck to paycheck</td>
</tr>
<tr>
<td>English is difficult for me</td>
<td>Affordable after school programs for children</td>
</tr>
<tr>
<td>Having to decide to get different things because I cannot afford all</td>
<td>Parenting skills and medical issues</td>
</tr>
<tr>
<td>After school activities</td>
<td>Living within our means</td>
</tr>
<tr>
<td>After school activities</td>
<td>Cost of healthcare. Even with employer provided insurance, out-of-pocket</td>
</tr>
<tr>
<td>To learn to speak and read English</td>
<td>costs are a problem</td>
</tr>
<tr>
<td>Medical and dental services</td>
<td>Affordable housing</td>
</tr>
<tr>
<td>I cannot find a tutor to finish my GED and I do not have good insurance</td>
<td>Need help to pay the mortgage</td>
</tr>
<tr>
<td>We have been very blessed and have no major problems</td>
<td>To pay bills</td>
</tr>
<tr>
<td>Not being able to speak English</td>
<td>To get a green card and to afford insurance</td>
</tr>
<tr>
<td>Transportation</td>
<td>Not having a green card</td>
</tr>
<tr>
<td>Not to be able to speak English</td>
<td>The financial problems and spiritual guide</td>
</tr>
<tr>
<td>Finance more than anything else</td>
<td>I need food</td>
</tr>
<tr>
<td>Not to be able to speak English</td>
<td>Making as much as I do, I don't qualify for anything yet. I am a single</td>
</tr>
<tr>
<td>Trying to make enough money</td>
<td>parent and it is hard to keep up</td>
</tr>
<tr>
<td>To pay utility bills</td>
<td>Finances</td>
</tr>
<tr>
<td>Not to be able to speak English</td>
<td>Child care assistance</td>
</tr>
<tr>
<td>Paying a bill</td>
<td>Drive-by shootings, <strong>drugs</strong>, and people walking the streets all times of</td>
</tr>
<tr>
<td>Not to be able to speak English</td>
<td>the night</td>
</tr>
<tr>
<td>To learn new parental skills and to be able to speak English</td>
<td>Financial problems</td>
</tr>
<tr>
<td>Unable to speak English</td>
<td>Inflation</td>
</tr>
<tr>
<td>Crime</td>
<td>Support if I had an emergency or long illness</td>
</tr>
<tr>
<td>After school programs</td>
<td>Abuse</td>
</tr>
<tr>
<td>Lack of money to pay bills</td>
<td>To get a green card</td>
</tr>
<tr>
<td>Financial problems</td>
<td>Dental care</td>
</tr>
<tr>
<td>I do not speak English</td>
<td>Getting over past problems</td>
</tr>
<tr>
<td>To have a stable job</td>
<td>Healthcare and medicine</td>
</tr>
<tr>
<td>Finance problems</td>
<td>Need to find a full-time job</td>
</tr>
<tr>
<td>The lack of money</td>
<td>My drinking</td>
</tr>
<tr>
<td>Not enough money to pay bills and groceries</td>
<td>My boyfriend has a <strong>drug abuse</strong> problem. Not bad, but trying to get help</td>
</tr>
<tr>
<td>None - thank God!</td>
<td>before!</td>
</tr>
<tr>
<td>Good medical coverage</td>
<td>I have a <strong>drug abuse</strong> problem</td>
</tr>
<tr>
<td>Enough money to pay for all of the needs we have</td>
<td>Being single</td>
</tr>
<tr>
<td>Public schools</td>
<td>Filling out surveys</td>
</tr>
<tr>
<td></td>
<td>Court and jail time need place to live</td>
</tr>
<tr>
<td></td>
<td>Proper help: food and other things</td>
</tr>
<tr>
<td></td>
<td>Good medical coverage</td>
</tr>
<tr>
<td></td>
<td>Enough money to pay for all of the needs we have</td>
</tr>
<tr>
<td></td>
<td>Public schools</td>
</tr>
</tbody>
</table>

GLUW 2007 Community Needs Assessment, August 2007 of 120
• Rates are still raising
• Being able to meet monthly bills and food
• Only childcare
• Money for bills
• Money
• Correction being made
• Affording health insurance for me and my husband
• Health insurance medication
• Dollars!
• Health care insurance that I can afford
• Help with utilities
• Lack of enough income
• Not getting enough money
• Being able to find family activities and activities for children and being able to afford the few they do have!
• Money
• Getting help
• Money problems, food, paying bills
• Inflation
• Water well and pump repairs
• Feeling safe in our neighborhood
• Getting treatment for mental health problems
• Paying for special needs if I am unable to work
• Money, job, health insurance
• Crimes crimes crimes crimes crimes
• Help to get out of financial situation
• Financial with constantly rising gas prices
• Health and prescription cost
• Receiving really good academic education in Kilgore public schools
• Having enough money for food and electricity
• Staying stable
• Not having a good education makes it hard to make a good living.
• Buying a car
• High bills - our house is falling apart
• Money, health, housing, doctor not letting me work
• I am a single mom of 2 boys (10 yrs and 5 yrs ole). No child support. I have seizures -- Doctor won’t let me work. No housing. No money. No transportation
• Lack of proper information
• Just getting back on my feet
• Need a vehicle. Need to go back and get a GED
• I need medical and dental help. Need to get GED
• Money for food
• Having a reliable vehicle to get us to work
• Nothing major. I need glasses and cannot afford them. Thanks to y'all the food helps a great deal.
• A lot of fights in their house
• Parenting skills
• Finding help for the low middle class. I have some money but not enough to pay bills
• Gang and drug activity in south side Longview
• Transportation
• Economics; cannot afford food
• After-school activities that are familiar like tutorials for son
• Owning a house
• I do not have papers (green card)
• I cannot speak, write or read English
• To have to leave my kids with somebody else while I work
• To pay insurance
• Lack of health insurance
• Home repairs
• Affording doctors
• Daycare for my kids
• Lack of money
• My elderly family members have trouble paying for medications. There are not enough resources for the mentally ill. There are not sufficient resources to pay for health care
• Drugs and sex (children) - making ends meet (parents)
• We are not facing any problems at this time
• Teaching the children in my family about exceptance and tolerance of different races, religions, and lifestyles
• FINDING HOUSING THAT IS AFFORDABLE AND SAFE
• Son with drug problem and getting the help he needs and we as a family need
- Health issues related to aging
- Financial budgeting
- My family has no pressing needs at this time, we are very blessed
- The few teachers in the public school system who are simply there to draw a paycheck and have little or no care for the students!
- Unsafe neighborhoods; bad relationships with the Black population
- I cannot live where I would like to because I do not have papers (green card)
- Finding a doctor
- Trying to buy a home
- Lack of information to obtain the help needed for rent, utilities, prescriptions
- Can't find a job
- Assisting my elderly parents to maintain independence and not get told "waiting list," "not enough help," "limited funds"
- Drugs
- For a senior staying healthy, to enjoy the rest of my life
- Financial
- Money problems
- Son's post-high school education
- To find a job
- To get a house
- Health insurance
- Learning to exist as a separate entity
- Drug abuse in our community
- Not enough supervision for teenagers being a single mom
- House repairs
- Stability and finding affordable housing
- Not facing problems
- Separation of family
- Getting along
- Finishing my education; earning more income for my family
- Not being able to afford health insurance
- Not getting along
- Finding a job here is difficult. I have my BBP in HR and yet have not been able to secure a position
- Money

- Affordable childcare
- Drugs and affordable childcare
- Affordable childcare
- My husband and I don't get along, but due to physical, mental, and financial problems I feel stuck in this situation
- General safety in the community - not just my neighborhood
- Not able to qualify to buy a house for my family
- Affordable long term health insurance
- Lack of medical insurance
- Finances
- Parenting and child behavior issues
- Dealing with the cost of living
- Adequate healthcare and reliable transportation needed in our area
- Not living in the same state
- I live in a boarding home and they are very good to me
- Rising cost of medical care, with the declining coverage of insurance
- Having adequate money for groceries
- Having enough to pay for basic needs and pay utilities
- We don't qualify for any aid because we make too much money but we don't have the money to pay for services we need
- My ex trying to control our lives because he's unhappy
- I feel there are no problems in my family that we can't handle
- Helping the rest of the people in our community
- Money
- Not having the right parenting skills that I need to raise my children
- Not enough money
- No health insurance for working adults that jobs do not offer
- Concern about the way the deterioration in family values is affecting our neighbors
- Finding high quality and affordable programs for my children and teens
- Meeting increased cost of living expenses with salaries that are not adjusting the same
- Getting teeth fixed
- Affordable healthcare
- Have no problems of my own
- Cost of living; high taxes; cost of health care and insurance
- Insufficient programs
<table>
<thead>
<tr>
<th>Issue</th>
<th>Issue</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eldercare</td>
<td>Funding for three children to go to college at the same time</td>
</tr>
<tr>
<td>Services and waiting list for people with disabilities</td>
<td>Finances. Income is too high to receive supports/services yet too low to pay for necessities</td>
</tr>
<tr>
<td>Safety</td>
<td>Increased feeling of insecurity in areas directly around my neighborhood- areas which were &quot;nice&quot; sections of town years ago</td>
</tr>
<tr>
<td>We have been blessed with no significant problems as relating to this survey, but we are well aware of the problems facing our community and the need for the programs to address these problems</td>
<td>Financial problems</td>
</tr>
<tr>
<td>Medical insurance</td>
<td>Money</td>
</tr>
<tr>
<td>We have a child with Special Needs, and EVERY program we apply for, there is a 5 to 10 year waiting list... sometimes longer...</td>
<td>Long term health care</td>
</tr>
<tr>
<td>College Tuition!</td>
<td>Finding adequate services for our 22 year old disable son who wants to be as independent as possible</td>
</tr>
<tr>
<td>Health care</td>
<td>Employment and residential help for family member with intellectual disability</td>
</tr>
<tr>
<td>Knowing whether you can afford to retire</td>
<td>Unemployment</td>
</tr>
<tr>
<td>Helping those in poverty</td>
<td>Paying for food</td>
</tr>
<tr>
<td>Aging parents and the services they will need</td>
<td>Income- living paycheck to paycheck. income needs to be higher because of cost of living</td>
</tr>
<tr>
<td>Gas prices and the cost of living rising</td>
<td>Housing</td>
</tr>
<tr>
<td>More solutions for immigrant residents</td>
<td>Getting a job for someone with a disability that pays enough to cover living expenses</td>
</tr>
<tr>
<td>Lack of time together</td>
<td>I face no problems other than approaching retirement and more limited income. As a citizen of our city, I feel a great need to be of service. We as individuals must seek ways to make a difference</td>
</tr>
<tr>
<td>Health insurance</td>
<td>My 18 year old son has disabilities. He is one of the &quot;lucky&quot; ones in that he receives medicaid waiver services. Even with those services, there is great uncertainty about his future in our community without strong supports and services. There are far too many people living with disabilities in our community who receive NO help</td>
</tr>
<tr>
<td>The job market is not very good for professionals in this region</td>
<td>Decline in property values in our neighborhood caused by poor appearance of many houses, partly due to increase in rental property vs. occupant-owned houses</td>
</tr>
<tr>
<td>Bills and inadequate pay</td>
<td>Help with depression</td>
</tr>
<tr>
<td>Affordable housing</td>
<td>HIGHER TAXES AND INSURANCE</td>
</tr>
<tr>
<td>Income for the elderly</td>
<td>Planning for retirement</td>
</tr>
<tr>
<td>I have two boys 25 and 27 who can't walk. They don't have to work, but they do need a job. hard to find a job for wheelchair people</td>
<td>The high cost of living</td>
</tr>
<tr>
<td>Cost of healthcare</td>
<td>Old age</td>
</tr>
<tr>
<td>Economics, despair, lack of resources</td>
<td>(Besides not being able to check the choices of this survey) I believe that issues with child care, Summer Child Activity Programs, Prescription assistance, Housing, Transportation for the Elderly (where they don't have to wait 2 hours for pick up), MHMR treatment in a timely manner, Job training &amp; job search, 2nd chance programs for offenders trying to get a fresh start. City &amp; County officials together with non-profits should ask for more money from the state to fund these types of programs</td>
</tr>
<tr>
<td>Affordable health insurance</td>
<td>Local school systems are very inconsistent from grade school to high school, safety there</td>
</tr>
<tr>
<td>Our family faces the way people do not always put God first</td>
<td>Pay medical bills</td>
</tr>
<tr>
<td>Today my family is very lucky not to be facing anything at this point</td>
<td>After school care</td>
</tr>
<tr>
<td>Ageing</td>
<td>Too many hours worked...not enough pay</td>
</tr>
<tr>
<td>Finding a place to live where management doesn't treat us like brainless prisoners</td>
<td>Adequate low cost housing that is permanent</td>
</tr>
</tbody>
</table>
Public schooling past the 9th grade

Lack of income to afford a social life without busting my budget - my fault

We are nearly broke every month after we pay bills and lend a hand to those the we know need help

Keeping our jobs

Making sure my kids don't make bad choices on who they hand around or illegal issues

Time and money

Not enough mature young men who are being educated to deal with a changing society that is truly trying to assist our teen boys to become what their Dads could not become, based on the prejudices they faced. My sons need to see successful young men who look like them!!!!!!!

Preparing for problems associated with aging

Finding qualified help for care as I age if it becomes necessary

Drug abuse

Medical attention and help

Adult medical 18+ years

Financial

Job injury and training for a job due to my injury - can't do same old job

Housing and being able to keep up

Learning to save

Disabilities, job, education, expenses

Prescription costs

Teachers that are actually concerned with teaching your child

Electric bill - paying that during the summer months. It's way too expensive to run your air so everyone has to suffer

Bills

The cost of medicine, you can't afford the high cost

Family feuding

Keeping a job

Probation son is on; just pay out money

I am taking care of my niece but I am getting no help for her. I am working but it is not enough. When I catch up with something, something else doesn't get paid. I am doing my best to get it all done

Losing my home, not being able to pay my bills

Money

Affordable health care

Lack of income to pay expenses

Inflation, pay does not exceed the amount needed to support family

Financial

Food

Just surviving

Money

Place to stay

Money, paying bills

Price of food and gas

Living on such a tight budget that the slightest emergency puts us out financially

Food

Lack of help

Money

Maybe affording prescriptions

Not having enough money to do the things that need to be done

Paying too much in taxes!

Cost of affordable housing, not necessarily for us, but for your average family in Longview area

Planning for retirement

Divorce due to a spouse using drugs (adult child)

Rising living expense cost on a retirement income

The potential loss of health insurance through our employer because of a reduction in state funding

Finding affordable housing in an area that we feel safe in

Finding help with health insurance and dental and trying to get help with food stamps but unable to because we are senior citizens on a fixed income and do not qualify for help above 10.00 a month in food stamps which is a big joke, and not able to afford health insurance or dental work

Affording childcare

Receiving medical insurance and affording prescriptions

Attitude problems

Growing old!

Paid doctor

Help for daycare for my child

Financial hardship

Medical assistance

To be sent back to Mexico

Live in an older home; husband salary decrease causing strain on finances. Unable to fix up plumbing problem due to financial strain and cost of problem is high
• Lack of income coming in. We have been on a waiting list now for 2 years for a 2 or 3 bedroom apartment. We have 4 people living in a 1 bedroom. Because we don’t qualify for housing, we can’t get into a 2 or 3 bedroom.

• Financial recovery after job loss. Consequently, had to obtain employment in another town, over 40 miles away

• Financial problems. We need help paying our bills right now/at this time

• Rising cost of healthcare and child care

• Homelessness & the lack of activities & entertainment for children/youth

• I work with a good job but I travel and with the gas prices I cannot afford all my living expenses and medication and gas for work

• Affordable health care for family member who is not working but too young for Medicare

• Affordable health care

• Dealing with debt issues. Over extended with credit card charges

• Getting older and thinking that some of these issues may become a reality soon

• Keeping my home a safe place and affording health insurance and a residence in retirement years

• No transportation

• Feel that our children need to go to private school when they reach the high school level to have a safe & productive learning environment

• Alcohol abuse

• My husbands income was recently cut by more than 1/2. My pay check is wrapped up in a flex spending account (so that my oldest could have braces this year). So now what we bring home each month is less than our car and house note

• MONEY / DRUGS

• Rising costs of living on a fixed income, not being able to afford medical insurance. Neither of which the city or United Way can do anything about. BUT, they can help the less fortunate to at least achieve a "life" in Longview

• Rising costs of transportation; no options

• It is challenging to find suitable child care at an affordable price

• Everything that goes with getting old!

• Worry about the future for my grandchildren

• Getting old

• Safety in my neighborhood and more attention to cleaning up the South Side of Longview....

• Safety of my family in the wider community

• Water too high in our neighborhood

• My family is not facing any problems. I am trained for protection, educated for most situations. I worry about other families more than my own

• Communication in families and parents being there for their children

• Keeping up house and yard

• Health issues

• Not enough money to pay some bills

• Employment and housing

• Our family is very blessed

• Long term disability for wife. It is a state/federal government problem. She qualifies but all expenses can be deducted from sale of home due to death or vacating home. We cannot bring ourselves to possibly lose a large amount of money over time that our children would receive for their inheritance. Our option is to do nothing. She is disabled. I had open heart surgery. However, we must take care of ourselves

• IF THESE TYPES OF SERVICES ARE AVAILABLE THEY NEED TO BE MADE PUBLIC. THE CITY HOUSING OFFICE SHOULD BE HUB OF INFORMATION FOR HOMEOWNERS AND RENTERS IN NEED OF SERVICE BUT IT IS NOT VERY HELPFUL TO THE PUBLIC, AND THEIR STAFF IS NOT HELPFUL TO ITS CONSUMERS. I'M A HOMEOWNER AND I'VE REQUESTED INFORMATION SEVERAL TIMES....AND ON MORE THAN ONE OCCASION REGARDING UTILITY ASSISTANCE, HOME WEATHERIZATION, AND OTHER SOME OTHER ISSUES. BUT, EITHER THE LIST IS FROZEN...OR....THEIR NOT ACCEPTING APPLICATIONS...OR....THEIR OUT OF MONEY.....I HAVE NEVER RECEIVED ANY INFORMATION ON HOW TO FIND OUT WHEN IT'S AVAILABLE AND WHAT THE REQUIREMENTS ARE

• Income is too high to qualify for assistance that is available but not enough to pay for service in private. Sometimes just a little assistance will prevent a crisis (a sack of groceries at end of month or tank of gas so rent can be paid on time) - Must choose between rent/eating or medical care. I am finding more and more working families who are having to be very creative to cover all expenses or not have it. More moms are choosing to not buy because of costs/obligations. These are from "good families" previously thought to be above "needs" level. Debt level is too high and growing

• Meth/Crack Users are rampant and theft is an increasing problem. Deterrant is a key word/process and likely beginning to a solution. Rehabs are full, but addicts become users too fast and frequently - Scooter Griffin

• Getting out of debt

• Overcoming the aging process. I am now 88, wife is 75. but holding our own health-wise - no outside assistance required

• Public education is a concern but not a problem. Being that I am a teacher as well as my husband, we see problems on both sides. I believe that teachers are underpaid. Qualified people can find better paying jobs outside of the educational realm. There are a lot of problems with discipline and caring by the students. I believe this is a result of the break up of the family, values, and the media culture they are faced with

• Identifying enriching programs for my children

• The price of gasoline

• Finding a job that pays enough to support family

• Lack of adequate funds for other than basic subsistence. anything over that is out of reach, financially

• Federal interference with my god given rights & lack of funding for federal mandates

• Saving enough money for retirement

• Low moral standards and corrupt government leaders

• We have adequate income but spiraling inflation is a great concern as we near retirement stage in our lives
- Drug and alcohol abuse in our schools and the lack of education for all school staff, parents and students. We need a strong program for all of Longview.

- Dealing with my youngest 21 year old daughter.

- We're doing great. However, as a mother of a teen I worry about the effects of peer pressure on underage drinking, use of drugs and sex. There are some great programs through the schools, etc. although I don't know that everyone takes advantage of them.

- Low wages resulting in limited activity and no medical or dental insurance.

- High taxes are being extracted from my income to finance unwieldy bureaucratic activities that I do not want or need.

- People on drugs.

- What most people say - bills are the biggest things we all face. I want a home for my daughter and I to live in. As I reach 50's it is crucial for her and I to be somewhere safe and affordable.

- A place safe for my two young children ages 4 years and 15 months to stay while I'm at work. No one is good at teaching them what they need to learn for school and to really know their safe.

- I am fortunate that my family and I do not face many of the problems you have mentioned in this survey. I have volunteered for many non-profits that do provide services to meet these needs and I realize that many in our community are not as fortunate. Through my volunteer experience I feel adequate housing, help with utilities and prescription drugs are major problems facing our community.

- Job Security.

- Increased crime in Longview.

- I am getting older and I do not have adequate savings or retirement. I am worried that I will not be financially ready for retirement when the time comes.

- Health Care Insurance.

- Low salary/weak employment market.

- Aging parents and living 8 hours away.

- Crime.

- Transportation costs - rising fuel prices.

- Finding a place that is open and very capable to care for my child with a special need. None want to teach they just want to set there.

- Having enough money to survive from pay check to pay check.

- Mental Health Services in Gregg County.

- Crime.

- I had an old house in Gladewater, TX. No help with repairs, being a single mom, no financial option, no transportation, no work force center, in Gladewater, TX.

- Lack of experiencing good common sense and pleasant service in the marketplace.

- Ageing and knowing where to seek help.

- Insurance for adult daughter and grandchildren.

- I am very blessed, between God and my husband all my needs and most of my wants are taken care of.

- Having enough income to live comfortably.

- Old age.

- Financial.

- Dealing with creditors when times are tough.

- Affording college.

- Providing superior education for our kids -- all races, economic backgrounds, etc. I think THAT holds us back.

- Finding enough time to communicate and relate to one another...maintaining a strong family bond in spite of the different paths are lives are taking.

- Deadbeat dads.

- Deciding where to live, whether to move, where to work or to continue working, where we can find the correct answers and services to allow us to live independently as we approach our retirement years. For my adult son, where can he find a good job that will support him when we are gone?

- Increasing medical care costs, but we will be able to cover them in retirement. Personally I need parents to volunteer their time to their sons and daughters for life changing activities in the Boy Scouts of America. All our community's youth programs need parents to participate and all are encountering the same poor examples. Let Gerorge (sic) do it is no longer the way of life.

- Intrusive government. Liberal idealogues that think they know better than I how to raise my children.

- Not enough time in the day to spend quality time with my family and that is sad to me. We spend more time at work than you do with your family.

- Affordable housing have been looking for a single family home that is suitable to a 4 member family, that is suitable to a joint 55,000 income is like a needle in the haystack.

- Finding competent service providers.

- Finding a caregiver to stay with our son that is disabled.

- No children--financial strain due to both of us going to school.

- I can't think of anything.

- At 82 just staying alive is #1.

- Rising expenses and stagnant income.

- I work full time, but do not have enough money to buy adequate groceries. Also, my utilities are extremely high and I cannot get any utility assistance because of my bill not being in my name.

- Fortunately, my family doesn't face any of the previously listed issues.

- Bad influences on TV and the Internet.

- No real significant problems.

- Budgeting our money.

- Affordable dental care services -- do not have dental insurance.

- Getting our children through college.

GLUW 2007 Community Needs Assessment, August 2007 of 120
- Reminding my child of the dangers of alcohol and drugs and helping him to make wise choices
- The crime problem that is all over Longview
- Affordable health insurance
- Affording health insurance and medications
- Financial stability in preparation for retirement
- Price of gas & making it work with the everyday living
- We are very fortunate. In looking at my community, however, I think affordable housing is a big issue for families
- We are blessed
- Retirement income
- Keeping taxes, insurance, and electricity at costs that we can afford
- The rising cost of healthcare and prescription medicines as well as education for our children
- Elderly family members not being able to afford prescriptions
- Wanting to feel like my children are safe at school. Peer pressure
- Affording insurance since I am a stay-at-home mom and my husband is self-employed
- Money
- Do not feel like we are in the kind of neighborhood that would be ideal for raising children
- Crime
- I think this questionnaire does not reach the families the questions to which they are directed. Everyone in the group this was passed out to probably does not need help. You need better questions
- Affordable healthcare
- Finding a school district that meets our needs
- Concern over the issues that we hear about in the public school system

SAFETY
- We are very fortunate - the only thing we truly worry about is gas prices!

Aging
- Health care cost, cost of living going up in all area. utilities, housing, groceries, etc, and pay-scale not going up as fast as the others things are...
- Neighborhood crime
- Affording college
- Affordable health care insurance
- Saving for the future
- Safe environment for teenagers that are driving. Places for them to go and be safe
- Lack of part time job opportunities for the disabled
- Declining moral values of society
- Securing affordable medical and dental coverage that will cover expenses associated with health issues. We do not qualify for CHIPS or Medicaid but can not afford insurance provided by employer and even if we could, it doesn't cover expenses
- The pay we receive for our full time jobs, is not keeping up with the rising cost of living. Big business is in the hip pocket of the government is rapidly eliminating good paying jobs, in this area and in this country
- My son needs a mentor to encourage him to seek mental health treatment without fear of being made fun of. My daughter needs help in child care for her baby and her husband desperately needs someone to help him learn to read and write. He is Spanish but can not read or write English or Spanish
- Spending quality time as a family and using the dollars we are blessed w/ in a wise economical way
- Lack of readily available information regarding resources which I may need or be eligible for.
- Alcohol and drug abuse and the problems caused by these.
- Reduce the tax burden on the middle class
- Illegal aliens
- I don't have any problems that are serious enough to include in this survey
- Healthcare costs
- Survival
- Uncertain times due to terrorism and changes in the world we now live in
- Health care. Employer insurance costs prohibit coverage for my dependants. When I could afford insurance for them health care providers are too greedy. They only care about making as large a profit as they can
- Getting the proper information on where to go to get help
- My retired mother affording healthcare and her medicine
- Healthcare coverage and it being affordable. Followed closely with making a living wage
- Having enough money to pay for gas, groceries, and utilities along with paying for the mortgage and paying off debt
- Medical expenses
- Time
- My father's health problems
- Affordable health care and retirement income
- Small town limitations to cultural enhancements and job opportunities that interest youth graduating from high school
- Quality education and safety in schools
- Medical expenses
- Staying healthy in order to work
Too much month left at the end of our money

My family is facing an uncertain future for our children. I want people to start teaching their children that your actions today will dictate your tomorrow

Rising cost to live

PRAISE GOD, RIGHT NOW WE DO NOT HAVE ANY OF THESE PROBLEMS BECAUSE MY HUSBAND AND I BOTH ARE WORKING, BUT WE HAVE BEEN IN NEED OF FINANCIAL HELP BEFORE WHEN HE WAS LAID OFF A COUPLE OF TIMES. WE DIDN'T "QUALIFY" FOR ANY GOVERNMENT HELP LIKE FOOD STAMPS BECAUSE THEY SAID I MADE TOO MUCH MONEY. IT WAS RIDICULOUS. THE PEOPLE THAT ARE WORKING AND BARELY SCRAPING BY AREN'T QUALIFIED FOR ANY HELP

Drugs in schools and ineffective solutions to the problem

Having to live with my parents because I cannot afford to be in a place of my own being a single parent taking care of my child.

High cost of child care

Medical costs

Hospitalization insurance cost and the Federal Government is going to have to do something.

Safety from vandals, muggers, robbers

The cost of RX

We are self sufficient currently and do not need assistance

A fascist government violating almost the entire Constitution of these united States and an apathetic American populace conditioned to accept the status quo from the vermin who are supposed to be representatives of the people

Maintaining our standard of living while dealing with inflation and rising prices of goods and services

Inflation

Teenage attitude

Unsafe areas of our city

Personally, we are very fortunate and do not face most of these issues. Having aged parents, in the past I have encountered the challenge of finding a safe, healthy, long-termed facility for my father-in-law suffering from dementia. I do have acquaintances with educational needs - reading problems that keep them from finding and keeping a job

A chronic health condition (chronic fatigue syndrome) that is not recognized by most doctors and none of the Insurance Companies

Not facing any serious problem

Drugs and alcohol

Finances

Medical insurance for some of my family members

Houses in neighborhood where drugs are being sold and guys hanging around the store making drug deals

Finances for college, aging parents, property taxes

Community involvement

High gas prices

Teaching conservative traditional Christian family values to children while being undermined by govt. funded systems such as public schools

Deterioration of families in America

The skyrocketing prices of daily essentials, such as gasoline and food due to corporate greed. I see no end to it

Financial difficulties

Trying to instill the value of an education to my kids.

Affordable housing

Fortunately, I do not have any urgent problems today but I worry about long term care.

Affordable health insurance

Medical coverage; rising prices of housing, utilities and income not rising with them

I live in South Longview in a very nice home that is surrounded by homes that are not kept up, even the yards are now maintained. There are many vacant properties, boarded up, or falling down. No one seems to care. It would make such a difference to South Longview if people took pride of ownership in their properties. I'm talking about the landlords, too, of houses that are rented. It seems we have only slum-lords in South Longview. It's a disgrace
- Feeling safe while shopping
- **THE UTILITIES ESPECIALLY THE GAS BILL.**
- Affordable health care and housing during retirement years...I am a baby boomer
- **Drugs**
- A SMALL AMOUNT OF **DRUG TRAFFICING IN OUR NEIGHBORHOOD**
- Adult daughter going back to school and children receiving good care. Gasoline going up and wages NOT!
- High gasoline and energy costs
- Peer pressure from other students in school to move in the wrong direction. Has not happened to my kids. I know the peer group has the most influence on high school kids
- Rise in daily cost of living
- **MONEY**
- The rising cost of virtually everything coupled with the fact that salaries are not increasing. My husband is in construction. Immigrants that share housing are able to underbid jobs thus creating little or no work for paint contractors like him who are experienced and do quality work
- Grandchild (two years old) getting physical therapy following a stroke
- We are OK
- The high cost of energy. This effects the cost of other basic necessities in day to day living
- High medical bills
- Illegal immigrants and quality education
- Money problems
- We are not having any problems. My wife and I are employed. Our children have completed undergrad work and are in grad school
- Medical and college costs
- TO PREPARE ENOUGH FOR RETIREMENT, ALONG WITH SAVINGS FOR EDUCATION
- Paying for college
- I'm single so I'm doing fine at the present time
- Care for elderly
- **HIGH GASOLINE PRICES**
- High cost of health insurance
- Continuing to make ends meet on retirement income
- Not harsh enough penalties for crimes committed
- Anxiety and concern for my mother-in-law who is facing major health issues, and for my son, who is serving as a marine in Iraq
- Safety in schools (firearms, knives, drugs, alcohol, fights, gangs, etc).
- Finding good paying job's for my family
- Living on Social Security Disability, being able to keep up with the cost of living is a major concern. Having mobility problems my other concerns are not being able to get groceries or go to the Library etc.
- The need for safe neighborhoods
- Income not keeping pace with cost of living
- Health problems; long-term care planning
- **Finances**
- Trying to come up with money to build a house to what we want and purchasing land to build that house on. Everything is so expensive right now, it is almost impossible to do so
- Elected officials finding money very easily when they believed someone needs killed but can not find money when someone needs help
- We have been blessed with good jobs and are now living well. Five years ago we were homeless and hungry with nowhere to turn
- Lack of good paying jobs in this area. Husband travels abroad to work
- **Money**
- Keeping up with "cost of Living" due to gasoline price increases
- Communication with in the family
- Someone to trust to help with house repairs being a single woman.
- The lack of morals and sub standards presented by others
- Health care needs
- How to know about the services that community offers
- Motivation. People are so unmotivated to help themselves and others, including my family
- The culture telling my kids that some things are right which I believe are wrong
- Stretching the budget to handle private counseling for children, rising energy costs, rising food costs, and educational expenses
- No answer
- TOO MANY HAND OUTS TO PEOPLE WHO SHOULD DO FOR THEMSELVES. THE WORKING CLASS IS PAYING FOR THOSE WHO CHOSE NOT TO WORK
- Keeping up with rising cost
- JUVENILE DELIQUENT INFLUX IN SCHOOL
- My children are not as blessed as I was as a child due to the fact that my spouse and I both work. My mother did not have to work and was always at home. We did not have all of the luxuries when I was a child as our children do today, but we had each other and were a lot happier
- Health care cost
1. I live approx. 60 miles from where I work in Longview. My husband works about 40 miles from our home. With the price of gasoline, food, taxes, clothes, etc constantly on the rise and our pay increases not keeping up with the cost increases, we struggle. We both have good jobs and insurance, but it is still difficult to make ends meet month to month. We live paycheck to paycheck and if anything were to go seriously wrong, we would not survive financially (and we both have over 200,000 miles on our vehicles, so I am constantly waiting for the "other shoe to drop").
2. I have two unmarried children in college. They live about 70 miles from our home. We rarely see them because none of us can afford multiple trips back and forth to visit (and we are always working). They both work nearly full time hours and attend full time classes just to try to get through college. They both have student loans and are in need of acquiring more loan money for college. We figure that when they get out of college, we (our family) will have a debt of more than $100,000 per child. 3. I have a married son who works in the steel industry and is currently attending college as well. He struggles each month to pay his household bills and works 6 - 7 days a week most weeks (when his company is not limiting overtime). He has a daughter who is under two years old. His wife would like to work to help pay the bills, but his feeling is that, with what she would make, most of her salary would be spent on daycare and they are better off with her staying at home and raising their child than for her to be cared for by someone else with very little added money to the family household (as difficult as it is for them, I am very proud of his determination toward his family unit - but he is only able to spend a few hours each evening with his family).
4. I have a daughter that will be 8 years old this month. I struggle each day to ensure she is not neglected emotionally, due to the fact that I leave our house at 6:15 each morning and do not return until 6:15 or later each evening. (I had a bout with cancer last year. I had two surgeries in the spring, chemo all summer and one surgery in the fall. I worked most of the time after the first two surgeries, no matter how sick I was from the chemo.) When I get home from work, it is all I can do to get supper cooked, cleaned up, baths, homework (during the school year) and have a few minutes to dedicate to my daughter when all else is done. The economy has gotten to the point that the family units are suffering. Families, as a whole, are not able to spend much quality time together. We all know what happens in society when that occurs. Our family units struggle more and more and many times with no relief. - Sorry, I just had to vent. - I generally dont. I usually just take life as it comes and hope and pray for the best.

Survey Instruments, Page 93
- Right to build or add on due to city zoning
- Maintaining the best for my family
- Don't really have any significant problems to deal with
- Insuring the long term welfare of a child with a disability and caring for aging parents
- Paying for college
- Husband lost job for four weeks., unemployment is about 10th his salary, will be behind on bills that will make interest rates go up and possible repossession of car and home, health insurance will lapse. may get new job soon but too late to stop getting behind
- Being busy and not slowing down. Work, church, other activities, also on the go
- Controlling our spending!!!!!!
- Rising cost of basic needs
- In terms of social services, their is a doubt that social security and Medicare will be available for me and my family in the future
- Stress
- Cost of living
- Not enough time in the day to get everthing done - this is from raising children to have some leisure time to enjoy life
- Unable to pay for services needed and don't have transportation
- Lack of morals taught in other homes and people not teaching their offspring about JESUS
- The rising cost of fuel, which bleeds over to everything a family needs to survive.
- Paying for gasoline
- Needing more money
- I DID NOT ANSWER SOME OF THE PREVIOUS QUESTIONS BECAUSE HELP IS NEEDED FOR MY DAUGHTER & HER CHILDREN WHO LIVE WITH US BECAUSE SHE CAN'T AFFORD TO LIVE ELSEWHERE SHE NEEDS HELP WITH MOST OF THE PROBLEMS MENTIONED
- No enough money
- Retirement and being able financially to retire
- My teenagers are hanging around the wrong type of people and that is mostly in our schools. A lot more drugs go on than we realize , in our schools
- Child care expense
- I'm blessed -- have no problems right now
- Aging parents and providing for their long-term care and health needs
- College tuition and expenses for my child. Have already had to co-sign and borrow approx. $35,000 and still have a year to go. Worry about my child (or myself in my retirement years) having to pay for this for many years to come
- Single...

- Cost of living
- Finding adequate care for elderly parents
- Health care costs
- Aging
- We are very blessed. I can not think of a problem we are faced with that might compare to some that were just mentioned
- Would like to see the community involved in more youth activities
- Impact that drug and alcohol abuse have on children, students, and others in our community. Problems in people's lives and family related to a lack of commitment to certain moral standards (e.g., commitment to marriage, sexual purity, honesty, respect for others)
- Paying for prescriptions even tho we have health ins
- Getting other people to sacrifice of themselves for the benefit of those that are in need
- Drug abuse
- Transportation to the grocery store, other stores, library, and doctor for people that do not have a car or are unable to walk. Bicycling is an option, but it’s unsafe on most public streets in Longview
- Higher cost of living without a cost of living raise
- Debt
- Money
- Insurance
- Nothing
- GAS PRICES AND TUITION FOR COLLEGE.
- Maintaining income
- My family and i are not facing any problems at this time
- Budgeting our income is our #1 concern
- Wages not keeping up with increased costs
- Cost of living
- SEX OFFENDERS
- Retirement with a mentally and physically chalanged son and the funds and ressources for our needs
- Helping to ensure that the community will remain a good place to live and will have the services we may come to need as we retire
- The crime in the neighborhood transits asking for money
- Reduced benifits and lower wages, while my cost of products and services I pay increase twice as fast. High City taxes don't help!!
- Alcohol abuse
- HEALTHCARE COST. WE ARE HARD WORKING PEOPLE WHO WATCH OUR HEALTHCARE COST SKY ROCKET YET THE PEOPLE WHO HAVE NO INSURANCE IN THIS TOWN AND/OR COUNTRY RECEIVE HEALTHCARE AT NO COST. WHY ARE THE WORKING CLASS PEOPLE TREATED THE WAY THEY ARE? LONGVIEW HEALTHCARE FACILITIES DEMAND MONEY FROM MY FAMILY BUT DO NOT
DEMAND IT FROM THE NON-INSURED. YET WE ALL RECEIVE THE SAME MEDICAL TREATMENT. I ALSO BELIEVE ALL PEOPLE SHOULD HAVE DRUG TESTING/ALCOHOL TESTING DONE TO RECEIVE FINANCIAL AID OF ANY KIND. IF THEY DO NOT PASS THE TESTING THEY SHOULD NOT BE ALLOWED TO RECEIVE FINANCIAL HELP

- College expenses
- Internet...
- Getting quality education and educational assistance
- Aging parents
- Income and debt - you make too much to get the help you need but it is not enough to provide for the children you have. The middle class are always getting the shaft. A constant battle when you go to get help and hear I am sorry you make too much money for our services
- Cost and future availability of electrical power
- Rising cost for Longview ISD school taxes
- Affordable utilities
- Potentially being exposed to crime in the community
- Bills
- Health care costs. Lack of affordable dental care
- Debt
- Learning how to parent and be a happy family
- Health issues
- Dealing with my husband's disability. He has a form of Ataxia and is currently on long-term disability with the government but we have had no problems with getting the help we need
- Buying groceries and medicine
- Health insurance cost
- Where to eat tonight

WE ARE BLESSED. I CAN'T COMPLAIN

- Paying higher taxes to afford services to people who are not citizens of the US. I want daycare provided so parents won't have an excuse to not work and instead draw welfare and have more children. I don't mind helping those who are trying to help themselves, but do not want to support a person becoming lazy and unproductive. I want our children educated to stop the cycle of "let the government and taxpayers take care of me". I don't mind helping the disabled or families and individuals escape abusive situations, or families and individuals who suffer from a temporary job loss. Just don't use my tax dollars to support someone that would rather sit at home and talk on their cell phone while waiting on the "free" check in the mail!!
- Probably the high fuel costs
- My family and I are not facing any life altering problems at the moment
- Rising cost of living
- High taxes. If the immigration bill is passed, our country could easily go bankrupt
- Keeping my teenager interested in positive activities instead of the computer or getting involved with the wrong type of people

- Rising medical cost and inflation
- Inflation
- Paying taxes as they creep up every year!
- Crime
- No night time support groups for Alzheimers patients and no medical insurance for adult son with ADD working at low paying job
- Raising children in a conservative and high moral environment
- Struggling to make ends meet with the rising costs of the economy. Credit card debt with high interest rates
- Cost of insurance and property taxes
- I feel like trying not to be victims of crime is our number one concern. While not happening in Longview, about two years ago my youngest child was victimized twice in about a month's time. She was robbed of her purse while shopping and also had money stolen from her
- Too busy
- Higher cost of EVERYTHING....pay increases non-existant or do not even begin to cover the ever increasing cost of housing insurance, fuel, medical, food....there is NO entertainment unless it is the very occasional $1 movie....and forget about buying anything inside the movie to eat....
- Affordable health care
- Affording college
- Trying to make sure my friends do not get with the wrong group at school. I'm trying to teach them to be a leader of "Good" deeds; not a follower of "Bad" ones
- Different races coming into the communities. The schools are facing problems with Foreign language teachers and school taxes
- Encroachment of city wide violence in our school
- Debt
- Time
- Lack of education and knowledge to keep and get a job
- My children attend private, Christian schools because they do not feel safe in Longview Public Schools
- Paying medical bills
- The unknown and the timing of old age issues
- Rising property tax evaluation, cost of goods and services
- The amount of sex impressions on my family
- No specific issues / problems for my family; We are very fortunate
- In my immediate family (children) none. But, I see a lack of what organization to go to give guidance to who are in need. Again, there needs to be a central office/location people can go to
- Making sure our neighborhood stays safe
- Paying bills, with the rising costs money just does not stretch enough on a fixed income
- I am grateful to God that I don't face many of the needs that I know
exist for others in the community. I am all too aware of the drug/alcohol abuse, lack of education, and financial needs of others, but gratefully I have all that I require

- Not a lot really, just raising a child can be a challenge but me and my husband work together to try and give him the best life we can and raise him right

- Finding a plumber who can install an electric heater at a low rate or by making a payment plan

- Too busy, too many pressures, not enough programs for older children to attend that are affordable

- We are blessed - none!

- I am not considered low income and am still a single person - I was a single mother for many years earning a decent wage, definitely not rich, but not falling within the low income charts. All assistance is geared to the "low" income - but the problem is by the time the middle-low income household pays all their bills themselves(rent, house payment, insurances, daycare, etc.) in full because they don't qualify for assistance, there is little to no $ left for home repairs, medical out of pocket expenses, food, school supply, clothing, minimal recreation, etc. I get sick & tired of hearing the "low" income complaint they need more free handouts while they are getting free multiple programs - when are they expected to get to "work" and move off the system - it should not be meant as a life-long program - should be something to bridge gap for those earning just outside the low income charts who just need assistance once in a great while!

- Health care

- Having enough money

- Being able to afford the necessities of life. The cost of everything continues to rise...except salaries. Even for "middle" class families, the high cost of living is causing anxiety. Prices continue to rise with seemingly no concern for whether the consumer will be able to keep up the escalating cost of goods and services. Whether we wish to accept it or not, we're no concern for whether the consumer will be able to keep up the escalating cost of living is causing anxiety. Prices continue to rise...except salaries. Even for "middle" class families, the high cost of living is causing anxiety. Prices continue to rise with seemingly no concern for whether the consumer will be able to keep up the escalating cost of goods and services. Whether we wish to accept it or not, we're

- I feel the largest problem facing my family is the rapid encroachment of the criminal element due to drug and alcohol abuse. There are fewer and fewer places safe to take your children that they are not exposed to drugs and the crime and violence that accompanies that activity. The last time I took my son to the park to play, we witnessed drug activity and arrests being made. We no longer go to the park. I have been active in scouting for 5 years now. I am grateful to the United Way for helping to preserve and being made. We no longer go to the park. I have been active in scouting for 5 years now. I am grateful to the United Way for helping to preserve and support one of the few environments in which I feel safe and comfortable allowing my child to learn and grow

- Insufficient income. Jobs in Longview pay low wages. Cost of living is high. I am a senior citizen and find it hard to live in Longview because of the gap in income and cost of living

- Paying taxes and supporting large government

- We're blessed

- Currently single and I have a career

- Not spending very much time with my children

- Young adult child with no ambition

- High medical and food costs, and the cost of transportation with gas prices as they are

- Adequate child care so I can work and feel my kids are safe

- How to pay for college tuition, fees, and books

- Medical issues

- Money for day to day living expenses

- The erosion of family values and being able to feel safe within the community. As a victim of a random act of violence, we need increased assistance from the Court System to actually do something about our criminals. Police and Sheriff's Department are doing what they have to, but the Court System / Penal System are letting us down

- Aging

- Finding affordable health insurance for my child. Since we are above the income limit for Medicaid and Chips it is difficult to find something that I can afford

- Drug use and sealing in the community

- Finding affordable housing in a nice neighborhood

- Cost of living (ie; gas), prescription medication

- Interacting in a community that is primarily devoid of ethical or moral "FOUNDATIONS"

- Raising grandchildren

- Teaching kids to respect elders and saying "NO" to drugs/alcohol

- It is a problem everyone will face: adjusting to the increasingly important changes caused by aging (physical, social, spiritual, emotional)

- Not living in a community that has enough activities for the youth that are affordable

- Not living in a community that has enough activities for the youth that are affordable

- The children that influence my children at school. This is often a negative experience

- Budgeting our money based on needs over wants

- My health problems keeping me from being employable as a nurse or anything else. My mother is supporting me in exchange for me caring for her in my home so she doesn't have to be in a nursing home. Her funds are nearly exhausted, Hopefully medicaid will kick in quickly when that occurs. But I would like to be able to recover sufficiently to earn some money from home while caring for my mother

- True education for learning sake - not schooling just to pass the TAKS test

- Lack of job skills and limited education to find a job which helps the family be above the poverty link

- Need help paying medical bills

- Affordable health insurance

- Healthy school environment

- Currently I'm a single individual with an education, a good job and a home, so as of now most of my needs are adequately met; however, I would like to know that if any of these circumstances changed, resources would be available to assist me in a time of crisis

- Increasing cost of living on fairly fixed income
- Increased costs such as food, gas, and housing
- Rising costs
  - I am very fortunate to be financially secure
- Lack of programs for slow learning individuals that need extra help to succeed in the workplace or college
- Dental insurance
- Taking care of aging parents
  - Rising cost of health insurance (we are self-employed). Facing future of retirement and fear that the social security system will be broke
  - Adequate public school education both academically and environmentally. Academically, our community is suffering because large numbers of good quality teachers are leaving, not to mention many of the programs are also suffering because of decreasing financial support. Environmentally, our youth have to contend with so many outside factors, ie, fighting, alcohol, drugs, guns/knives, etc...it's very distracting. They do not feel safe. This affects us across the board as a family
- Job opportunities
- Food and health insurance and paying utilities
- Needing two incomes and money is still tight
- Immigration, why are they taking our jobs?
  - We have been blessed but as we are in our "Golden Years" we find we can't do everything we would like to do. Every year taxes seem to get higher and the cost of living goes up. Medical bills and prescriptions are expensive. My husband is retired and I'm waiting 6 more months until I turn 65 so I can again have insurance
  - We don't feel we are facing any problems currently that we can't manage, and our family members in the area are also fortunate in that respect. However, through our volunteer activities we do know of people who need assistance and we try to contact the appropriate agency to get help for them
  - You have to be beyond poor to get your child excepted in to public pre-k. I pay my taxes and do not believe that only the poor kids should have this opportunity
  - Children are not being educated and held accountable for their decisions. This is beyond a crisis. It will only change if our societies outlook changes as a whole
- Salary increases not keeping up with the rate of inflation
- Since moving here, we've been behind on our bills and have a son that needs $1200 worth of dental work
- Positive School environments for our children
- We are blessed that we do not have a lot of family problems. There is just not a lot to do. I have a teenage daughter and there is just not much for her to do, but is something I hear A LOT from our youth. It's dinner and a movie or unconstructive behavior
- finding time to be together as a family
21. Why did you choose those 3 as the LEAST important?

*Edit: none*

The blue shading is for ease of reading and does not imply any search codes.

<table>
<thead>
<tr>
<th>They seem least important to me</th>
</tr>
</thead>
<tbody>
<tr>
<td>Everything else is pretty much what we need to look at</td>
</tr>
<tr>
<td>I don't need these things at the moment</td>
</tr>
<tr>
<td>I don't need these things at the moment</td>
</tr>
<tr>
<td>Least needed</td>
</tr>
<tr>
<td>They are almost but not as important as others</td>
</tr>
<tr>
<td>None of these are the Least Important -- they are all important</td>
</tr>
<tr>
<td>Not as important as the others</td>
</tr>
<tr>
<td>Because they are least important in my opinion</td>
</tr>
<tr>
<td>We have good parks in place; multi opportunities for job training in existence; programs already exist to do volunteer low-cost repairs for low-income individuals</td>
</tr>
<tr>
<td>Neighborhood safety should depend on the people in the neighborhood working together; recreation is great, but safety is first; housing repair if it is required, and generally if it is to the point of endangerment, then other services are in place</td>
</tr>
<tr>
<td>All are important</td>
</tr>
<tr>
<td>I don't think they are meeting as basic a need as some of the others</td>
</tr>
<tr>
<td>I have no least important of these services -- all are important</td>
</tr>
<tr>
<td>Not needed for my family at this time</td>
</tr>
<tr>
<td>Some things can be done before</td>
</tr>
<tr>
<td>They seem to be the ones that we can put off and focus funds to the attention of the others</td>
</tr>
<tr>
<td>I did not pick anything because they are all important to our community</td>
</tr>
<tr>
<td>They are secondary</td>
</tr>
<tr>
<td>Haven't experienced language problems -- others are not applicable for children under 12</td>
</tr>
<tr>
<td>Only from observation</td>
</tr>
<tr>
<td>I did not check any of the least important because all of these services are important and needed</td>
</tr>
<tr>
<td>I did not choose any of them because they are all important</td>
</tr>
<tr>
<td>I'm aware that organizations in the Longview area have lost funding for these service areas</td>
</tr>
<tr>
<td>How do you choose?</td>
</tr>
<tr>
<td>Because if the needs of job, health and security were met, then the drug and safety problem would change</td>
</tr>
<tr>
<td>I feel all the others represent greater needs</td>
</tr>
<tr>
<td>I think the needs could be met at the time of the need</td>
</tr>
</tbody>
</table>

| There are available that address these needs currently |
| They were least important to me |
| Because I feel they are already being taken care of or they are not vital to a fulfilling life |
| To me these are not that important |
| Because we need homes, not Apt. Home where kids have a place to play in. Jobs, so our men out of prison can work and help take care of family. Drug programs so we can help our family members get off drugs |
| Because drugs are the most important thing in our community. Job training and housing |
| Because we can find help already for these needs |
| All of them are important |
| Because they can be improved according to the need of the person |
| Because that can be improved according to the needs of the person |
| Because that can be improved according to the needs of the person |
| Because I do not think we have those problems in my community |
| These are non-emergency needs |
| All of them are important |
| I don't feel qualified to say which programs are least important just because I don't use them |
| There are several services that address these issues that are easily accessible |
| Because there are programs offered by agencies already |
| These things are offered in our community right now. There are other things our community does not have |
| Because these are not as important as a person's health and well-being |
| Because people lie, young people drop out of school and one brings illness upon oneself |
| I think parents can give kids a good education |
| Because I haven't seen those programs here |
| Because people lie and young people do not go to school |
| They are not a priority |
| Because they have to give attention to the elderly |
| All of them are necessary |
| Because that can be improved according to personal needs |
| Because they are already covered in the community |
| Because I feel our area needs those important help on them |
| The private sector should handle these |
| A lot more other areas are at greater risk |
| There is adequate amount of these services already in place |
| If we focus on the people at the individual level, the community or |
neighborhood level would improve

Provision readily available and not as important

That's how I feel

All of them are important

They are all important but I had to choose something

I do not know anybody who does not have a home. Besides, there are many places with recreational facilities

These are receiving programs and services to a large extent

There are enough services

These are things that are already in place -- we could use more them though

All are really important and I don't think I can choose any that are least important. People need all kinds of help. If they need help, how could any be least important

The others are the most important for families

Everything else is more personally- and family-related important

I don't need them

Do not need them

Housing repairs I feel are easy. Job training: who needs it? If they want to work, they can get work. Neighborhood safety is important but not that important

Because there are a lot of people here in our area that's homeless - we need something to keep our children out of trouble - some people cannot afford to pay for medical/dental services

I didn't see anything that was least important

Young to old cannot speak for themselves

These areas are not a priority

Feel more safer with that

We have enough programs like this. Now we need to work on other issues.

Least important

Don't know of anyone who has these problems

Because on a scale of 1-10, 1 is minor and 10 is major: these three rate a 1 or below

All are important. Those 3 needs are currently being met best

We do not need more services for rehabilitation, no do we need after school programs or parenting skill classes. We have enough of them

They are all important, but the others are slightly more critical

I believe with the agencies in place and churches we have adequate services for emergencies and the physically- and mentally-challenged

There are already after school programs and Boys & Girls Club. I do not think people would use parenting skills and services. I think there are already services out there for children under age 12

These areas are being addressed very well at this time

Programs for these are already in place

Just from choices

I didn't choose any cause they are all important to so many people

There is not much need for these things

Because these things don't necessarily cause emotional distress on a family

Housing can wait sometimes. After school can wait so the more important issues are harder

The others just more important

I don't have children or a house but I don't have a home of my own. I live with family

They are all important, but these seem to already have good programs in place that are working

Not that I believe that they are not important, but I feel that Longview has programs that are working well in these areas

My kids have a doctor

All of them are important

Those are the least important

There are already enough resources

Don't seem to need a lot shelters....there are churches on every block. Most of the larger churches should open there doors(if not already)for recreational play in their neighborhoods. If I recall correctly, I had numerous health classes and/or programs in school, as well as, my parents to teach me about health and disease prevention

If the most important ones are handled then the least important ones will eventually dissolve

While they are important issues to address, the others i chose as most important are what I see as needing more focus

ALREADY TOO MANY LOW INCOME HOUSING OPTIONS PARENTING SKILLS AND PUBLIC HEALTH PREVENTION PROGRAMS CAN BE UTILIZED IN A DIFFERENT SETTING

These are primarily due to the age of our household. The most important 3 were selected because of knowledge of Longview community needs

All are top priorities for a community to focus on, the 3 chosen as least would just fall closer to the bottom of the list for me. By no means are these 3 unimportant, it is just that all the others are more important

JOB TRAINING CAN BE FOUND, THROUGH CHURCHS-----PARENTING SKILLS CAN BE LEARNED FROM FAMILY/SOMETIMES. OR THROUGH LOCAL CHURCH AGENCIES.RECREATIONAL FACILITIES/PROGRAMS ARE GREAT IF FUNDS PERMIT, BUT ONCE AGAIN WE HAVE NUMEROUS RELIGIOUS SERVICES AVILABLE FOR ALL AGES

I feel these are currently adequately addressed

I think parents should take more interest in providing for their children, rather than the community.

Because there are more important needs than these

All of them are important

There seems to be enough food banks & KNOWN support however, I don't hear about any help for the other listed

Other needs are more immediately critical

Homeless are not looking for housing; banks are well supported through
I chose 3 least important from a personal standpoint. I am a senior citizen and I don't use housing repair services or need rehab for mental challenges.

Homeless people can always find a job - especially those who are US citizens. I personally think they are lazy people.

I thought these were important only after basic needs are met.

I chose those as the least important because those services are already being effectively provided.

Don't see them as major issues affecting our economy or quality of life.

Because you can do that in your own home.

All are important.

I don't apply to my family situation.

Because that is just the way I feel.

Don't apply to my family situation.

The choices were not easy and I really did not want to choose any.

I chose those as the least important because those services are already being effectively provided.

Longview has a wide variety of these services at the present moment.

I think these were important only after basic needs are met.

I thought these were important only after basic needs are met.

I chose those as the least important because those services are already being effectively provided.

These didn't apply to me because I have a high school education with some college; no children and I don't have leisure activities.

These didn't apply to me because I have a high school education with some college; no children and I don't have leisure activities.

Because it said to check three - they are all important and all tie into a safe and healthy outcome for our community.

I feel that our community already has these programs.

I feel that the more housing that is provided for the homeless, the more.

I could not choose. All seem important to some degree.

Almost everyday people who are hungry or homeless.

These services are being provided to some extent.

I think all of the above are important.

I chose 3 least important from a personal standpoint. I am a senior citizen and I don't use housing repair services or need rehab for mental challenges.

Better parenting skills, better kids youth programs will occupy kids to keep them off the street and help them obtain goals for the future this will help - preventative care to keep children and families out of the hospital, thus keeping them in school and healthy.

It was a hard decision because all are equally important to me.

I thought these were important only after basic needs are met.

All are important.

Because you can do that in your own home.

Don't see them as major issues affecting our economy or quality of life.

I chose those as the least important because those services are already being effectively provided.

Homeless people can always find a job - especially those who are US citizens. I personally think they are lazy people.

Those things can be fixed on an individual basis.

Because that is just the way I feel.

Outside my area of expertise.

The choices were not easy and I really did not want to choose any.

Schools teach English; schools are free recreation - learn to kick a can.

Schools teach English and they are free. Public health - 'just say no' to sex, drugs.

These didn't apply to me because I have a high school education with some college; no children and I don't have leisure activities.

Because it said to check three - they are all important and all tie into a safe and healthy outcome for our community.

I feel that our community already has these programs.

English reading/writing is aimed at only one group of people; parenting skills - read your bible; recreation - make your own fun (our family did).

These services are being provided to some extent.

Longview has a wide variety of these services at the present moment.

I feel that the more housing that is provided for the homeless, the more.

I could not choose. All seem important to some degree.

Almost everyday people who are hungry or homeless.

Not sure all of them need to be on the most important list.

All are important.

I think all of the above are important.

I chose those as the least important because those services are already being effectively provided.
<table>
<thead>
<tr>
<th>Subjective reasoning</th>
<th>I did not know what to choose because everything on this page is equally important</th>
</tr>
</thead>
<tbody>
<tr>
<td>Availability of resources and services</td>
<td>These are already supplied in the community, but people do not use the resources already available</td>
</tr>
<tr>
<td>Feel like these areas are pretty well addressed in our community</td>
<td>These seem the least urgent although all of the list above seem quite important</td>
</tr>
<tr>
<td>They don't affect my family at this moment</td>
<td>Because none of them seem to be having an effect today</td>
</tr>
<tr>
<td>These are well covered by existing facilities and services</td>
<td>They are not &quot;life or death&quot; issues</td>
</tr>
<tr>
<td>I believe the majority of the homeless in this area have other options. I believe the immigrations issues should require you speak English to become a citizen of this country, I believe that the agencies are there but people don't take advantage of them or may not be aware, that has been what I have seen</td>
<td>There are not three on here that are least important. all are important</td>
</tr>
<tr>
<td>Each is important for the future of our community</td>
<td>They are receiving enough benefits and resources</td>
</tr>
<tr>
<td>I think they're important, it's just that the others are more important to me</td>
<td>Some of these services are offered twice. some services are government programs provided and a waste of tax payer money. English is taught in skills throughout school. EBJ is available for low in come. parents who neglect children and abuse them know it is wrong - should pay a big fine along with jail time</td>
</tr>
<tr>
<td>The others are more important</td>
<td>Because Longview already has effective programs in place</td>
</tr>
<tr>
<td>I feel that these are pretty adequate for our needs at this time</td>
<td>All are needed. These 3 appear to be the least critical</td>
</tr>
<tr>
<td>Not personally aware of anyone in need of these services</td>
<td>While I am sure there is greater need than can be met completely, we DO have several options for needy persons to get a hot meal and a place to sleep</td>
</tr>
<tr>
<td>They are able to be done with one's own thought</td>
<td>Personal responsibility</td>
</tr>
<tr>
<td>These services are readily available- all a person has to do is make the phone calls to get the information</td>
<td>Adequate services are available compared to others</td>
</tr>
<tr>
<td>I don't see it as a problem right now</td>
<td>OTHERS MORE IMPORTANT</td>
</tr>
<tr>
<td>I believe that although somewhat important, recreational programs are not necessary</td>
<td>I think we need all of the above because they all impact each other. Had to really think about it and choose. Not sure how to answer</td>
</tr>
<tr>
<td>I believe that the literacy council and schools are doing a good job for language skills - we have a lot of recreational facilities. we have a lot of shelters</td>
<td>Unfortunately, many of the homeless have been released from mental facilities and do not want to live in government housing. Their families can no longer care for them either. In the housing repair area, we must use available funds to build houses in the first place. Many churches take care of food distribution</td>
</tr>
<tr>
<td>It was hard - all these beg a need - this is an all-inclusive list. none really should be left off</td>
<td>Learning English should be a personal responsibility. More medical/dental services are available for low income clients than for middle income. Some know how to use the programs, and have for several generations. Food and shelter are more important than recreation</td>
</tr>
<tr>
<td>Because there are available programs and services</td>
<td>These three are closely related. Increased positive after school activities and recreational opportunities keeps individuals busy and out of criminal activity</td>
</tr>
<tr>
<td>It was difficult to pick 3 &quot;least&quot; important - they are all important, but, if you educate and get people working, hopefully there will be safer neighborhoods and no need for food banks or kitchens</td>
<td>Just my opinion....</td>
</tr>
<tr>
<td>I really believe all are important. It was difficult to choose</td>
<td>It seemed like those were the choices left</td>
</tr>
<tr>
<td>Because if I had to choose, there are families without shelter and housing repairs is not as essential as sheltering. I do not think public health or recreation are alarming issues here</td>
<td>These programs are already address fully by the community in my opinion</td>
</tr>
<tr>
<td>I felt that there were other needs that need to be addressed</td>
<td>Homeless can find somewhere to sleep, they like being free. There are sources if someone really wanted to work, lots of things offered some just aren't aware of them and needs assistance in the seniors dept</td>
</tr>
<tr>
<td>Programs are available yet could be improved</td>
<td>Seniors - did not specify low-income. Seniors w/ money have services. Food banks - we have an excellent food bank and there are others smaller ones around the area through churches. food banks need to be open longer hours, but food is available. If low on food, there is seems to be an immediate response to remedy the problem w/in the community. Rec. programs - in light of the other choices, this seems less important</td>
</tr>
</tbody>
</table>
Services for children under age 12 was too general. What kinds of services? Housing for the homeless is largely covered by Salvation Army and HiWay 80 Rescue Mission. Recreational facilities and programs: Our city is blessed to have a number of those and is building more. Other things take priority.

The other programs look better as far as the whole of the community is concerned

These areas are under control

Not a necessity

They are all important. However, when forced to prioritize, I would push these down on the list

Very very difficult to do this as all are important

Seniors already have programs that assist them, most of the english classes are for Hispanics who should pay for themselves to learn english. Yet, they still speak spanish! The homeless are homeless for a reason, and that is because of their own desire to not abide by rules. Most simply need to leave the alcohol and drugs alone! They have families who are not willing to put up with their crap, and that is how the majority become homeless!

All of the service areas listed are, in my opinion, important. The three selected as "least" important are less critical.

This was a mute question, I think they're all important none really are least important. What's the point here?

least important to me

I don't have a house

these are o/a programs. neighborhoods are pretty safe. special health is available

they are all important but these are the things that could be put on the backburner

The three I picked for the least important could be combined with other services, making them more beneficial.

these things aren't really important in today's time

these are currently taken good care of

because we already have good programs for these problems

all of them are very important to our community

they don't affect me

we have the housing program, after school programs are available, drug and alcohol programs are available.

we have enough drug programs and people still choose to be dope heads. If peepol would stay in school and not drop out to be free loaders off the state they would know how to work. Just about everyone is on housing so they have someone to fix whatever is broken in their homes.

job training can be substituted with college. there are already plenty of drug and alcohol programs.

job training is needed for the younger children; they are the future

a great need

because it's covered

just seeing everyday in community

I think living is more important than repairing; people should not be out late

at night. It will keep kids off the street.

don't belive we have that many emergency weather times

not familiar

I feel we have adequate services for these

the others take care of needs now

because this is what is needed

there is not a great need for them

not much support for important things

because Longview is safe most of the time

I personally know what it's like to not have the money but be declined low income housing. Too many non-English speaking people today. I don't have enough money to feel safe in my neighborhood.

none of those are unimportant, they are just least pertinent (less urgent)

I don't know any senior citizens or mentally challenged people but it's probably still needed

because they are nice to have but really have no need

Churches should become more involved in their community, instead of building bigger buildings, supply the services that are required of them, as commanded.

I feel that many of the churches and groups in our area help with home repairs and the other two are important, but might be addressed if other areas were addressed.

All others meet basic necessary needs. Recreation facilities, after school programs and health awareness are important but should not be put before basic needs.

Because I feel these are things that are either being addressed or could be addressed by our churches and/or community service groups.

To be quite honest with you, ALL of these services are important to our community. To have to choose the least important is absurd.

I haven't directly witnessed a need for them. Not that it might not be there, but I had to pick 3 'least importants'

We have enough shelter's now,and Job training can be learned on the Job,Parenting skills and services I think are a big joke and a waste of time you are either a good parent or your not.

the belief there are federal and or state funds available that are not available for the other categories

because we already have a bunch of these

They do not align with the priority needs of the community.

there are more important things

get the homeless off the street

I believe them to be less important than the others at the current time.

Seniors have options through hospitals and churches now. Housing repair options are available at Home Depot & Lowes if people can afford to do it themselves. Otherwise, what does that mean? Recreation not a priority. Nice, but not necessary.

At this time, these do not apply to my family

The people here in Longview should already know how to read and write.

GLUW 2007 Community Needs Assessment, August 2007

102 of 120
<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Those that dont are the illegal immigrants. We already spend a lot of</td>
<td>money on Parks on the “better side” of town. Too much money if you ask me when that money could be used elsewhere. Emergency Shelter - should be just that not a 2 or 3 month stay. It should be for emergencies only.</td>
</tr>
<tr>
<td>If people take the initiative to take care of themselves we would not</td>
<td>need these services.</td>
</tr>
<tr>
<td>1) We already have several services for the senior citizens 2) I am not</td>
<td>aware of a problem with disease's or health issues in our area. 3) There are already several rehabilitation services available for the mentally and physically challenged.</td>
</tr>
<tr>
<td>We need to meet basic needs such as housing, food, and medical care</td>
<td>before we address issues like recreation.</td>
</tr>
<tr>
<td>Every item on this list is important for the well being of this community.</td>
<td>In some areas we are still in the dark ages as far as being progressive in our thoughts and programs.</td>
</tr>
<tr>
<td>It was a hard choice but I think those are the least of a community to</td>
<td>worry about</td>
</tr>
<tr>
<td>I chose them because I feel that they area all already available. And the</td>
<td>ones I chose for most important are always programs that I feel need improvement anywhere</td>
</tr>
<tr>
<td>Every need listed is extremely important, so I had to make some difficult</td>
<td>decisions about which needs among the very important needs might be slightly less urgent than the others</td>
</tr>
<tr>
<td>I think our community actually has some good programs regarding</td>
<td>recreational programs, facilities need to be update and improved. After school programs are decent</td>
</tr>
<tr>
<td>SEEMED TO BE THE LESSER OF ALL</td>
<td>Already being addressed</td>
</tr>
<tr>
<td>They are being adequately provided</td>
<td></td>
</tr>
<tr>
<td>Not an area that routinely suffers large scale emergencies that require</td>
<td>emergency shelters. Basic needs should be met before we worry about rec facilities. Drug/alcohol problems result from a choice the person made. Yes it’s tragic, but no one forced them to choose to substance abuse</td>
</tr>
<tr>
<td>Anyone can fix homes</td>
<td></td>
</tr>
<tr>
<td>ENGLISH SPEAKER/can fix anything/work all the time on time for play</td>
<td>I don’t feel any are “least” important. All need attention, all need resources, all are important to the growth of Longview as a “good” place to live and raise a family</td>
</tr>
<tr>
<td>I think these needs are being addressed; I don’t personally see a need</td>
<td>Research indicates that many with drug and alcohol abuse problems are related to untreated mental health or behavioral issues. Thus increasing mental health is much more important especially since Sabine Valley has a two year wait list. Job training is available. Many low income individuals are eligible for financial assistance via grants. However the school counselors are not properly advising youth of recourses due to their many roles. Adding social workers in the schools (ie Community in School programs and school social workers) would allow students to receive anticipate help before drop outs occur. Neighborhood safety can only be helped by proactive police work. The Longview police department resources only permit reactive enforcement</td>
</tr>
<tr>
<td>We are senior citizens</td>
<td>We feel that those services are already being provided to some degree</td>
</tr>
<tr>
<td>Because I feel Longview already provides these services adequately........</td>
<td>These services are available at clinics in the area, so the need is addressed</td>
</tr>
<tr>
<td>GLUW 2007Community Needs Assessment, August 2007</td>
<td>We have lots of training in the area - there are lots of recreational programs throughout the year – our hospitals and clinics are really good</td>
</tr>
<tr>
<td>It was tough to name 3</td>
<td>Because we already have enough help with this issues and not enough with the really bad issues</td>
</tr>
<tr>
<td>Not sure</td>
<td>All above are important. However, I chose “Emergency Shelter” because it has not seemed to be a major problem in the past. I chose “Food banks or kitchens” because it is already available in Longview and East Texas. I chose “Recreational facilities and programs” because improvements are already taking place</td>
</tr>
<tr>
<td>I view all the above to be equally important to the quality of life in</td>
<td>Longview</td>
</tr>
<tr>
<td>Don't house the Homeless and there will be reduced numbers. Have not</td>
<td>met anyone who can’t communicate. Tax dollars are better spent elsewhere</td>
</tr>
<tr>
<td>These are areas that churches and civic groups could step in and help</td>
<td>with. If parents are trained, child neglect will diminish</td>
</tr>
<tr>
<td>They didn’t seem as important as the other options</td>
<td>We are retired and our kids live nearby and help when needed</td>
</tr>
<tr>
<td>I think they are all important, however, I believe that recreational</td>
<td>facilities will be provided for by the private sector. The English reading etc. skills can be obtained in the schools and housing repair services are usually provided by churches</td>
</tr>
<tr>
<td>Have children and want them to be safe and experience positive influences</td>
<td>while growing up</td>
</tr>
<tr>
<td>Because they are provided</td>
<td>Kilgore College provides well for the community with its job training opportunities. There are already quite a few after school options for youth</td>
</tr>
<tr>
<td>Does not affect me</td>
<td>sufficient programs exist for children under 12 people in Gregg county should learn English by immersion neighborhood safety is up to the neighbors</td>
</tr>
<tr>
<td>All are important. I chose these three because those are the three you</td>
<td>would get the least result for the money</td>
</tr>
<tr>
<td>I felt they were important but decided those could be handled by existing</td>
<td>community based or faith based programs</td>
</tr>
<tr>
<td>I could not choose the 3 least important. Everything listed is extremely</td>
<td>important to our community</td>
</tr>
<tr>
<td>Because you said i had to pick three. I think they are all important</td>
<td>I’m sorry I couldn’t choose any - they are all very important - it was hard choosing the most important. Each of these areas deserves attention to give each of our citizens a chance for a decent life</td>
</tr>
<tr>
<td>It was difficult, because they are all important. Those three are well</td>
<td>addressed right now, and no additional funding is needed in those areas. More funding is needed in almost all of the other areas</td>
</tr>
<tr>
<td>More funding is needed in almost all of the other areas</td>
<td>I feel these have sufficient services available compared to all others listed</td>
</tr>
<tr>
<td>People can have job training in college or on the job. I believe you</td>
<td>should know how to speak english or you should not live here. And children are more important than facilities</td>
</tr>
<tr>
<td>These are some of things that the government does not need to be in</td>
<td>In all honesty, I feel that all of them are very important. They all add to</td>
</tr>
</tbody>
</table>
improving the quality of life in our community

I don't think any of the above are not important, just some needs are greater

I found it hard to select three. The three I selected I feel merit attention but could possibly be addressed later or after more immediate and basic community needs are meet

Housing repair services are probably minor issues, churches and neighborhood groups usually help with that sort of problem. Job training is available for anyone at the TWC. Recreational facilities and programs are usually used by only a few and not detrimental to general well being

Historical perspective

I see them as non-essential services

I am not qualified to answer

Less crisis level

Our area does not usually have severe weather problems. Our area does have a good number of recreational facilities and programs and several low income housing projects have been and/or being built in the area

NA

Not seeing a big need for these services in the area at the time

They are all important, I am assuming there are some services already available

I didn't choose any. They are all important!

RECREATIONAL IS NOT A MUST IT IS AN EXTRA I AM NOT A SENIOR I HAVE NO ALCOHOL OR DRUG ABUSE I DO NOT SEE THIS AS A MUST IN A PERSON'S LIFE THAT IS WHAT JAILS ARE FOR THEY ARE USUALLY THE ONES WHO SOLVE THAT TYPE OF ISSUE

Longview rarely has an emergency. Parents or churches usually provide whatever services a child needs. Housing repair services just plain isn't an issue

Contractors, churches should rally together and assist with housing repair services. Churches and schools should cooperate and provide volunteers for after school programs for youth. Existing recreational facilities and programs should be expanded to provide for low income

I'm sorry, I put myself in each situation and I cannot say any of these issues are 'least' important

Covered by some in the community already

I found it very difficult to choose any of these three items as being of least importance

Of those listed these are least important overall

Lesser of evils

Tough decision, did not want to pick any. Choose services to children under 12 because if other services/parents are involved then less necessary. Choose housing for the homeless because I do not see significant homelessness in our area. Maybe we are doing a job in this area already and that good work needs to continue. Choose Low Income Medical because I had pick public health as a real need so I thought the public health system could help with the low income patients

I feel Longview does an adequate job of these things

Already taken care of

There are already shelters in place for the homeless. Emergency shelters are seldom used and usually provided, as needed, by the city in a municipal building or by the churches. And if you live here; you should speak, read, write English. If we continue to offer classes in Spanish, they will never learn to speak English. Those who desire to learn will manage; when classes are offered, they are under-attended and most appreciated. We may it entirely too easy for these immigrants, most of whom are illegal

All these choices are hard to make when deciding which is most or least important. I know there are many options for the folks needing the services I marked least important. Extremely hard to figure who will pay for the programs and has there been evidence the money spent in the past shows improvement

We don't have a lot of emergencies that cause the need for shelter. If we do then there appear to be hoards of unfilled low-cost hotel rooms in our city. Recreational facilities will not improve the quality of life for those with the lowest quality of life. I don't sense we have a public health problem on the order of some of our other problems

Homeless folks need to turn to churches for help and find jobs as they are plentiful. Recreational facilities are not a need, they are a luxury. If you don't have insurance you should have to pay for your medical services in cash and not depend on others to pay your bills

Emergency Shelter: You can use churches Housing repair svc:s It is up to the home owners Recreational Facilities/programs: We have plenty of recreational facilities in Longview

The service for these 3 are rampant in the area

Very, very difficult choices. I perceive that Emergency Shelters are adequate and the need is not that frequent. Regarding Safety and Recreation Facilities, they simply seemed to be the two remaining that did not focus on an immediate or basic individual need

Moore important items

They are all important, just placing the others first

Really, this was the hardest part of the entire survey so far. Everything on this list is important. I chose housing repair because that could be done by volunteer groups/churches if they were well informed of the need in Longview. The other two were really by process of elimination. Since recreational facilities and programs are nice but not a necessity like public disease prevention...it seems like it should be less important. As far as neighborhood safety, LPD is constantly working on that, but I think that the safety level would increase if other problems were addressed

N/A

Because I place all the other choices listed higher my understanding of the services available in the community

I feel that all there is quite a bit of progress in these areas and they are adequately addressed

There are many rehabilitative based services for the physically and mentally challenged, such as group homes and physical therapy. Our neighborhoods are as safe as we make them. We have citizens patrol and police visible all the time. A housing repair service is only good if you own a house. Renters are not responsible for repairs. Most low income people are renters, not home owners

I believe they pose the least bang for your buck

I believe these needs are being met but will require continuous funding

The items I checked are still very important to a healthy community. I would like to believe however, that these items would be taken care of by willing volunteers/churches when the need arises

I believe there are already services/opportunities in these 3 areas in our community

All 3 are important services, but I believe we have strong services available for these three

Only chose one--we seldom are at risk for storms and damage

We have plenty of recreational facilities. Neighborhood safety is already
I feel we have a good number of facilities for the homeless, I think they are all important. However, if we had the money to provide it all, I believe in all of the above, I would like to see us correct the problem on how people get themselves to this position instead of just taking care of the symptom.

Facilities available are not a problem.

All are still important, but to rate them made these be my last three. I do not feel these are the most severe problems our community faces at this time.

I do not feel these are the most severe problems our community faces at this time.

Housing repair services, parenting skills and services, housing options for low-income families.

They do not directly impact me.

That is how I feel.

Schools can provide English Reading and Writing. Most shelters can provide parenting skills. Churches and civic centers have proven to be able to handle Emergency sheltering. I think those needs are being adequately met.

Had to pick something - Recreation/ after school programs isn’t as important as providing food or shelter to someone without it.

They are all important and each have an impact on the strength of our community but are not considered as crucial as other issues.

They are important but not as critical as some of the others.

Everything was important but these are not as important in my life at this time.

They are all important.

I feel we have a good number of facilities for the homeless, I think these needs are already being met by organizations in the community (e.g. Boys & Girls' Club, Highway 80 Rescue Mission, etc.).

All are still important, but to rate them made these be my last three. I do not feel these are the most severe problems our community faces at this time.

I do not feel these are the most severe problems our community faces at this time.

All of these are worthwhile services, so I did not pick a least important. Things we can do as a community to help break a cycle of poverty or abuse and get people back on their feet and taking care of themselves are important. Programs that offer long term support, unless due to physical/mental incapacity, would be the least important in my opinion.

Because I feel those needs are already being met by organizations in the community (e.g. Boys & Girls' Club, Highway 80 Rescue Mission, etc.).

All are still important, but to rate them made these be my last three. I do not feel these are the most severe problems our community faces at this time.

It was difficult. I am more focused on the needs of the children and the parents.

I felt like it was the least of all of the areas we need assistance but maybe the community could pull together to help in those areas.

We seem to have sufficient recreation programs, neighborhood safety does not seem to be a problem at this time, and there are communities with worse housing issues than Longview.

I think they are being addressed satisfactorily at this time.

All are important so there is no least important.

Because these three choices can be helped with some education and guidance.

These 3 are up to the individual. If the drive to take care of this is not present it does not matter how much assistance is offered. If the drive is there, it will take care of itself.

The City is already using bond funds for parks/recreation and Lear Park is well on its way, so the focus on that issue has already been effective. Child abuse/neglect is a family issue & there is more abuse by CPS than by families, so we don't need more from them. Emergency shelters are already available in Longview & when the need arises, more doors are readily opened.

Not as basic as the other options for daily living.

We don't need the emergency shelters due to the churches are already accessible. Housing repair is just low as a priority.

All of the other options simply seem to be higher priority issues.

I changed my mind half a dozen times. All of these are important. I guess it is a matter of trying to select the three that will have the least effect. I'm still not sure this is even close to the right selection.

Could not pick three.

This is the United States, Texas. Why do we need to provide a service to teach English skills? Drug and Alcohol abuse is a self inflicted problem. Housing repairs in most cases are caused by not keeping up property.

We already have plenty of those.

I feel the others are more wide-spread needs and are more urgent needs than these.

These seem to be either of lesser importance to me for immediate need or seem to be fairly well addressed in the area.

The other choices seemed more important.

Don't know.

I think that if you start teaching children to be accountable then neighborhood safety will happen. Also housing repair and emergency shelters are important, but not as important as most of the others on the list. Our children are our future and I think that we should make it a wonderful one, but paving the road for them and giving them the tools now to help make that future a bright one.

we have to many using homeless shelter that don't need them. We need to learn english in school. and housing was just one of my least of the list.

I JUST COULDN'T DECIDE AND HAD TO PICK SOMETHING. IN MY OPINION ALL OF IT IS IMPORTANT.

Because there are plenty help for the ones I chose.

Having worked for the cable company I saw plenty of low-income housing.

survey instruments, page 105 of 120
And I came out of high school with three years of college and no degree and didn't have problem finding a job and learning it (no job training). As far as the reading/writing/speaking classes I feel as if you pay attention in class, you will get plenty of that.

Perhaps there are local programs that provide this free

The insurance cost is a nation wide problem, the children in the surrounding communities have plenty of recreational facilities, and most people have enough friends to help with repair services

since there is never enough money to help all the needy, though difficult, I tried to prioritize where money would best be spent

It is a shame that we weren't able to make these responses on-line

They are not immediate needs

Kids are spoiled and non-english speakers have no incentive to learn to speak English because we spend a tremendous amount of resources catering to them by forcing bilingual services on a populace with no need to learn a foreign language. Make English the "official" language and make it a requirement for residency before spending resources for English classes

These services can be provided in part by schools, churches, and community organizations

Truthfully I feel all of these are very important to our community. I had a hard time determine the least important!

I am unable to choose three least important programs

It was very hard to place a check mark by any of these services as Least Important! I really believe that they all have a very important part to play in our area. But of the choices listed, I felt that the recreational facilities and programs were the least important

These are areas that we already service well

I feel there are adequate services for the senior citizens, there are many programs for drug and alcohol abuse and the medical dental services are covered by the federal government with Medicaid

Actually, I didn't want to choose the three I did, because I find all of these issues important - some are just more critical than others

They are all equal in my opinion

SERVICES FOR CHILDREN UNDER 12 AFTER SCHOOL PROGRAM

FOR YOUTH RECREATIONAL FACILITIES AND PROGRAM

JUST THINK OTHER THINGS OUT WAY THOSE 3

All of these programs are important. I cannot choose a least important because what is important to one group may not be what another group needs. We should strive to make all these important areas

There is free education already. Make students more responsible for their education. Quit letting them get by with just getting by

Services provided already

Because I felt it doesn't meet the criteria as helping a family as a whole

My perception is that these areas are already addressed adequately compared to other areas

THEY ARE NEEDED: JUST IN PRIORITY

They all are important

I believe that out of all of the choices these were the least important, or could wait

I THINK THEY ARE ALL IMPORTANT, BUT THE HOUSING ISSUE IS A

GLUW 2007Community Needs Assessment, August 2007

106 of 120

TOUCHY ONE. I THINK A LOT OF PEOPLE WANT SOMETHING FOR NOTHING. I, PERSONALLY, KNOW SOMEONE WHO MOVED HERE TO LONGVIEW AND WORKED WITH ONE OF THE HOUSE-CLEANING SERVICES CLEANING UP WHO KNOWS WHAT, BECAUSE IT PUT FOOD ON THE TABLE FOR HER DAUGHTER AND PAID THE RENT, AS SOON AS SHE HAD SAVED ENOUGH, SHE STARTED LOOKING FOR A BETTER JOB AND FOUND IT. SHE DIDN'T ASK FOR ANYTHING SHE WASN'T WILLING TO WORK FOR HERSELF.

They didn't fall under the food, clothing and shelter umbrella.

I think all the services are important, the 3 I selected are not unimportant. I think programs need to address the problems affecting children. Children should be protected and given the opportunity to become productive individuals

It was hard. I think all of these are needed

It is much more important to have a stable place to live, free from drugs & alcohol than recreation facilities and teaching people English

They are missing and are needed or made known

Personal concern for better health care for senior parents

It was difficult to choose: All are equally the same importance however to me these would be least.

They seemed like optional programs, while all the others would appear to be necessities in a community

This area is rich in job opportunities, low in disasters, and the majority of homeless people choose to be that way

They don't affect my family

It is really impossible to choose three that are the least important - they are all important

These are available through government assistance programs

They do not apply to me or my family

Sr citizens are covered pretty well here. Child abuse is covered pretty well here. Drug abuse is covered pretty well here

Because Longview already provides these services. ALL of the services listed are critical to a well-functioning community, but the three I chose as least important are, at least, being addressed at this time by charitable organizations

It was difficult to select any of them. All of these are important services

I feel they are adequately provided by the city and county

THERE HAS BEEN A LOT OF HELP GONE IN THESE PROGRAMS

Because you made me pick three!!!...my top three give more bang for my buck than my low three....people in the community can do the least three with minimum or no help from our gov. if they just would...and we use to create our own recreation and past time activities

IF YOU ARE IN A HOUSE, ONE SHOULD KNOW THAT THERE ARE GOING TO BE REPAIRS, IF ONES DOES NOT HAVE PARENTING SKILLS SHOULD WAIT TO HAVE A BABY UNTIL THEY KNOW PARENTING SKILLS

If we take care of our children and teach them to become "responsible" hard working adults I don't believe we'll have the need for those services. WE DON'T NEED A PLACE WHERE PEOPLE CAN GO "FOREVER" AND GET HANDBOUTS! There are others, but those would be the least most important I think

I think they are all important

Something had to be least important
Good Shepherd already is a State Hospital and low income can use their services, most for free. The feds already have low income housing and yes, there are some here in the East Texas areas. I truly feel that many of these 'low income' people are learning that they don't have to provide because someone else will for them. Yes, there are some that are in real need, but many that aren't! Where does this STQP; America is creating more and more to not be independant! The word is even across the borders, Come to America for all the 'freebies'...it's sad, not to mention, very hard on those left working! This makes our own insurance more expensive!!!

Need

I believe the elderly and working class poor are suffering/struggling the most in our community

Because step 20 said pick 3 LEAST important!

We don't need to help the homeless. They should be put back in mental institutions where they belong

They are all important

Because these services can be obtained with a little effort from the individual

I had to pick three

If we have job training we can hopefully put more people back to work...

These programs are already being provided and continue to expand as needs arise

Lesser of the evils

What other services can you provide a child under 12? We already have after school programs. People can always find an emergency shelter. Either from the city or churches. You can learn English skills by attending school

DO NOT UNDERSTAND THE NEED

I did not choose 3 least important - all of these areas need attention

Got good neighborhood programs. Got good programs for getting food to people but we could always need more. Got good schools in this area

These are services that are individual responsibilities, needs that could or should have been met by that individual at an earlier time

They are already addressed better in the community than the other items that are listed

There were no least important, just lower in priority

The three are important but I don't feel they are as important as the others on the list

While important, they rank lower than other options given

Services for seniors=meet needs in other programs Emergency shelter=house 'em @ Maude Cobb+gyms+etc. English=they'll pick it up from their kids

Parenting should be involved with children - not putting that on someone else. Low income housing does not seem to be a problem area

I believe our city provides adequate housing for the homeless and emergency shelter for the needy. I also think that parenting skills should be something that you have and know, not something learned

Because I believe these three are the most visibly addressed and accessible in the community of the choices offered

Most are people are homeless by choice Recreation should be secondary to important issues Public health and diseases not a problem in area

Not sure

Could overlap with other services and could be benefited that way

Recreational facilities and programs are already fairly adequate

Not interested

I had to pick something, and those seemed the least related to meeting basic human needs of those in our area

Least important to me

Had to pick something

I listed the three that I picked because these services/facilities already exist

PARENTS NEED TO THINK ABOUT TAKING CARE OF THERE CHILDREN INSTEAD OF EXPECTING THE GOVMT TO PROVIDE CHILDCARE

HARD TO MAKE CHOICE

There is always a full page of help wanted ads in every newspaper and it on almost every window at area businesses. The only thing is most jobs do not even pay enough to buy gas to get back and forth to work

Felt like those would be some that are able to do ourself training or on the job

We are looking at priorities; the affected people in these areas can help themselves

Because the HiWay 80 Rescue Mission, New Gate Mission, Martha's Kitchen and other church affiliated groups already provide some of these services. All of the services listed above are very important so it was difficult to choose

Do not affect my family

I could not choose 3, they are all important

Recreation is not high on my priority list when talking about people who don't have the basic necessities. I have seen medicaid get abused too much - most people can repair their own houses - what they lack is motivation

I chose neighborhood safety because the citizens have means of making their own living areas safe. Job training & English skill because those would be personal problems due to the individuals previous life choices

low income and medical/dental services are usually for the illegals. Children and adults can use the county health clinic for medical services and there are dentist who will take clients who do not have the money for a lot of dental work. Housing for the homeless has been left to the salvation army, the mission, to which has expanded and several other shelters in this county. People who use these shelters are mainly people with mental issues or family disputes as well as drug and alcohol problem. Services for children under 12 how about services for children under 18. All children should be included in certain types of services

Anyone can get a job if they want one

Don, know that we've ever needed emergency shelter. We live in America, people should know how to speak english. Everybody knows right from wrong, even people who are evil, and most who are mentally sick. Parenting skills are not the problem, peoples decisions are

Haven't had to use

I feel these are important but overall these are ones to be left out. Services for children under 12 could be put with low income medical/dental. Neighborhood safety has improved. I just feel the top 3 are more important

I felt those items could be available through other services or programs
Help people who are trying to help themselves. Some people choose to live as they do.

You asked my opinion and here it is, like it or not: There is too much abuse of government services and taxpayer dollars by people who choose to not work. Anyone can find some kind of job. The problem I see is that those who choose not to work do so because they want something for nothing. I don't owe anything to anyone except myself and my family. No one should rely on a handout to provide for themselves or their family. I feel the same way for illegal aliens who come into this country illegally and then expect the hard working taxpayer to foot his bill. We have laws that they must go by to become a US citizen and they should abide by it. I pay for Spanish lessons so that I can communicate with workers at my job site, whether I personally agree with them being here or not. I am not wanting to give my money to them so that they can speak English. Let them pay for it. Remember... You asked, so I told you.

They are all important, but I believe the other programs on the list are more important.

Just an opinion

Most people can afford these options

Because if you develop these programs it will most likely cost the people who have the money, most likely tax payers, to have create or increase these services.

Priority of budget spending

Hard to choose, they are all important to me.

All were important - I just tried to pick three that might fall at the end of the list.

I feel all of these issues are important, but there are already federal programs to provide housing to low income families. When I was receiving chemo treatments last year, I was astonished at how much each treatment costed. The cost of my surgeries were outrageous. I asked the billing office how people without insurance afforded such charges. I was told that low income families without insurance qualified for assistance and many times never had to pay a bill. I have a good friend, however, who is not from a low income family. Their family of four have a fairly good salary base (enough to pay the bills and buy food, etc.), but they do not have medical insurance because they cannot afford the $700 - a month to insure their family. Her husband was injured on the job about 8 years ago, but he worked for a small diesel shop that was not required to carry workman's comp insurance, so when the rates went up, the employer cancelled the insurance without notifying his employees. The medical insurance they provided ended up being "a foot in the door policy" and they are still paying on his close to $500,000 worth of medical bills they were responsible for. Families like those need the help more than families that already have programs available to them.

All are important, but I felt that other agencies would be able to provide assistance, if needed.

In my opinion, I feel that these are things that are not in high demand (emergency shelter), should be the responsibility of the individual (housing repair services), or that we have enough of them with the current community philosophy (recreational facilities).

We need to put less emphasis on obtaining help for things that we can provide for ourselves. There is a lot of government funding programs that reinforces people to do nothing and they have become what we have developed youth programs is that they tend to be gathering spots for undesirable activities.

All appear to be important areas but this is the least important to me.

Because the survey said I had to pick 3 and that is how I ranked them. I don't mean that they may not be needed but to me they were the bottom 3 needs.

IF YOU DON'T REACH THEM WHEN THERE YOUNG, THEY START OFF ON THE WRONG PATH

Teach the children in the schools, that's what we go to school for. Set an example to children that life isn't all about fun and games. They need to learn responsibility and respect for the future.

HOMELESS - IS SOMETIMES A LIFESTYLE. YOUTH PROG. - ONLY UPPER CLASS CHILDREN ATTEND. ENGLISH - MOST ARE HERE ILLEGALLY

The others seemed more important. It is not that these items are not important.

We already have public health programs. We have programs to learn English, if they want to really learn. There are housing repairs available for the asking.

Neighborhood Safety is a problem that should be handled by the city and police forces. Recreational facilities and programs - we have adequate facilities and programs now; Housing Repair Services -- I myself have to budget and make do with some home repair or lack of repair.

Money

Not sure. Just don't seem as important as the others to me.

Because housing repair services and housing options for low income families are things that family and neighbors can help with. Recreational facilities and programs are important but those other things are more important.

Not a great factor here.

They are already available through various agencies or can be driven through the local groups that they will serve, neighborhoods for example.

Help start with helping the people that need and if we lose our children we have lost our future.

Because I believe in taken care of the kids and elderly than someone that doesn't want to work.

Those issues don't impact my quality of life or I think they are adequate in the area already.

I perceive that there are sufficient programs available to those who will make the effort to participate in them.

My perception is that they impact issues that are less serious/critical than the others in their impact on people and the community.

I don't think of them as the least important. I had to choose 3 from the list.

Some can be done without others can be handled.

We are currently offering housing for the homeless. Parenting skills and services are often lacking because only one parent is active in the role of raising children. We should offer programs to preserve the family unit. We can always use new recreational facilities and programs but there are more serious social issues to address.

I felt the other choices were not as important to me.

I think they are all pretty equally important except for the 3 I checked as most important, so the 3 least important are basically random choices.
These services are adequate as is

Tough choices to rank these but I felt that they are areas that least fit under the UW umbrella

Minimal perceived use for emergency shelters. Recreational facilities are OK and probably not a high priority. Public Health and disease prevention does not seem to be a major problem from my limited viewpoint

All topics are important. It will be difficult to decide which 3 are least important

To answer your question, some service is going to lose out. Does not mean they are not important, because all these issues are

I feel some of these programs can be handled outside of the united Way etc and could be managed by the parents or the Church

Need to provide basic needs before recreation

I don't have children

I really felt that every item on the list was important, but you requested we select three...:-)

Could not choose for least because the are all needed in our area

There seems to be enough resources from the government in those areas already

The homeless usually do not want a place to live. Neighborhood safety should be common sense. Seem to have enough recreational facilities

I don't have these problems

1) After School Programs - There are already plenty of things to do after school, and besides, sometimes a kid just needs to rest. No need to try to make your kid some kind of uber-athlete/musician/scholar/etc. Being well-rounded is good, but forcing it can lead to some weird psychological problems. I can't say that I ever fell victim to that sort of thing, but I know several people who did every after-school program in the book in the hopes of becoming overall all-stars in everything. In college, these people are sometimes intolerable and more often than not, end up cheating during work just so they can fulfill whatever their old activities were. Sounds like a rotten way to cram pack an afternoon, if you ask me. Stick with one or two and you might be OK. 2) Housing Repair Services - Be resourceful and visit Lowes or Home Depot, depending on your preference. Heck, even Walmart has a lot of home repair stuff nowadays, and at a cheaper price, might I add. And besides, nothing feels like researching how to fix a problem, getting the right tools, swearing at them for an hour, but eventually fixing whatever was broken. 3) Parenting Skills and Services - Almost everyone I know who has ever purchased some sort of parenting book or has enrolled in some sort of parenting class has eventually just given up on them altogether and has just gone with advice from the grandparents or the slightly older couple down the street. It's kind of a learn-as-you-go sort of thing, and I highly doubt any book or course could really adequately prepare someone for the diverse, frustrating, and wonderful world which is parenting

These items are generally covered by family and friends

I feel that we would be prepared should disaster strikes we have been comonly known not to have any major life threatening disasters in the past even though i know that there is always a first time but i dont think that this is a major issue i think there are more important things. I also think our teachershave done an excellent job teaching our community and we really dont have a high drop out rate one reason maybe because of our take testing our community is very committed to making sure we acheive that goal or penalties toward graduation apply and last our job training is not a big issue either because we typically dont have a low rate of unemployment and i do know that we offer some of these services and have also temporary services throughout the city to allow those that or not fortunate enough to get hired on by a job on a permanent basis to have training in the hopes that maybe they will be hired permanently or they will assist in getting you a another temporary job which means you get more training often times in different fields of work so this should not be a major issue either

They need to get a job

Because I have not had the need in my own personal life

The others are most needed

Chosen because all of these items listed are very much needed in the longview area and i just chose 3. these 3 are just as important as the others

Others are more serious

PARENTING- IF NOT CUT OUT CHILD SERVICES SHOULD STEPIN. BAND AND ATHLETICS ARE AVAILABLE FOR SCHOOLS. LOW INCOME FAMILIES ARE USUALLY ON WELFARE.

I feel that the people who really need the food kitchens are not the ones that are actually taking the advantage of this service, I feel parents need to be held accountable for their childrens needs, maybe we need a service to teach parenting skills, but again those who need these services will be the ones who want put forth the effort to get them

Could not find three for they are all important

Repairs are less a need than a place off the street. I strongly feel this is money that could be for food, water, housing, medical care for those already speaking English. Again we need other things

They are all important services!

THEY HAVE SOMETHING ALREADY FOR SENIORS. THEY HAVE ALOT OF SHELTER,THEY HAVE A NEIGHBORHOOD PATROL AS OFTEN AS YOU NEED THEM

It's not because they are unimportant, but from the concept of triage, those are the less immediately life-threatening or the higher-cost-per-benefit items. Putting Drug/Alcohol abuse in the least important seems to contradict the above, but the AA-related groups seem to be cost-effective ways of providing help for adult addicts and my suggested emphasis on Services for Children Under 12 would help with education about addiction for the ones not yet addicted

I think we should focus on things that affect the majority of most people

BECAUSE I HAD TO. I FEEL ALL OF THE ABOVE WERE "MOST" IMPORTANT (NOT 3 LEAST IMPORTANT)

Very difficult decision to cut $$ for any charitable service Housing repair

GLUW 2007Community Needs Assessment, August 2007

109 of 120
the adults SHOULD BE DRUG MEDICAL, FINANCIAL, FOOD, ETC Housing for homeless - I think this should only be temporary because otherwise taxpayers may support them for a lifetime

ALL OTHER CHOICES SEEM TO BE more IMPORTANT to me

All are important but I had to choose something. Family should, along with the assistance of gov't, take care of the senior citizens. Recreational facilities are very expensive. Schools need to deal with the education of the kids as far as English skills go

I think there are many recreational facilities and programs thru the school and city, so none really need to be added. I did not check 3 items because all the others are important issues

In some cases people don't want to work and some have done family members so bad that their own family members won't help. Some people are content, so they just sit around for the system to take care of them. If you get close enough, you will find out that some people are running a game. They wait on others to do for them

In some cases people don't want to work and some have done family members so bad that their own family members won't help. Some people are content, so they just sit around for the system to take care of them. If you get close enough, you will find out that some people are running a game. They wait on others to do for them

I can't chose 3 for least - each one of these are very important to the community from giving the younger children places to go instead of finding trouble to the elderly need services. All of these are very important to our quality of living

Housing Repair and the English classes are provided through organizations already. Emergency shelters can be implemented as needed. We have buildings that can be used, and organizations that are activated at that time

I think services and help for the elderly and handicapped are important but the way the list is made up I see them as the least important

Parenting should be 'planned'; community has recreational facilities and rehabilitation services for 'the challenged'

These programs are already in service.

Hard to decide, had to prioritize

It appears to be in our city that this is what more and more people are asking for

Just a guess. Others seemed more important

I think the Gregg county area adequately provides these services

A hard choice, but these seem to be on the low end of my concerns

I had a hard time choosing - I believe that all of the choices above are equally important!

I don't know enough about all the topics to really have an answer

I really do believe all of the above are very important. I could have ranked them accordingly better than choosing three of each.

Housing Repair-most people in need, need a house to repair. English - this is a service for someone who is here illegally. Are they working and paying taxes for these services? Are their children eating free at school and talking on cell phones? Are they wearing designer clothes and getting free health care? I'm working and I can't afford to put a cell phone in my kids hands and designer clothes on their backs because I don't get free housing, free food, free health care, etc.... Rec. facilities - there are far more important issues to spend money on rather that entertainment. Take care of what is important first, then you play

*Constantly used primary shelter is more important than occasionally used
GLUW 2007 Community Needs Assessment, August 2007

Survey Instruments, Page 110 of 120
programs are available.
The three I chose are important but not as important as the others. Recreational should come after basic needs are met

Because they are already covered by agencies
I do not think they are a problem

From my perspective, there are adequate programs addressing these needs
All are deserving choices, I picked the three I felt was the least important, ALL should be done

I chose them as the least important because I feel we have some things in place to address these already
It was hard to pick 3. Everything listed is important to a community of choice and the choices are difficult to make due to that fact

I believe these areas are already adequately provided for within the City
In my opinion, these areas seem to be adequately served by programs addressing the needs of those groups

Those things don't seem to be related to basic needs
They are only the ones that I felt were not at the top of the list obviously are still needed on the list

WE HAVE THESE SERVICES
I had to choose something; All of them are really important

I dont find that any of those are not important, I believe we need to focus on all of these and make sure we have adequate services on all

I think there are plenty of services available for seniors both recreation & alternative living options (but not enough home repairs). Parenting skills classes have little or no effect at that point in time - it all starts with how the person is raised as a child and makes use of the education they receive in public or private schools, i.e. common sense - start at the beginning NOT at the end - just becomes a "fee" the county receives when a grown parent acts bad. I believe there are plenty of recreational facilities/programs in Longview already - both low cost & high $ and many many are free i.e. library books, tapes, movies; parks/playgrounds; downtown movie nights; parades; free music concerts; walking trails; tennis courts, etc. - people just don't want to take the effort to get their families out

Its hard to choose. What not important to me my be important to thousands of others
They do not effect my household

I believe all that are listed are very important in our area

Most mentally/physically challenged people are on medicare and disability and those programs pay for the rehabilitation services needed by this group. In more cases than not, people that are unable to read or write English, and are unable to provide an interpreter are in this country illegally. If they were here legally, they would have been directed to classes to learn basic english by the immigration service. Therefore they have a problem with immigrants. I do have a problem spending more money to provide services to people that are not paying social security, are receiving free healthcare (hospitals will provide necessary care to stabilize without even asking, and are treated like doctor’s offices because they will be sent a bill and never pay it because the hospital will write it off), and, because they are willing to work cheaply for cash, are creating much of the unemployment in skilled labor fields

1) Job training is provided free of charge to qualified individuals by the E.T. Workforce Center 2) Parenting skills and services are provided to qualified individuals by the Department of Health/Human Services. 3) English reading/writing/speaking skills classes serve only a fringe population

Housing for low-income people is fine. I see them drive up in their cadillacs all the time. The homeless I have seen and talked with are glad to get a meal at the Hwy. 80 Rescue Mission and go back and live in the woods. Also Sabine Valley Center has this area covered on mental health services

We have an adequate Police force, great parks and a good emergency shelter
Because I could immediately think of a program or group that is working towards solving those problems

Children under 12 are not at an age where they are getting in the most trouble. We have 2 shelters for the homeless. We have plenty of recreational things available to our kids
I just feel those are things a person can take care of without help

Needs being basically met now
We already have plenty of them

We still have a relatively low percentage of the population that don’t speak English, relatively low crime rate, and population of disabled
I feel the housing needs are being met satisfactorily. I also feel that there are numerous programs throughout the community for children under 12...schools, churches, federal programs...the true problem is with children 12 and up and that’s why we experience vandalism and other petty crime. These "tweens" have nothing to do.

These are all important aspects of our community.
All of these are important. I picked these 3 because our community is trying to expand after school programs and open a Boys & Girls’ Club. We are working on that. We also have programs to feed the hungry in place. People in local churches do housing repairs but I guess that could be expanded

It is hard to choose but it had to be done. Housing repair services can be conducted through someone’s church by getting everyone together to help not necessarily through the city. Public Health prevention is already in place as well as rehabilitation services

Home improvement and repair is a problem but people don’t own their property they rent. People are eating but not healthy food banks are not vital, not may homeless in the area

It was hard to choose, all are important but those are the ones I chose
Because the others were more urgent

Students should be learning that in school if not they need to recieve those services at school. All other are more important due to the need we have here

Well it was hard to choose 3 least important, but i felt that the other were more important...

First of all it was tough to decide which 3 were least important - all are important! Unfortunately I believe alot of less fortunate people take advantage of free programs ie have cell phones and nails done but get free dental/low cost housing

They are all important. I am not sure these are less important than others. However, I believe our youngest and our oldest folks are in greatest need

Do not meet critical needs in our community
That’s the problem; you want to put a number on how many problems one community should have. You can’t do that. Don’t say you want to help and then only fix part of the problems

For the most part, these are skills that can be acquired at school
Drug and Alcohol because they rarely work. English Reading and Writing because I don’t see an overwhelming need. Most non-English speaking persons I come in contact with are not interested. Emergency Shelter seems adequate
From experience with low-income individuals, many do not have a desire to have anything different than what they have. They are content with their current circumstances. Often, when help is offered/provided, the long-term effects of that help are negated because the individuals choose to continue living their lives as before.

Everything on the list is very important! How can I choose 3 as least important?

I consider all of them important. Selected those three as least since I am least affected by those service areas.

Because they effect a limited number of people

I felt these things people could probably deal with on their own.

I didn't, because I feel that they are all important.

Because our first priority is to are local residents/transients will nearly always be transients.

State funds medical, and the others are areas that people have the ability to do themselves.

I believe the three I chose are important, but aren't essential when weighed against other needs.

ONLY because I think we already have agencies/groups doing a good job in these areas.

They are all important, but I believe there are more pressing issues than recreational facilities, and neighborhood safety. We do need to improve those areas to build, but I feel housing, medical, and food issues need help now.

Children under 12 seem to have more opportunities/services. Housing repair and rec facilities are important, but the need is greater to provide skill training and after school programs.

I feel there are lots of programs geared towards the elderly, public health and disease is minimal and there are plenty of programs for non English speakers to get education assistance.

Everything is important...these seem to be the least necessary.

Those areas are not of interest to me.

Tough to choose, but the house repair would not help people as much as making sure our elderly residents (of which there are many) are taken care of. Getting the community off drugs may open up more people who are able to be employed and perhaps afford to pay for their own shelter and home repairs! I firmly believe that would also help in the child abuse & neglect area.

Tough to choose, but the house repair would not help people as much as making sure our elderly residents (of which there are many) are taken care of. Getting the community off drugs may open up more people who are able to be employed and perhaps afford to pay for their own shelter and home repairs! I firmly believe that would also help in the child abuse & neglect area.

These are also problems, but they are either areas we can take personal responsibility for, (ie, housing repairs and recreational facilities) and move to improve in our own life, or it's an issue bigger than our community and needs to be addressed at the Federal level (ie, affordable medical/dental)

??

They are least directly related to life or death critical issues.

All of the programs have worth but these are of the least priority in my area form this list.

Hard choice, there are jobs out there, we hand out to many freebies!!

ALL these are very important and we can't come up with 3 that are not vital to our community! The one we checked "recreational..." is one we feel is already adequate, given our parks all over town and athletic facilities already in place (we don't really need more)

If you come to our country you should be able to speak english!

All are important so I was unable to choose 3 least important

Housing repair...at the moment we rent. English classes...I just feel that they aren't used enough. Neighborhood safety...does this really work?

I think that there is effort throughout the community to help with these issues.

Housing is the responsibility of the community. Focusing on this too much only creates local entitlements for a system that already is overburdened with entitlements.

It was hard to name anything as least important, but we do have things in place to offer help in these areas.

Because I think they are the least important.

I believe there are adequate programs and services that address these 3 issues.
Question 23. Are there any new community services or programs you would like to have available in our area?

Edited: eliminated “no” responses

<table>
<thead>
<tr>
<th>Service/Program Request</th>
</tr>
</thead>
<tbody>
<tr>
<td>More housing for moms with kids</td>
</tr>
<tr>
<td>More mental health services</td>
</tr>
<tr>
<td>Home for the homeless; more homes for senior citizens</td>
</tr>
<tr>
<td>Need more organization and more desks at the Medicaid office on Eastman Road - that is the biggest problem. Otherwise, everything in Longview is very good</td>
</tr>
<tr>
<td>Maybe something more for children</td>
</tr>
<tr>
<td>A larger co-race activity gathering advertised for and appealing to all races and attractions</td>
</tr>
<tr>
<td>Need help with gas</td>
</tr>
<tr>
<td>Dental programs</td>
</tr>
<tr>
<td>Better transit routes</td>
</tr>
<tr>
<td>No checks to see that the ones we have now are doing a good job</td>
</tr>
<tr>
<td>Truck driving course</td>
</tr>
<tr>
<td>Additional funding for East Texas Literacy Council for English and language programs</td>
</tr>
<tr>
<td>Free language help for adults</td>
</tr>
<tr>
<td>Affordable or free therapy for children</td>
</tr>
<tr>
<td>Assistance for low income families</td>
</tr>
<tr>
<td>The New Life Outreach is trying to help feed and cloth the community</td>
</tr>
<tr>
<td>More services for the disabled and elderly and kids</td>
</tr>
<tr>
<td>There is a church named New Life Outreach. I would like to see it more involved</td>
</tr>
<tr>
<td>Do not take English classes away</td>
</tr>
<tr>
<td>A soccer field with electric power</td>
</tr>
<tr>
<td>More English classes</td>
</tr>
<tr>
<td>Special health resources of East Texas</td>
</tr>
<tr>
<td>More English classes</td>
</tr>
<tr>
<td>A co-op</td>
</tr>
<tr>
<td>Better food bank source</td>
</tr>
<tr>
<td>More English classes</td>
</tr>
<tr>
<td>Better accessibility to birth control</td>
</tr>
<tr>
<td>To keep English classes because they help us a lot</td>
</tr>
<tr>
<td>Computer classes</td>
</tr>
<tr>
<td>More information should be available about the services in the community</td>
</tr>
</tbody>
</table>

because many people do not know if there are any or what they are for

<table>
<thead>
<tr>
<th>Service/Program Request</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safe parks</td>
</tr>
<tr>
<td>They will all improve</td>
</tr>
<tr>
<td>More places to learn English</td>
</tr>
<tr>
<td>More schools to learn English</td>
</tr>
<tr>
<td>East Texas Literacy Council</td>
</tr>
<tr>
<td>Health care</td>
</tr>
<tr>
<td>VOA has been good for our community</td>
</tr>
<tr>
<td>I wish there were support for single mothers</td>
</tr>
<tr>
<td>Kids lessons and swimming</td>
</tr>
<tr>
<td>An organization to learn English</td>
</tr>
<tr>
<td>Health clinics</td>
</tr>
<tr>
<td>Help for younger couples</td>
</tr>
<tr>
<td>Help for young girls who don’t know what to do</td>
</tr>
<tr>
<td>Better healthcare</td>
</tr>
<tr>
<td>Child care at high school</td>
</tr>
<tr>
<td>Church leadership</td>
</tr>
<tr>
<td>Kilgore arc. Boys &amp; Girls Club, united way, car programs for low income, dental programs for adult, fully active senior program, etc.</td>
</tr>
<tr>
<td>Emergency shelter</td>
</tr>
<tr>
<td>A low cost facility for East Texas cancer patients to reside while receiving local treatment</td>
</tr>
<tr>
<td>Ala Teens Emotions Anonymous</td>
</tr>
<tr>
<td>Low income car repair</td>
</tr>
<tr>
<td>Youth ministries</td>
</tr>
<tr>
<td>Homeless shelter</td>
</tr>
<tr>
<td>Boys and Girls Club</td>
</tr>
<tr>
<td>Transportation</td>
</tr>
<tr>
<td>More food banks</td>
</tr>
<tr>
<td>Financial assistance</td>
</tr>
<tr>
<td>We need another Boys 7 Girls Club in the Pine Tree area. There is nothing for youth after school</td>
</tr>
<tr>
<td>A RECREATIONAL FACILITY FOR AFTERSCHOOL AND COMMUNITY ACTIVITIES</td>
</tr>
<tr>
<td>I think United Way is doing a great job addressing needs</td>
</tr>
<tr>
<td>Recently I was in Lake Jackson and they have a very nice recreation center. This would provide low cost exercise and recreation opportunities</td>
</tr>
<tr>
<td>Because I Care should be a United Way agency again. Also other organizations which provide solutions to those HUGE health issues. Low-cost prescription care, wellness screenings, are all important for all citizens. Transportation to doctors appointments for the elderly</td>
</tr>
</tbody>
</table>

GLUW 2007Community Needs Assessment, August 2007
113 of 120
Survey Instruments, Page
| Support/help for the Hispanic population                | is not done well as there is no job coaching or support and the employment rate of graduates with disabilities is very low. Employers need incentives to hire persons with disabilities and the city/county/state/Feds should participate in grant programs to make and incentive package available that could include tax breaks/FICA breaks etc. |
| Help getting working papers                             | Big brother and big sister program for our teen youth |
| Educate the community more on services available & where to locate services | Increased transportation routes and 24 hour service; job training |
| after school homework help center for kids and computer and games | Group living housing for the mentally ill, recovering addicts or released prisoner who need a more structured environment and are unable to obtain and keep private individual housing |
| Drug services, alcohol services                         | There are few opportunities for employment for people with disabilities in our community. The Rehab Commission is worthless for the majority of those needing services, yet many think that's the only necessary resource. I'd like to see the City of Longview endorse hiring a diverse workforce that includes people with disabilities. The city can set an example that other employers in our community can follow |
| YMCA or YWCA                                            | Affordable Dentistry for Seniors Case Management for the Elderly Parenting Classes Mental Health Crisis Stabilization Unit in local Med Surg Hospitals for indigent. Affordable transportation for elderly & disabled other that medicaid transport or city bus |
| Dental/medical for middle income people                 | Faith based child abuse centers |
| More landlords clean up their properties; transportation for elderly and disabled who cannot stand heat/cold at bus stops | More hard of hearing services for those in need of assistance |
| Public tennis courts at Lear Park to provide free tennis lessons to under priviledge children | Repairs ministry |
| South side street cleaning and limb trimming            | I would like to see us have something like Tyler United Way's “Volunteer East Texas” (although it may be meant to cover Gregg County). I believe a lot more people would volunteer if they knew that they do not have to be skilled, necessarily, or knowledgeable about the program, necessarily, depending upon the level at which they want to volunteer. Volunteers are the lifeblood of a community and our nonprofits could not survive without them |
| Agency to help people get prescriptions                  | We need more programs to prevent teen pregnancy. We have to be more aggressive in our approach. This problem is avoided because it involves sex. We have to stop treating this as a taboo subject in our community. |
| More help with food, bills, and resources for people who are struggling | We need more for the senior citizens. There is no senior citizens center sponsored by the city of county; which I found shocking |
| Programs to reduce the number of single-parent families, especially those due to teenage pregnancies | Yes, one that listens, listens, listens, to our youth! One that listens to parents and assist the parents in raising their own children. One that gives authority back to parents in disciplining their own children without the threat of child abuse! Main problem with youth! Need a good old fashioned ass whiping from Dad or Mom!!! |
| Programs for youth and teens are vital to the future of our communities | Health insurance or low cost health care |
| Assistance for families with children with developmental disabilities such as in-home support from persons knowledgeable of applied behavior analysis | Affordable health insurance for working adults |
| Support these                                          | Workout centers |
| Youth activities center with supervised activities youth enjoy | Dental care for low income people |
| Affordable childcare for (late or early) shift workings, including very young infants | Dental |
| Job training at limited cost                           | Better and more affordable housing |
| We need more community resources for MHMR                | Job, education, schooling |
| Activities for children to keep them busy                | Anything |
| An EMERGENCY SHELTER FOR ADOLESCENTS                    | The salvation army |
| Healthcare                                              | More mental health |
| Crime prevention programs                              | Shelter for homeless |
| Longview state troopers                                 | More stuff for the kids |
| Legal service for elderly                               | |
A 24 hour (or after hours - all night 5pm to 8am) medical clinic for anyone regardless of income who does not have insurance. Medicaid would be accepted so as to divert patients for ER who are not medical emergencies but rather just in need of MD care (colds, etc). Everyone pays something $5.00 for office visit, $5.00 for RX. This could be funded through the saving from both hospitals. What each hospital has published as cost of indigent care would more than cover the cost of the clinic. Put it on the Loop so it is easily accessible and on bus route. Old Target would be a good location. Highly visible and accessible, safe area, not residential and soon to be vacant. Staff with at least 3 MDs so wait times could be lowered. Possible cooperative relationship with LSU Medical School or others to provide training for residents/interns i.e. one attending and five (or more) residents/interns

Due to the rise in Drug Abuse, becoming an epidemic addn't rehabilitation centers need to be available locally, or else addn't assistance needed to help individuals

More Support groups for family members that have loved ones involved in Drugs and Alcohol

I would like to see more activity with historic preservation and/or restoration. Hopefully, Longview will be accepted into the Main Street Program

None that I can think of at this time. More effort should be put into preserving the services we have

After school tutoring programs. My child isn't in school yet, but I've heard that the public school system is lacking. If we can't fix the school district then at least some tutoring for those that want to better themselves

Something more for seniors

Find ways to support the Christian community's work to help people to live more like a disciple of Jesus Christ

They need to help others that need help

I think there are too many now that cross over and waste resources

A free daycare for those parents looking for work. More housing for low income people and taking into consideration that maybe those that are illegal should not get first chance at housing. We have a lot like myself here in town that are one income families struggling yet those illegals get more help than I do

Programs for our youth. We need to focus on the future of our country and try to help keep them out of trouble and on the right track

Housing (late nights) for individuals and/or families, Summer cooling projects for the elderly, half-way housing for ex-offenders, program to keep pets off our streets and out of our neighborhoods

More after school programs for middle school youth in Kilgore

We need more availability to mental health

More lower price, smaller NEW homes !

Extended services and placement for children who age out of the Foster care system...

I have lived in Dallas for several years. There was an organization for teen mothers to have jobs in a thrift store. They were taught various skills. As well, teen mothers were made aware of adoption services. It is Hope's Chest

Jobs for Youth

Help for those released from prison to give them a second chance and help them start a new way of life

Temporary homes for mother, children and pets

I would like to see more programs offered for parental skills. This should be done during pregnancy and not offered the child is born and subjected to abuse. Too many grandparents are raising their grandchildren

I would love for Judge Stoudt to address the Mental Health Issues in our county

Housing

SHELTER ASSISTANCE FOR LADIES.BESIDES SALVATION ARMY.BAD AREA FOR WOMEN AND ONLY 3 NIGHTS OUT OF A MONTH.THERE IS ANOTHER WILL EXCEPT WITHOUT A CRIMINAL RECORD.GOING TOWARD HALLSVILLE.I CAN NOT REMEMBER THE NAME

Support groups for multiple sclerosis

Mental health and substance abuse treatment. It appears that everyone thinks Sabine Valley Center can meet those needs - but just try and get services for someone in immediate need - it just won't happen. Funding for these services is drying up

Better public transportation-i.e. go to "other" places besides the main corridors throughout town

Take a look at the community reneal work bring done in the Shreveport Bossier area and see if there are any components that would fit our community. Look on line under Shreveport Bossier Community Renewal

Teen pregnancy prevention in every high school; free condoms and counseling available to all teens

Would like to see a science museum for children like Tyler and Shreveport have

A more active program to clean up our worst neighborhoods and to replace them at a faster pace with decent, affordable housing

More Random student drug testing

I'd like to see a program that is targeted at junior high and high school age kids. They are so often over looked and they are the ones who need to have their time occupied. Something that helps them start thinking about their REAL life-- relationships, careers, their talents and skills, what they feel is important in the world. Something that might instill in them a sense of ownership in their community

I would like to see more programs designed to educate others of what is available here in Longview

I would like to see a community based program that feeds children after school, as well as help them with their homework. Our children need someone they can truly trust that doesn't live with them. An environment like this would encourage them to do their best and ask questions about anything they want to know about
Expanded child care services with extended hours, more "drop-in" places for parents that do not need child care all of the time,

Organized day labor waiting area with shelter from the elements

More buses, bus routes, and times

Expanded mentoring through Partners in Prevention, Circles Program for moving families out of poverty (City of Longview has written a new grant for this.)

Job coaching and on the job training along with an employment network

More mental health and substance abuse programs; parenting skills classes

More shelters for homeless families

Need more organized day time activities for senior citizens

A safe place of children of drug and alcohol abuse

Address illegal immigration

I live in Kilgore and support the Kilgore United Fund

Not informed well enough to answer this

Provide work at home opportunities for the disabled

Child Haven (in Las Vegas) a temporary safe haven for children that are taken away from their family due to neglect, abuse, runaway, etc. An affordable/sliding scale boot camp for at risk youth that can not seem to get their life straight

FOOD BANKS are very needed in our area, also places offering food, and shelter for indigent persons when they are not kicked out onto the streets during the day

I think that there should be a more aggressive approach to educating Jr and Sr high school children about the impact of abusing alcohol and drugs. I realize this is not a new program, but we need a new approach. Some of the actions taken while using alcohol and drugs will affect the individuals for the rest of their lives

More after school tutoring for young school children

More public transportation options ... including expansion of our Public Transit to link with county transit and exploration of light rail

I would like to see sex education in the schools. I would like to see planned parenting education. I guess I think most kids know about sex, we just need to stop babies from having babies

Spanish classes. some spanish people cannot learn English because they don't read or write in their own language

Ymca

A SERVICE THAT DOES LAWN CARE AND MINOR REPAIRS TO HOUSES AND APPLIANCES

Help for RN schools and LVN school

Troubled Teens; for teens that are caught up in gangs and need support and guidance

Additional ESL sites

An Arts & Entertainment Group that would expose low-income children to the art and culture community. We may be failing those kids who have potential in this arena simply because they do not have access to the theatre, art supplies, or photography equipment, etc. Program to provide LOW-COST nutritional foods to low-income residents. It is a national epidemic that today's children suffer from obesity which will most likely result in a health crisis in our country trying to overcome diseases such as Type II Diabetes. There may be individuals who want to have a more healthy eating lifestyle, but cannot afford the high cost of healthy foods. Perhaps, if we had a program that would provide access to those foods, our kids could eat as healthy at home as they do when they are in school

Low or no cost learning centers to help the students that need extra help to pass the TASK test or with an subject period. Stop lights need to be place along Green st starting from Foster Middle school all the way to Mobberly st this is a main street and drivers need to be made to slow down for safety reasons if nothing else

More after school programs and summer programs for our at risk children. maybe some summer camps for children who have never had the opportunity to go anywhere

Dental clinic for low income/uninsured clients Housing repairs for low income/elderly/disabled Adequate, affordable housing Transportation vouchers Prescription assistance for low income/uninsured

Help for Housing–Rent, bills or utilities Help for Healthcare—everyone!

 Transitional housing for recovering mental health and substance abuse people. People cannot be successful when they return to the same area after treatment

Would like to know if there is a United way for Ore City

More help with utilities especially in the summer. More programs for youth especially in the summer Bib brother and big sisters through churches covered benches at all city bus stops in Gregg County

Improvement to our city transportation system. We need more buses and more bus stops and bus shelters. I see people all the time walking because they have to wait so long for a bus. I have offered rides myself to try to help these people

A low cost medical and dental clinic for the uninsured and under-insured

Shuttle bus drivers on holidays

A support group for families of armed forces members serving in Iraq or other conflict areas

Book mobile for elderly and disabled. It is very hard to get into the Library if you have mobility problems

A program that specifically addresses teen pregnancy

Services for Single Women to get help with homes that are already own but feel safe with help

Good list already

All of them. you could use all of them any time

I'd like to see United Way better support services that are aimed at youth, both male and female, especially those character building organizations that are providing positive role modeling and support for children and teens

We need bicycle lanes so people can commute safely by bicycle. We also need better bus service. Both of these would be a boon to the working poor as well as help improve the environment. A bus route that would serve Texas Eastman and the airport would probably be well used

We desperately need more mental health services in our area!!! Even the ones that are available are only available to those individuals who are either severely disabled or very wealthy. There is no help at all for those with mild-severe mental health issues and people either can’t afford the services or are put on a very long waiting list for services

For Longview to properly support GLUW, a continuing growing community is necessary, thus we need to place emphasis on growing businesses. For example, retirement centers require employees and those personnel who are still active in retirement centers still get out and about in town and spend money. To support services, money needs to change hands. Baby boomer generation still spends the most money we need to cater to helping them
The public bus system seems to be a good service and probably could be expanded.

Help for returning veterans Hospice

Teach the spanish people english or send them home

A mentoring program for young boys and girls to teach them etiquette skills, such as table manners, proper dress, how to treat one another, etc.

Baseball scholarships for kids would be one I would see return

More summer programs for students

We should increase the present bus transportation system

Home repair

We need a program that our area schools can get involved in have kids go on field trips to the nurse homes. The Elderly numbers are growing because people are living longer. The problem I see is that some of our Elderly are getting neglected by the young generation. Most young kids do not know that the elderly would love to see them once or twice a week. This program can also be established through our surrounding churches where each church has a Sunday where all the members go to the nurse home and provide some quality time with some of the elderly. Alot of churches have elderly who was once a faith member of their church before they became unable to come to church on there on. I know that most nursing homes have church services, but I just would like to see all the surrounding church be more involved

If possible, support for recent widowers

No, but do want to continue to support the work Hi-Way 80 Rescue Mission and work of the churches in this area

There are plenty, just improve what we have

Someone to help people fill out paperwork for things like SSI (and explain it), Medicaid, and a central phone number for help in finding housing

SAFE AND LOW OR NO COST PLACES FOR YOUTH AND TEENAGERS TO FIND ENTERTAINMENT

More activities encouraging students to pursue math and science/engineering degrees

More resources for elderly care, particularly those with Alzheimer’s

More for children

Medical, dental & prescriptions for people who do not qualify for Medicaid

1. A place for homeless to bathe. 2. A place for homeless to “hang out” during day, play dominos, cards etc.

Not a new service or program as such, but some deliberate, systemized way to communicate to faith-based organizations specific needs for volunteers and opportunities for service would seem to be effective. For that matter, working through the employers in the area would also seem appropriate. If people can be first informed and then engaged in service that they have a passion for, a lot of the issues could be improved

MORE SENIOR CITIZEN CARE

More daycare services

Something to help people with low income to find housing

Affordable medication for the middle class citizens

Any services that benefit homeless or underprivileged

A clearinghouse for volunteers. Many people want to help, but are timid about volunteering with specific agencies. If we had a central agency to sign up volunteers, communicate with the various groups, and help distribute the volunteer help... maybe more assistance would be available when needed

I do not know where this falls but it does bother me. It saddens me to see the elderly standing in the hot sun waiting to catch our city buses. As you know, very few of the bus stops have covered seats to shield the riders while waiting for the bus. It is also sad to say that we live in a world that if I wanted to offer a ride, people would be leery of my intentions. I really cannot blame them for not wanting to ride with strangers. I really feel that their needs to be an immediate push/fundraising effort to provide covered bus waiting areas with benches

Night time Alzheimers support group for care givers and affordable bus travel all over this area

Just would like to know where to access listing of organizations and services provided by each organization listed on previous page....are they linked to Longview city internet information? or how can they be found from a single point of origin and referrals given to one or more possible sources for help...is this information available through the newspaper? city council? WHERE? WHERE can a person go who is in need of trouble and get help without going through a bunch of revolving doors and only end up with no help at all?

Parent support/education/therapy program for parents of youth using alcohol/ drugs

Temporary shelter for homeless families

Affordable medical services

Faith Based Sex Education

A program that specifically addresses teen pregnancy.

Affordable prescriptions, and more help for mental illness.

Assistance with replacing needed item(s) in a home for homeowners. Ex. Hot Water Heater

There is no affordable drug/alcohol/behavioral treatment center for teenagers in our community that I know of. I am seeing a disturbing pattern of law enforcement pressing jail time for teens, but WHY won’t we come up with funds for a true TREATMENT center first. Also I believe we need an adoption agency to advertise in this area to let people know that it is okay to give up children they obviously do not want to loving homes - seems we only encourage abortion or teen parenting with the promise of free handouts

After hours (5 p.m.-9 p.m.) locations for teens left alone while parents are working to gather

I would like to see a long term program for Drug and alcohol rehabilitation. If we do not find a way to help the present generation, the future generations are already lost. I am referring to an educational program designed to help people learn why they turned to drugs, what triggers them to want to go drink or do drugs, and how to replace those destructive habits with productive habits. I have seen programs like this and they work. I have a family member that was blessed to have found space in such a program through East Texas Council for Alcohol and Drug Abuse. This family member graduated their program after almost a year, and has been drug free for over 4 years now. What I feel made him successful in this program, I feel, is that it was long term, taught him to assume accountability, and taught him accountability to others. I also know a lady that in the last two months has tried 4 times to get enrolled in a drug treatment program and has been repeatedly turned down. Her children have been taken by CPS and are currently living with a family member and not allowed to see her children, even on their birthday. She lives on the street. She has gotten job after job trying to get clean and stable so she can get her family back together. She has repeatedly failed on her own. She was told at one rehab center that they were only able to take patients that had used drugs in the past 24 hours prior to requesting admission. This woman was so desperate for help, she left their office, found a dealer, and was back in their office 2 hours later begging them to take her into treatment. They then told her that they were
so overcrowded that even if she were using drugs in the office while they spoke, they didn’t have a bed to give her. She has given up hope and gone back living on the streets. She does not believe there is any help for her out there. I work with this lady’s sister who now has temporary custody of her two children. They go back to court with CPS in less than a month to permanently remove her parental rights. Her sister will now be raising her niece and nephew as well as her own daughter and stepson. While she loves her niece and nephew, this places a large financial and emotional burden on my co-worker. This is only one of the many stories out there. I assure you, there are thousands more, similar and worse. Drug abuse, particularly speed, crack and Methamphedamines are the plague of the current generation. If we don’t save the addicts now and help them to become productive citizens that give back to the community, we will be paying to bury them or house them in jails.

Given the preceeding list, I feel that our Community is being well served. For example, I know what 211 is...I assume that Infoline is something similar, so why are we duplicating service?

I would like a place that teens, adults can go to to get information and talk to people about unwanted pregnancies that will give them the facts and let them make their own decisions based on the facts.

Affordable homes for low income families near Hwy I20 there are no new housing developments in this area.

More activities for youth.

City wide “CRUSADES”

A place that picks up kids for field trips during the summer that are at no charge

Early intervention for children of parents who are illiterate and uneducated and too poor to provide for the kids’ physical needs.

A shelter for women and children, that is not like Hope Haven - and a place for families, not just mom and kid or just dad. Don't you people know when you separate the family you tear down the support.

Weekend night youth activities. A place to gather that is alcohol/drug-free and not overly scripted or organized. Also, with many adult volunteers to keep order at large events, like concerts (which there are none of), when necessary.

Drug Court programs which are long-term rehabilitation for drug/alcohol abuse offenders int the community that statistically show real improvements over time.

Dental and vision care for uninsured, low income adults.

Skateboard park.

A service that provides help with existing hospital bills

Childcare options for children with physical and/or cognitive disabilities

Family counseling services in english and spanish

Guidance for kids who are 1 or 2 years out of high school. A option for kids to receive advice, council, mentorships, etc. I think many kids don't have parents to help and are looking to other for options. I would like the “others” to be trained and aware and able to guide young people for their option in the future.

I think many times people in our community think only individuals with lack of education or low incomes need education in regard to parenting or family skills. The reality is many families could benefit from services geared toward family issues regardless of socio-economic status.

I’d like to see Mentoring available to many more children with more funding and more volunteers.

More activities for youth and teens. More outdoors activities involving kayaking, camping, etc.

Job and life skills training.

I would like to see Longview have a Civic Center large enough to have entertainment so we don't have to drive to Shreveport or Tyler.

Wheel Chair Round up

Our area United Way seems to do an excellent job in the variety of services offered. But there seem to be more and more people who need the services of one or more agencies, and that can stretch thin their ability to provide services. We strongly feel the United Way needs to also continue to support organization such as Girl and Boy Scouts, and Boys & Girls Club that promote positive values and behavior and provide good role models for young people.

Training for good decision making for young ladies and young gentlemen (pre-teen ages) about proper social skills and good decision making.

I think that the city should put together some kind of summer program for the kids of Longview. Go and do volunteer work, take educational as well as fun field trips, have pool parties with prizes. It should also have older youth as part of the leadership (under the care of adults) as a mentor group.

Home repairs.

GLUW 2007 Community Needs Assessment, August 2007

Survey Instruments, Page 118 of 120
24. In what zip code do you live?

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>903</td>
<td>1</td>
</tr>
<tr>
<td>71605</td>
<td>1</td>
</tr>
<tr>
<td>71854</td>
<td>1</td>
</tr>
<tr>
<td>72605</td>
<td>1</td>
</tr>
<tr>
<td>73662</td>
<td>1</td>
</tr>
<tr>
<td>75346</td>
<td>1</td>
</tr>
<tr>
<td>75405</td>
<td>1</td>
</tr>
<tr>
<td>75455</td>
<td>1</td>
</tr>
<tr>
<td>75494</td>
<td>1</td>
</tr>
<tr>
<td>75551</td>
<td>1</td>
</tr>
<tr>
<td>75571</td>
<td>1</td>
</tr>
<tr>
<td>75601</td>
<td>179</td>
</tr>
<tr>
<td>75602</td>
<td>168</td>
</tr>
<tr>
<td>75603</td>
<td>48</td>
</tr>
<tr>
<td>75604</td>
<td>234</td>
</tr>
<tr>
<td>75605</td>
<td>267</td>
</tr>
<tr>
<td>75606</td>
<td>3</td>
</tr>
<tr>
<td>75607</td>
<td>2</td>
</tr>
<tr>
<td>75608</td>
<td>2</td>
</tr>
<tr>
<td>75630</td>
<td>2</td>
</tr>
<tr>
<td>75631</td>
<td>1</td>
</tr>
<tr>
<td>75633</td>
<td>3</td>
</tr>
<tr>
<td>75640</td>
<td>14</td>
</tr>
<tr>
<td>75644</td>
<td>13</td>
</tr>
<tr>
<td>75645</td>
<td>21</td>
</tr>
<tr>
<td>75647</td>
<td>28</td>
</tr>
<tr>
<td>75650</td>
<td>27</td>
</tr>
<tr>
<td>75651</td>
<td>6</td>
</tr>
<tr>
<td>75652</td>
<td>17</td>
</tr>
<tr>
<td>75653</td>
<td>3</td>
</tr>
<tr>
<td>75654</td>
<td>3</td>
</tr>
<tr>
<td>75656</td>
<td>1</td>
</tr>
<tr>
<td>75657</td>
<td>3</td>
</tr>
<tr>
<td>75660</td>
<td>1</td>
</tr>
<tr>
<td>75662</td>
<td>87</td>
</tr>
<tr>
<td>75663</td>
<td>3</td>
</tr>
<tr>
<td>75670</td>
<td>6</td>
</tr>
<tr>
<td>75672</td>
<td>6</td>
</tr>
<tr>
<td>75683</td>
<td>3</td>
</tr>
<tr>
<td>75684</td>
<td>6</td>
</tr>
<tr>
<td>75691</td>
<td>4</td>
</tr>
<tr>
<td>75692</td>
<td>1</td>
</tr>
<tr>
<td>75693</td>
<td>42</td>
</tr>
<tr>
<td>75701</td>
<td>2</td>
</tr>
<tr>
<td>75706</td>
<td>1</td>
</tr>
<tr>
<td>75708</td>
<td>1</td>
</tr>
<tr>
<td>75755</td>
<td>3</td>
</tr>
<tr>
<td>75765</td>
<td>1</td>
</tr>
<tr>
<td>75766</td>
<td>1</td>
</tr>
<tr>
<td>75771</td>
<td>1</td>
</tr>
<tr>
<td>75792</td>
<td>1</td>
</tr>
<tr>
<td>75902</td>
<td>1</td>
</tr>
<tr>
<td>76504</td>
<td>1</td>
</tr>
<tr>
<td>76505</td>
<td>1</td>
</tr>
<tr>
<td>76663</td>
<td>1</td>
</tr>
<tr>
<td>95603</td>
<td>1</td>
</tr>
<tr>
<td>756702</td>
<td>1</td>
</tr>
<tr>
<td>Not in Gregg County</td>
<td>1</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1234</td>
</tr>
</tbody>
</table>